

## Operational Bulletins

Operational bulletins provide CNA e-Tool stakeholders with updates and technical information.

### 2020 Updates

- **2020-01 – May 21, 2020**  
Announces the deployment date of Release 3.0 and explains how to get a credential. The bulletin discusses the upcoming data transfer process and announces upcoming training opportunities.
- **2020-02 – August 14, 2020**  
Announces a delay to the Release 3.0 go-live and explains what users should do.
- **2020-03 – September 8, 2020**  
Provides a calendar of events and explains the data transfer period.
- **2020-04 – November 9, 2020**  
Explains that CNA e-Tool Release 3.0 is now live, details what resources are available, provides an update on the RfR Financial Factors Tool for lenders, and clarifies that Asset Management CNAs remain suspended until supplemental guidance can be posted.