U.S. Department of Housing and Urban Development (HUD)
Office of Lead Hazard Control and Healthy Homes (OLHCHH)

2019 Program Manager School

Anticipating and Overcoming Program Obstacles
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Anticipating and Overcoming Program Obstacles

- Learning Your Program Key Components

- Identifying Possible: “Challenges” “Bottle Necks”
Anticipating and Overcoming Program Obstacles

COMMON AREAS

- PERSONNEL
- ENVIRONMENTAL REVIEW
- CONTRACTOR/SUBRECIPIENT
- PARTNERS
- BENCHMARKS
- OUTREACH
- INTAKE
- LI/RAS
- HEALTHY HOMES
- RELOCATION
- CLEARANCE
- PAYMENTS
- REPORTING
- COMMUNICATION

Communication
Anticipating and Overcoming Program Obstacles

Personnel

- Experience in: federal grants, construction, lead poisoning, licenses, certification
- Average time to hire (posting position/interview/selection/approval)

Environmental Review

- Initiate process immediately – Karen Griego
- Discuss with the Historical Preservation Commission

Contractor/Sub Recipient

- Capacity: enough lead abatement constructions companies,
- Procurement: type of contract: blanket, competitive
  Grant, forgivable Loan, tacking
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Partners

- Explain benchmarks and Expectations- clearly define and monitor results
- Communication and monitoring

Benchmarks

- Production grant- constantly monitor benchmark, catching up later is really hard-
- Reflects status of the grant
- Communication and monitoring

Outreach/Intake

- Without families/units you can’t start production
- Create a waiting list
- Pay for success not for effort (define success)
- Communication and Monitoring
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LI/RA- Healthy Homes
- In-House, Contract Out
- Average time to perform LIRA and HH assessment and write work specifications
- Are they perform at different time?

Relocation
- Hotel contract or MOU
- Stipend
- How long – Monitoring time and cost

Clearance
- In House or contract out
- When to report- interior/exterior
Anticipating and Overcoming Program Obstacles

PREVENTION
AND
COMMUNICATION