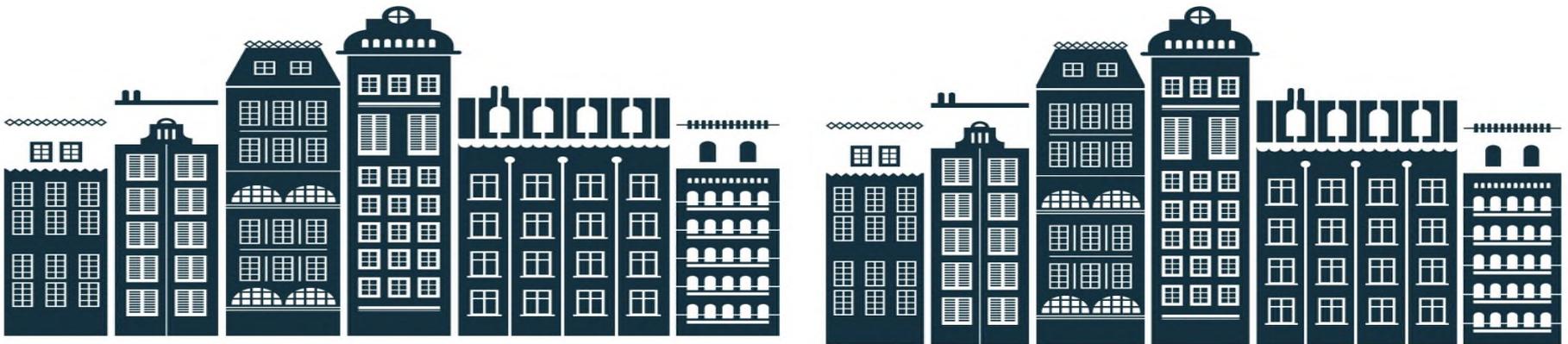


U.S. Department of Housing and Urban Development (HUD)
Office of Lead Hazard Control and Healthy Homes (OLHCHH)

2019 Program Manager School

Anticipating and Overcoming Program Obstacles



Minneapolis, MN

Anticipating and Overcoming Program Obstacles

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Presenters:

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Senior Technical Assistance Specialist

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Government Technical Representative

Anticipating and Overcoming Program Obstacles

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- Learning Your Program Key Components
- Identifying Possible: “Challenges” “Bottle Necks”

Anticipating and Overcoming Program Obstacles

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COMMON AREAS

- PERSONNEL
- ENVIRONMENTAL REVIEW
- CONTRACTOR/SUBRECIPIENT
- PARTNERS
- BENCHMARKS
- OUTREACH
- INTAKE
- LI/RAS
- HEALTHY HOMES
- RELOCATION
- CLEARANCE
- PAYMENTS
- REPORTING
- COMMUNICATION

Communication

Anticipating and Overcoming Program Obstacles

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Personnel

- Experience in: federal grants, construction, lead poisoning, licenses, certification
- Average time to hire (posting position/interview/selection/approval

Environmental Review

- Initiate process immediately – Karen Griego
- Discuss with the Historical Preservation Commission

Contractor/Sub Recipient

- Capacity: enough lead abatement constructions companies,
- Procurement: type of contract: blanket, competitive

Grant, forgivable Loan, tacking

Anticipating and Overcoming Program Obstacles

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Partners

- Explain benchmarks and Expectations- clearly define and monitor results
- Communication and monitoring

Benchmarks

- Production grant- constantly monitor benchmark, catching up later is really hard-
- Reflects status of the grant
- Communication and monitoring

Outreach/Intake

- Without families/units you can't start production
- Create a waiting list
- Pay for success not for effort (define success)
- Communication and Monitoring

Anticipating and Overcoming Program Obstacles

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LI/RA- Healthy Homes

- In-House, Contract Out
- Average time to perform LIRA and HH assessment and write work specifications
- Are they perform at different time?

Relocation

- Hotel contract or MOU
- Stipend
- How long – Monitoring time and cost

Clearance

- In House or contract out
- When to report- interior/exterior

Anticipating and Overcoming Program Obstacles

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**PREVENTION
AND
COMMUNICATION**