

# Bed Bug Management for Affordable Housing Providers

## What to Do *AFTER* the Training is Done (and a list of resources)

- Information**  
Assess lack of **information** and implement training as needed. Do you need more information? What do your staff and residents need?
- Interview**  
Examine your **interview** process. Is addressing bed bugs part of all appropriate job descriptions?
- Early Detection**  
If necessary, prioritize **early detection** as part of your management program.
- Effective Early Detection**  
Make sure you are using **effective early detection** methods.
- Building-Wide Assessment**  
Incorporate the possibility of **building-wide assessment** procedures into your pest company contract if your infestation rate is above 5% and you have a vulnerable population.
- Not Just Treating the Bed**  
Incorporate procedures into your pest company contract for treating ALL of an infested apartment—**not just treating the bed**—and inspecting adjacent apartments.
- Limited Resident Prep**  
Incorporate **limited resident prep** procedures into your pest company contract and any internal policies.
- Pest Company Contract**  
Review, and if necessary, change your **pest company contract** to require that they use effective procedures to manage bed bugs.
- Quality Assurance**  
If necessary, develop and implement a **quality assurance** effort to monitor your pest company's work.

# Resources

## People

Name	Organization	Email	Phone
Rick Cooper	Cooper Pest Solutions	rick.cooper@cooperpest.com	609.799.1300 x3022
Susan Aceti	Healthy Housing Solutions	saceti@healthyhousingsolutions.com	443.539.4153

## Websites

Subject	Additional Details	Web Address
Bed Bug Laws and Regulations	National Conference of State Legislators	<a href="http://www.ncsl.org/research/environment-and-natural-resources/state-bedbug-laws.aspx">http://www.ncsl.org/research/environment-and-natural-resources/state-bedbug-laws.aspx</a>
Bed Bug University	Training by Bed Bug Central – targeted to pest companies	<a href="http://www.bedbugcentral.com/bedbuguniversity">http://www.bedbugcentral.com/bedbuguniversity</a>
<i>Lowering Costs with an In-House Bed Bug Management Plan</i>	From Stoppests in Housing	<a href="http://stoppests.org/vtechbedbug">stoppests.org/vtechbedbug</a>
General bed bug resources for a variety of audiences	From the University of Minnesota	<a href="https://www.bedbugs.umn.edu/">https://www.bedbugs.umn.edu/</a>
Good Bed Bug Control Starts with Good Contracts	Recorded webinar from Stoppests in Housing – targeted to affordable housing providers	<a href="http://www.stoppests.org/ipm-training/training-opportunities/stoppests-webinars/good-bed-bug-control-starts-with-good-contracts/">http://www.stoppests.org/ipm-training/training-opportunities/stoppests-webinars/good-bed-bug-control-starts-with-good-contracts/</a>
<i>Bed Bug Prevention, Detection and Control</i>	Two page poster from the U.S. Environmental Protection Agency	<a href="https://www.epa.gov/sites/production/files/2014-02/documents/bed-bug-prevention-detection-control.pdf">https://www.epa.gov/sites/production/files/2014-02/documents/bed-bug-prevention-detection-control.pdf</a>

# Resources

## Websites (continued)

Subject	Additional Details	Web Address
Bed Bug Management –One Step at a Time (Step 2: Get Rid of Clutter)	Two page flyer from New York State Integrated Pest Management Program at Cornell University	<a href="http://www.stoppests.org/stoppests/assets/File/bb-mgmt-clutter-NYSIPM.pdf">http://www.stoppests.org/stoppests/assets/File/bb-mgmt-clutter-NYSIPM.pdf</a>
Bed Bugs? Don't Spray, Call for Help	One page flyer from the Western IPM Center	<a href="http://www.stoppests.org/stoppests/assets/File/BedBugPoster_English_blank.pdf">http://www.stoppests.org/stoppests/assets/File/BedBugPoster_English_blank.pdf</a>
<i>General bed bug resources for a variety of audiences</i>	From the New York City Department of Health	<a href="http://www1.nyc.gov/site/doh/health/health-topics/bedbugs.page">http://www1.nyc.gov/site/doh/health/health-topics/bedbugs.page</a>
Are you sure you want to bring that furniture home?	One page flyer from Stoppests in Housing	<a href="http://www.stoppests.org/stoppests/assets/File/furniture%20poster.pdf">http://www.stoppests.org/stoppests/assets/File/furniture%20poster.pdf</a>
Quality Pro Certification Handbook	Information on the pest management industry's certification program	<a href="https://www.npmaqualitypro.org/media/2158/qualitypro4certificationhandbook.pdf">https://www.npmaqualitypro.org/media/2158/qualitypro4certificationhandbook.pdf</a>
Bed Bug Management for Professionals	40 minute video from the Rutgers New Jersey Agricultural Experiment Station	<a href="https://njaes.rutgers.edu/bed-bug/videos.php#professionals">https://njaes.rutgers.edu/bed-bug/videos.php#professionals</a>
Bed Bugs and Integrated Pest Management	7 minute video from the Rutgers New Jersey Agricultural Experiment Station	<a href="https://njaes.rutgers.edu/bed-bug/videos.php#IPM">https://njaes.rutgers.edu/bed-bug/videos.php#IPM</a>
Training for Building Staff and Managers	Video from the Rutgers New Jersey Agricultural Experiment Station	<a href="https://njaes.rutgers.edu/bed-bug/videos.php#staff-training">https://njaes.rutgers.edu/bed-bug/videos.php#staff-training</a>
Training for Residents	Video from the Rutgers New Jersey Agricultural Experiment Station	<a href="https://njaes.rutgers.edu/bed-bug/videos.php#resident-training">https://njaes.rutgers.edu/bed-bug/videos.php#resident-training</a>