**HUD’s Lean 232 Program**

**Office of Residential Care Facilities (ORCF)**

**Update as of February 27, 2019**

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**ORCF Management Updates**

Patrick Berry, ORCF Production Division Director, retired at the end of December 2018. Please note the following ORCF management updates in both the Production and Asset Management Division:

* Tim Gruenes, in HUD’s Minneapolis office, has been reassigned as ORCF Production Division Director.
* Philip Head, in HUD’s Seattle office, has been reassigned as Acting ORCF Asset Management Division Director.

***Keywords:*** *Production, Asset Management*

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**232 Healthcare Portal Status**

ORCF is in the process of transitioning the governance of the 232 Healthcare Portal.  During this transition, the Portal may have reduced functionality.  If you have concerns, please submit them to Lean Thinking. Thank you for your patience as we work through this transition.

***Keywords:*** *232 Healthcare Portal*

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**Reminder Regarding Reserve For Replacement (R4R) Submissions**

Lenders are reminded that R4R guidance can be found in Handbook 4232.1, Section III (Asset Management) Chapter 3.2.2 ([here](https://www.hud.gov/sites/documents/42321s3c3HSGH.pdf)).

All R4R transactionssubmitted via the 232 Healthcare Portal or the [232R4Rrequest@hud.gov](mailto:232R4Rrequest@hud.gov) email box, require the Lender to certify that each submission has been reviewed for **completeness, accuracy, and eligibility**.  If you have questions regarding the eligibility of any items, please contact the assigned Account Executive prior to submission.  A list of Account Executive assignments can be found ([here](https://www.hud.gov/sites/dfiles/Housing/documents/20181213_HUD_232_Portfolio_AE_Assignments.xlsx)).

***Keywords:*** *Reserve for Replacement*

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**Post-Shutdown Underwriting Queues**

ORCF has now updated the Underwriting Queues and Assignments lists posted on hud.gov to reflect both the SharePoint and Portal application queues.  If you have any questions regarding the information presented, please submit an email to [LeanThinking@hud.gov](mailto:LeanThinking@hud.gov).

***Keywords:*** *Application Processing*

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**Document Links Included In This Blast**

1. [Account Executive Facility Assignments - Contact Listing](http://portal.hud.gov/hudportal/HUD?src=/federal_housing_administration/healthcare_facilities/residential_care/loan_servicing)

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Past Lean 232 Updates are [available online](http://portal.hud.gov/hudportal/HUD?src=/federal_housing_administration/healthcare_facilities/residential_care/mail_blast_index).

Have questions about the Lean 232 Program? Please contact [LeanThinking@hud.gov](mailto:LeanThinking@hud.gov).

For more information on the Lean 232 Program, check out: <http://www.hud.gov/healthcare>.

Have your loan servicing colleagues joined our email list? The Email Blasts contain information relevant to them as well. You might suggest they [Join here](http://portal.hud.gov/hudportal/HUD?src=/subscribe/signup&listname=Lean%20232%20Updates&list=LEAN-232-UPDATES-L).

We hope that you will want to continue receiving information from HUD. We safeguard our lists and do not rent, sell, or permit the use of our lists by others, at any time, for any reason. If you wish to be taken off this mail list, please [go here](http://portal.hud.gov/hudportal/HUD?src=/subscribe/signup&listname=Lean%20232%20Updates&list=LEAN-232-UPDATES-L).