



# 10 Key Takeaways

## The RAD Resource Desk

1. The RAD Resource Desk (RRD) is a web-based portal used by PHAs and HUD to upload and review required documents and track RAD conversion progress
2. Following CHAP issuance, HUD provides PHAs with their own unique portal on the RDD where they can view all active and closed RAD transactions
3. The RRD identifies the HUD staff assigned to assist you - RTM, TM, CC, PIH FO contacts, status of FHEO reviews.
4. PHAs control who can view and access their RAD PHA portal on the RRD.
5. PHAs must designate a RRD Primary Point of Contact who is in charge of adding/removing/editing user access; do this early in the process (default POC is the Executive Director).
6. The main property milestone page serves as a roadmap of the various conversion stages and associated due dates, including Financing Plan submission, RAD Conversion Commitment issuance, Closing, Submission of the Final Closing Docket, and Rehab/Construction Completion Certification
7. The RRD includes helpful tools and guidance: a document library, searchable FAQs, recorded webinars, and public facing RAD1 data.
8. New upcoming functionalities will include online application submission & online draft closing package submissions
9. A large scale RRD redesign is underway to enhance functionality and navigation
10. Website: [www.radresource.net](http://www.radresource.net); Email: [resourcedesk@radresource.net](mailto:resourcedesk@radresource.net)