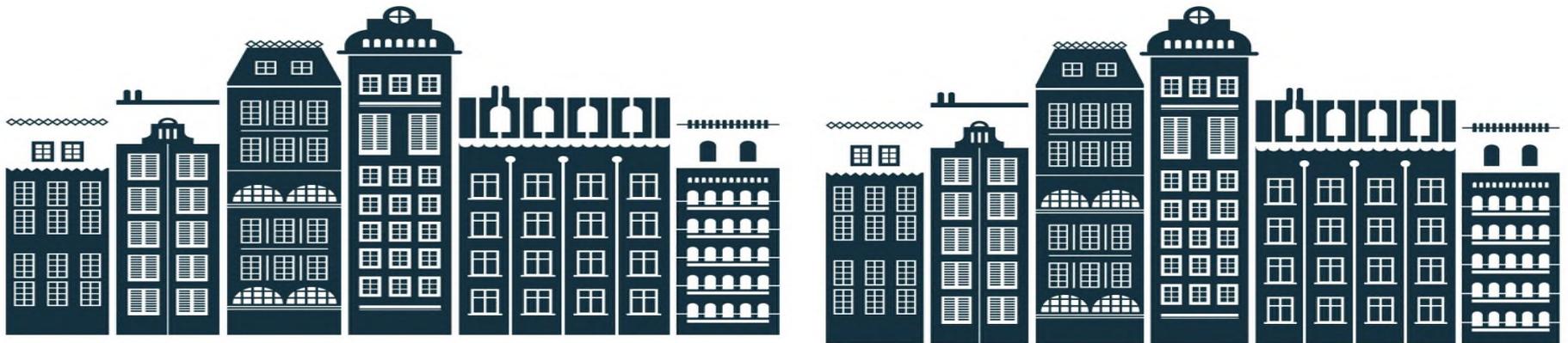


U.S. Department of Housing and Urban Development (HUD)
Office of Lead Hazard Control and Healthy Homes (OLHCHH)

2019 Program Manager School

PROGRAM EVALUATION
Eileen Carroll and Jerry Freese



Minneapolis, MN

A Successful Program is the Goal

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Components of a Successful Program

- ✓ Achieving all benchmarks (assessments, completed units, LOCCS draw downs)
- ✓ Adequate Staff
- ✓ Effective Outreach/Marketing Plan
- ✓ Enrollment/Client Eligibility
- ✓ Successful partnerships
- ✓ Sufficient Contractor Pool
- ✓ Efficient Project work timeline

Evaluating Program Progress

3

What are you evaluating?

- ✓ Outreach (how many cases are created from outreach efforts and which medium is the most successful) Put your efforts into successful methods.
- ✓ Staffing (do you have the right people for the right job and are they putting their best foot forward)



Evaluating Program Progress, cont'd

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- ✓ Enrollment (how long does it take from intake to unit completion; what is the drop out rate and reasons for drop out, i.e. income ineligible, no lead paint hazards identified, client not interested)
- ✓ How long does it take to complete the application (verifying income)
- ✓ How long does it take to complete the inspection, risk assessment, scope of work, bidding process and issuing the proceed order

Evaluating Program Progress, cont'd

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- ✓ Are your sub grantees or partners completing their missions to your program effectively and timely
- ✓ Do you have a sufficient contractor pool
- ✓ Are your contractors completing jobs during the allotted timeframe



Program Evaluation

6

- ✓ Start to evaluate you program from day one
- ✓ Use visuals or computer programs to monitor unit progress
- ✓ Meet frequently with staff and partners
- ✓ Time is short, and program adjustments should be made quickly (at least half through period of performance)



SOLUTIONS

7

- ✓ Remove potential obstacles that are not HUD mandated.
- ✓ Meet with management to remove obstacles arising from local protocols
- ✓ Motivate staff and contractors



OLHCHH's Evaluation

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How HUD evaluates your program:

- ✓ Quarterly Reports provide HUD with an update on your grant performance.
- ✓ Quarterly Ratings: Green, Yellow, Red Scoring
- ✓ Pre-High Risk: consistent Yellow designation
- ✓ High Risk: 2 consistent Red designations





Finally, it is a critical part of your responsibility to conduct ongoing evaluation of your grant performance.

A grant in the Red is like stepping into quicksand – It's hard to get out.

Resources

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YOUR GOVERNMENT TECHNICAL
REPRESENTATIVE (GTR)
OR
OTHER GRANTEES



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