



**UNITED STATES DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT**

**TITLE VIII**

**CONCILIATION AGREEMENT**

Between

Redacted Name  
Redacted Name  
(Complainants)

and

**Spanish Ridge Corporation**  
**Olen Living**  
(Respondents)

Approved by the FHEO Regional Director on behalf of the United States Department of Housing and Urban Development

HUD CASE NAME: Redacted Name v. *Spanish Ridge Corporation, et al.*  
HUD CASE NUMBERS: 09-20-2104-8

HUD Date Filed: August 25, 2020

Effective Date of Agreement: \_\_\_\_\_

Expiration Date of Agreement: \_\_\_\_\_

**A. PARTIES AND SUBJECT PROPERTY**

**Complainants**

Redacted Name  
Redacted Name  
Las Vegas, NV 89113

Redacted Name  
Redacted Name  
Las Vegas, NV 89113

**Respondents**

Olen Residential Realty Corporation  
c/o CT Corporation System-Registered Agent  
701 S. Carson St., Ste. 200  
Carson City, NV 89701

Olen Residential Realty Corp.  
7 Corporate Plaza  
Newport Beach, CA 92660

Spanish Ridge Corp.  
7 Corporate Plaza Dr.  
Newport Beach, CA 92660

Spanish Ridge Corp.  
c/o CT Corporation System  
701 S. Carson St., Ste. 200  
Carson City, NV 89701

Olen Living  
8620 Peace Way  
Las Vegas, NV 89147

**Subject Property**

Spanish Ridge Apartments  
7340 West Russell Road  
Las Vegas, NV 89113-0771

**B. STATEMENT OF FACTS**

A complaint was filed on August 25, 2020, with the United States Department of Housing and Urban Development (“the Department”) alleging that the Complainants were injured by

Respondents' discriminatory acts. Complainants alleged that the Respondents violated subsections 804(d), 804 (f)(1) 804(f)(2) and 804 (f)(3)(B) of Title VIII of the Civil Rights Act of 1968 as amended by the Fair Housing Act of 1988 ("the Act"). The Complaint named Olen Residential Realty Corporation in error as Olen Residential Realty Corporation does not own or manage the Subject Property. This Conciliation resolves the Complaint against Olen Residential Realty Corporation. The correct Respondents are Olen Living and Spanish Ridge Corporation, property owners. Complainants alleged that they have lived in a unit at the Subject Property for over 25 years and that the unit had mold and water damage that negatively affected Complainant Redacted Name disability. Respondents deny having discriminated against Complainant but agree to settle the complaint by entering into this Conciliation Agreement.

### **C. TERM OF AGREEMENT**

1. This Conciliation Agreement ("Agreement") shall govern the conduct of the parties to it for a period of one (1) year from the effective date of the Agreement.

### **D. EFFECTIVE DATE**

2. The parties expressly agree that this Agreement constitutes neither a binding contract under state or federal law nor a Conciliation Agreement pursuant to the Act, unless and until such time as it is approved by the Department, through the Office of Fair Housing and Equal Opportunity ("FHEO") Regional Director, or her designee.
3. This Agreement shall become effective on the date on which it is approved by the FHEO Regional Director, San Francisco Region, or her designee.

### **E. GENERAL PROVISIONS**

4. The parties acknowledge that this Agreement is a voluntary and full settlement of the disputed complaint. The parties affirm that they have read and fully understand the terms set forth herein. No party has been coerced, intimidated, threatened, or in any way forced to become a party to this Agreement.
5. It is understood that Respondents deny any violation of law and this Agreement does not constitute an admission by Respondents or evidence of a determination by the Department of any violation of the Act or any other law.
6. Respondents acknowledge that they have an affirmative duty not to discriminate under the Act, and that it is unlawful to retaliate against any person because that person has made a complaint, testified, assisted, or participated in any manner in a proceeding under the Act. Respondents further acknowledge that any subsequent retaliation or discrimination constitutes both a material breach of this Agreement and a statutory violation of the Act.
7. This Agreement, after it has been approved by the FHEO Regional Director, or her designee, is binding upon Respondents, their employees, heirs, successors and assigns.

8. It is understood that, pursuant to subsection 810(b)(4) of the Act, upon approval of this Agreement by the FHEO Regional Director, or her designee, it is a public document.
9. This Agreement does not in any way limit or restrict the Department's authority to investigate any other complaint involving Respondents made pursuant to the Act, or any other complaint within the Department's jurisdiction.
10. No amendment to, modification of, or waiver of any provisions of this Agreement shall be effective unless: (a) all signatories or their successors to the Agreement agree in writing to the amendment, modification, or waiver; (b) the amendment, modification, or waiver is in writing; and (c) the amendment, modification, or waiver is approved and signed by the FHEO Regional Director, or her designee.
11. The parties agree that the execution of this Agreement may be accomplished by separate executions of consent to this Agreement, the original executed signature pages to be attached to the body of the Agreement to constitute one document.
12. It is understood that the signature of Alisa Boris, Regional Vice President of Olen Residential Realty Corporation is made with the authority and on behalf of Respondents Olen Residential Realty Corporation, and Spanish Ridge Corporation.
13. Complainants hereby forever waive, release, and covenant not to sue the Department or Respondents, their heirs, executors, successors, assigns, agents, officers, board members, employees, or attorneys with regard to any and all claims, damages, or injuries of whatever nature whether presently known or unknown, arising out of the subject matter of HUD Case Number 09-20-2104-8, or which could have been filed in any action or suit arising from said subject matter.
14. Respondents hereby forever waive, release, and covenant not to sue the Department or Complainants, their heirs, executors, successors, assigns, agents, officers, board members, employees, or attorneys with regard to any and all claims, damages, or injuries of whatever nature whether presently known or unknown, arising out of the subject matter of HUD Case Number 09-20-2104-8, or which could have been filed in any action or suit arising from said subject matter.

#### **F. RELIEF FOR COMPLAINANT**

15. Respondents agree to pay Complainants \$5984 which includes \$984 for storage fees, within fifteen (15) days of the effective date of this Agreement. Payment will be in the form of a certified check or business check made payable to Redacted Name and sent to Redacted Name, Las Vegas, NV 89113. Respondents will provide a copy of the check to the Department within thirty (30) days of the effective date of this Agreement.
16. Respondents agree to waive \$9,486 in fees owed by Complainants including: \$8,812 in past rent, \$310 in water damage repair costs; and \$364 in late fees. Within fifteen (15) days of

the effective date of this Agreement, Respondents agree to provide Complainants a current account balance statement showing \$0 balance. Respondents will provide a copy of the account balance statement to the Department within thirty (30) days of the effective date of this Agreement.

17. Within fifteen (15) days of the effective date of this Agreement, Respondents agree to provide Complainants with a letter stating good rent payment history at the Subject Property from 1997 to the effective date of this Agreement. Respondent will provide a copy of the letter to the Department within thirty (30) days of the effective date of this Agreement.

#### RELIEF IN THE PUBLIC INTEREST

18. Respondents agree to comply with all the provisions of the Fair Housing Act of 1968, as amended by the Fair Housing Amendments Act of 1988. Respondents acknowledge that the Fair Housing Act makes it unlawful to discriminate on the basis of race, color, national origin, religion, sex, familial status, or disability, and further makes it unlawful to refuse to make reasonable accommodations in rules, policies, practices, or services, when such accommodations may be necessary to afford people with disabilities an equal opportunity to use and enjoy a dwelling.
19. Respondents agree that within ninety (90) days of the effective date of this Agreement, all leasing and management staff who work with tenants at the Subject Property shall attend a live training session on fair housing and reasonable accommodations (minimum of three (3) hours) provided by a fair housing agency or other qualified trainer, subject to prior approval by the Department. Respondents will provide the Department written certification that the training has been completed, along with a list of the attendees, within one hundred (100) days of the effective date of this Agreement.

#### H. MONITORING

20. The Department shall determine compliance with the terms of this Agreement. During the term of this Agreement, the Department may review compliance with this Agreement. As part of such review, the Department may inspect Respondents' property, examine witnesses, and copy pertinent records of Respondents. Respondents agree to provide their full cooperation in any monitoring review undertaken by the Department to ensure compliance with this Agreement.

#### I. REPORTING AND RECORDKEEPING

21. All required certifications and documentation of compliance must be submitted to:  
U.S. Department of Housing and Urban Development  
ATTENTION: Ana Gutierrez, [ana.I.gutierrez@hud.gov](mailto:ana.I.gutierrez@hud.gov).

**J. CONSEQUENCES OF BREACH**

22. Whenever the Department has reasonable cause to believe that Respondents have breached this Agreement, the matter shall be referred to the Attorney General of the United States, to commence a civil action in the appropriate U.S. District Court, pursuant to subsections 810(c) and 814(b)(2) of the Act.

**COMPLAINANTS' SIGNATURES**

These signatures attest to the approval and acceptance of this Conciliation Agreement.

Redacted Name  
Complainant Date

Redacted Name  
Complainant Date

**RESPONDENTS' SIGNATURES**

These signatures attest to the approval and acceptance of this Conciliation Agreement.

---

Alisa Boris, Regional Vice President	Date
On Behalf of Respondents:	
Olen Living and	
Spanish Ridge Corporation	

**APPROVAL**

This signature attests to the approval and acceptance of this Conciliation Agreement.

---

Anné Quesada  
Regional Director  
Office of Fair Housing and  
Equal Opportunity

Date