



Rental Assistance Demonstration RADBlast!



Enhanced RAD Resource going live this Monday, September 10 – New Look and Improved Functionality

On Monday, September 10, we are launching the enhanced RAD Resource Desk. As we've previously mentioned, we have been finalizing a series of enhancements to the [RAD Resource Desk](#) to allow users to more easily manage their RAD transactions. When you log onto the Resource Desk on Monday, these enhancements will be live, including an update to the overall appearance. These Resource Desk updates will allow for more efficient processing of RAD transactions, improved site navigation, and easier access to information.

Key features of the refreshed site include quicker navigation to the various aspects of the RAD transaction, web-based application for all RAD transactions, single logon ids for users that now require multiple accounts and landing pages that have been broken into sub-categories, allowing users to close and/or re-locate cards on their page to customize their Home page. In addition, some documents and information that previously required logins are now available from the public screens.

Training on the new Resource Desk is available next week, customized to each user group. We have provided current users details regarding these trainings. All training sessions will be recorded and posted to the Resource Desk. If you have questions, discover bugs, or need assistance in navigating the new site, you may contact the Resource Desk directly at resourcedesk@radresource.net. We appreciate your patience through any transition hiccups and hope you enjoy working with the new Resource Desk!

The Office of Recapitalization is seeking a Closing Supervisor

We are hiring! The Office of Recapitalization is in search of a supervisor in its Closing Post-Closing Division. The position will be posted until September 18, 2018 and we welcome you to apply to be a part of a great team! To learn more, click on the links below:

- Merit Promotion (federal status) posting: <https://www.usajobs.gov/GetJob/ViewDetails/509788600>
- Public posting: <https://www.usajobs.gov/GetJob/ViewDetails/509790300>

Thanks!
-The RAD Team

To join the RAD email list, please go [here](#).