

# Accessing the Project Application in *e-snaps*

## Introduction

This document provides step-by-step instructions on how to access the Project Application in *e-snaps*. It is organized into the following sections:

- [Access e-snaps](#)
- [Complete the Project Applicant Profile](#)
- [Establish the Project Application](#)
- [Access the Project Application](#)

These instructions are written with references to the FY 2021 Renewal Project Applications as the example, but they are applicable to other FY 2021 Project Applications (New, CoC Planning, and UFA Costs), as well as to future CoC Program Competitions. When the steps are no longer applicable, this document will be revised and reposted on HUD.gov.

## Posted Resources

HUD has determined that some CoC and *e-snaps* related resources need to be posted to HUD.gov as HUD's official website, rather than to the HUD Exchange, which focuses on technical resources for communities and grant recipients. FY 2021 NOFO information (e.g., detailed instructions), including the FY 2021 *e-snaps* Navigational Guides, will be published and updated on HUD.gov. Many of the other CoC and *e-snaps* related technical resources will remain on the HUD Exchange.

## Access *e-snaps*

The Project Application is submitted electronically in *e-snaps* during the annual competition under the FY 2021 CoC Program Competition.

The screenshot shows the 'Front Office Portal' for 'e-snaps'. On the left, there is a 'Front Office Portal' sidebar with links for 'Create Profile' and 'Contact Us'. The main content area is titled 'Welcome to e-snaps' and contains a login form with 'Username:' and 'Password:' fields and a 'Login' button. A callout bubble points to the login form with the text 'Log in here'. Below the login form, there is a 'Forgot your password?' link and a 'Create Profile' button. A second callout bubble points to the 'Create Profile' button with the text 'If new to e-snaps, create a user profile here'. The main content area also contains several paragraphs of text, including a 'CoC Program Registration' section with an OMB Approval No. 2506-0182 (exp. 01/31/2018) and a 'CoC Program Application' section with an OMB Approval No. 2506-0112 (exp. 11/30/2018). A 'Technical Submission' section is also visible at the bottom with an OMB Approval No. 2506-0183 (11/30/2018).

### NOTE:

*Each e-snaps user must have his or her unique login credentials. Preferably, each organization will have at least two people with access to e-snaps—the Authorized Representative and one or more additional staff.*

## **Steps for Existing Users**

1. Direct your Internet browser to <https://esnaps.hud.gov/>
2. On the left menu bar, enter your username and password. You will then enter the e-snaps system and arrive at the "Welcome" screen.
3. If you forgot your password, select "Forgot your password?" under the "Login" button.

## **Steps for New e-snaps Users**

1. Create an e-snaps username and password by selecting the "Create Profile" link.
2. Log in as instructed under Existing Users above.



*For a refresher on how to continue through the e-snaps system, visit the HUD Exchange e-snaps webpage at:*

- <https://www.hudexchange.info/programs/e-snaps/>

## **Give Staff Access to Your Organization's e-snaps Account**

Having a user profile enables a person to access e-snaps; however, only individuals who have been associated with the organization as a registrant (also referred to as registered users) are able to enter information in the Project Applicant Profile and Project Applications associated with the organization.



*For information on how to add and delete users, refer to the "Give Staff Access to Your Organization's e-snaps Account" resource at:*

- <https://files.hudexchange.info/resources/documents/Give-Staff-Access-to-Your-Organizations-e-snaps-Account.pdf>

# Complete the Project Applicant Profile

Project Applicants must complete the Project Applicant Profile before moving forward in the Project Application process. To complete the Project Applicant Profile, the Project Applicant needs to ensure the data entered in the profile screens are accurate and must select the “Complete” button on the “Submission Summary” screen.

This section highlights key information needed to successfully complete this step. It does NOT provide step-by-step instructions.



*For detailed instructions, see the Project Applicant Profile Navigational Guide at:*

- <https://files.hudexchange.info/resources/documents/Project-Applicant-Profile-Navigational-Guide.pdf>

- **Access the Applicant Profile.** To access the Project Applicant Profile, log in to *e-snaps*, select "Applicants" on the left menu bar, ensure that the correct Applicant name in the "Applicants" field at the top left side of the screen is selected, and select the orange folder to the left of the Applicant name on the screen.
- **Organizations that Are Collaborative Applicants and Project Applicants.** If the organization applying for funding as a Project Applicant is also serving as the Collaborative Applicant, the organization will have two Applicant Profiles—one for the Project Applicant and one for the Collaborative Applicant.  
The "Applicant" field dropdown menu at the top left side of the screen contains the list of Applicants that a user can access. If you have issues with finding the correct Project Applicant, send an email to: [e-snaps@hud.gov](mailto:e-snaps@hud.gov). The e-snaps AAQ on HUD Exchange is no longer active.
- **First-Time Applicant.** If an organization is new to *e-snaps* (i.e., submitting a Project Application for the first time), the organization must establish itself as an Applicant in *e-snaps*. Review the Project Applicant Profile Navigational Guide at:
  - <https://files.hudexchange.info/resources/documents/Project-Applicant-Profile-Navigational-Guide.pdf>

An organization will establish itself as a Project Applicant in *e-snaps* **one time only**.



*If you are a Collaborative Applicant and a Project Applicant applying for project funds, you must have **two separate Applicant Profiles**—a Collaborative Applicant Profile and a Project Applicant Profile.*

*Contact the HUD Exchange Ask-A-Question if you need assistance at:*

- <https://www.hudexchange.info/get-assistance/my-question/>

# Establish the Project Application

After the Project Applicant Profile is completed, Project Applicants can move to the next steps required to access the Project Application screens. This section covers the following:

- Funding Opportunity Registration
- Creating the Project Application Project
- Submissions

## Funding Opportunity Registration

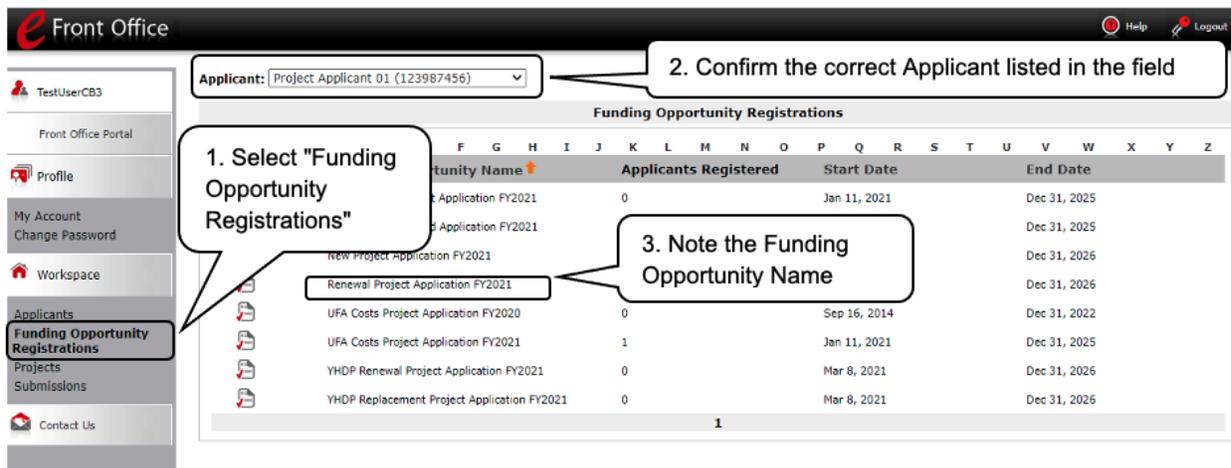
All Project Applicants must register the organization for the applicable Project Application Funding Opportunity. Registering for the funding opportunity enables Project Applicants to apply for funds during the associated CoC Program Competition.

### Terminology

*"Registering" in this context means "indicating your intent to apply."*

*"Funding Opportunity" refers to "the type of grant." There are options when you select this screen. They include Renewal, New, CoC Planning, and UFA Costs.*

*On this screen, you are indicating your intent to apply for a specific type of grant. You will need to ensure that you are selecting the one for the correct Fiscal Year.*



## Steps

1. Select "Funding Opportunity Registrations" on the left menu bar.
2. The "Funding Opportunity Registrations" screen will appear.
3. Select the "Register" icon  next to the correct item. Example: "Renewal Project Application FY 2021." The "Funding Opportunity Details" screen will appear.

## Steps

1. When the question appears asking if you want to register the applicant for the funding opportunity, select "Yes" to confirm that you want to register your organization.
2. The screen will then indicate that the Project Applicant has been registered.
3. Select the "Back" button to return to the "Funding Opportunity Registrations" screen.



*Remember, the "Applicant" field with the dropdown menu located at the top of the screen identifies the Applicant Profile in which you are working.  
Please ensure you are working under the correct Applicant.*

## Creating the Project Application Project

Project Applicants must create a project for the Project Application in *e-snaps* on the "Projects" screen. Creating a project is an intermediate step; organizations do NOT enter the Application from the "Projects" screen to complete the Application screens (that step will occur on the "Submissions" screen).

Once the Applicant "creates" the Project, the Project will appear on this screen. In the example below, the term "Renewal Project Application" appears under the "Funding Opportunity Name" column.

### Terminology

*"Creating a Project" means "giving the project application a name."*

"Add" icon appears after selection in dropdown menu

Edit	Project Name	Project Number	Funding Opportunity Name	Applicant Name	Applicant Number	Step Status
	2021_Ren_BFNew_all	137010	Renewal Project Application FY2021	City and County of San Francisco	155440829	In Progress
	2021_Ren_BFNew_all_2	137011	Renewal Project Application FY2021	City and County of San Francisco	155440829	In Progress
	2021_Ren_BFren_3b	137008	Renewal Project Application FY2021	City and County of San Francisco	155440829	In Progress
	2021_ren_BFren_HIMIS	137006	Renewal Project Application FY2021	City and County of San Francisco	155440829	In Progress

## Steps

1. Select "Projects" on the left menu bar.
2. The "Projects" screen will appear.
3. Select the applicable funding opportunity from the "Funding Opportunity Name" dropdown.  
Example: "Renewal Project Application FY 2021"
4. The screen refreshes and an "Add" icon appears on the left side of the screen above the column headings.
5. Select the "Add" icon.
6. The "Create a Project" screen will appear.



*Remember, the "Applicant" field with the dropdown menu located at the top of the screen identifies the Applicant Profile under which you are working.  
Please ensure you are working under the correct Project Applicant.*

Front Office

btucker-02

Front Office Portal

Profile

My Account  
Change Password

Workspace

Applicants  
Funding Opportunity  
Registrations  
Projects  
Submissions

City of San Francisco (155440829)

**Create a Project**

**Funding Opportunity Name:** Renewal Project Application FY2021

**\* Applicant:** City and County of San Francisco (155440829)

**\* Applicant Project Name:** PSH Renewal FY2021

**Import Data From:** None

Save Save & Add Another

Save & Back Cancel

Enter the Project Name. e-snaps will assign a Project Number.

## Steps

1. On the "Create a Project" screen, the Project Applicant Name will be pre-populated.
2. In the "Applicant Project Name" field, enter the name of the project that is being created or renewed, as it will appear in the grant and award letter.
3. Renewals Only: In the "Import Data From:" field, select the project that is being renewed.

Importing will ensure that your project information from the previous year's Project Application is imported and will decrease the amount of information that must be entered in the current Project Application.

This field will only appear for "Renewal Project" types and will not appear for "New" projects.

4. Select "Save & Back" to return to the "Projects" screen.
5. The project name is listed in the menu.
  - Select the "View" icon  to view project details; however, it is not necessary to enter any notes on that page.



All renewal Project Applicants are able to import the previous year's application data, even if the project is a first-time renewal.

If the previous year's information is imported, renewal Project Applicants **MUST** review the prepopulated information to ensure the responses to the questions are still accurate.

# Submissions

After completing the Project Applicant Profile, registering for the Funding Opportunity, and creating the Project Application project, Project Applicants may now enter the Project Application and complete the screens. You must access the Project Application screens through the "Submissions" screen.

## Terminology

"Submissions" refers to both submitted project applications and project applications that are in progress to be submitted.

This screen also includes applications that are created by mistake and are not intended to be submitted.

Once you have created a project on the Projects screen and it appears here, you cannot delete it. You can only rename it.

The screenshot shows the 'Front Office' interface. On the left is a navigation menu with 'Submissions' highlighted. The main area is titled 'Submissions' and contains a filter box with the following fields: 'Applicant Project Name' (set to 'All Projects'), 'Date Submitted' (set to 'On'), 'Project Status' (set to 'Open Projects'), 'Submission Version' (set to 'Latest Version'), and 'Associate Type' (set to 'All'). Below the filter is a 'Filter' button. The main content is a table of project applications.

Actions	Project Name Project Number	Funding Opportunity Name Step Name	Start Date	End Date	Associate Type	Version	Date Submitted
	FY2021_YHDP_Ren_App_Test4 137042	YHDP Renewal Project Application FY2021 YHDP Renewal Project Application FY2021	Mar 8, 2021	Dec 31, 2021	Primary Applicant	1	
	FY2021_Pln_Application_Test3 136998	CoC Planning Project Application FY2021 CoC Planning Project Application FY2021	Jan 12, 2021	Dec 31, 2021	Primary Applicant	1	
	AN-500 UFA Costs Project Application FY2021 137099	UFA Costs Project Application FY2021 UFA Costs Project Application FY2021	Jan 11, 2021	Dec 31, 2021	Primary Applicant	1	
	FY2021_UFA_Application_Test3 137002	UFA Costs Project Application FY2021 UFA Costs Project Application FY2021	Jan 11, 2021	Dec 31, 2021	Primary Applicant	1	
	FY2021_UFA_Assess_1 137063	UFA Costs Project Application FY2021 UFA Costs Project Application FY2021	Jan 11, 2021	Dec 31, 2021	Primary Applicant	1	Apr 26, 2021 8:55:22 AM
	FY2021_New_App_Test3 137030	New Project Application FY2021 New Project Application FY2021	Sep 16, 2020	Sep 1, 2021	Primary Applicant	1	

## Steps

1. Select "Submissions" on the left menu bar.
2. The "Submissions" screen will appear.
3. Locate the Project Application project you established.
  - Option: Use the "Submissions Filters." Select the project name in the Project Name field. Then select the "Filter" button to single out your project(s).
  - Option: Select "Clear Filters" on the top left of the "Submissions Filters" box. Then, review the "Funding Opportunity Name / Step Name" column.
4. Continue with the instructions in the next section for accessing the Project Application.

## Access the Project Application

This section identifies the steps for completing the Project Application screens in e-snaps.

**NOTE:**

*Some data may pre-populate from the Project Applicant Profile (i.e., e-snaps will bring it forward). Review the pre-populated data. If any information is incorrect, you must go back and correct it in the Project Applicant Profile.*

*If you are in the Project Application and you need to update the Project Applicant Profile:*

- *Select "Back to Submissions List."*
- *Select "Applicants" on the left menu bar and select the orange folder next to the Applicant name.*
- *Ensure that the Applicant Profile is in "edit" mode.*
- *Make the appropriate corrections as needed, and select "Save" at the bottom of the screen after you make each revision.*
- *Once you have made all of the necessary corrections to your Project Applicant Profile, continue to the "Submission Summary" screen and select "Complete."*
- *When you return to the Project Application, the screen will show the corrected information.*

*If the corrected information does not populate the Project Application, do the following:*

- *Log out of e-snaps.*
- *Log back in and navigate to the screen in the Applicant Profile where information needs to be corrected. If the information is incorrect, correct it and press Save. If the information is correct, then edit it to something that is incorrect, save it, then change it back and save it.*
- *Navigate to the "Submission Summary" and select "Complete."*
- *Log out of e-snaps.*
- *Log in again. Navigate to your Project Application. The information should be updated.*

*Importing: If you chose to import, the information in the Project Application from which you imported will pre-populate in e-snaps. You should review and update each screen to ensure that the imported information is current and all fields have been completed.*

*Saving: Select "Save" at the bottom of the screen after you make each revision. Once you have made all of the necessary corrections to your Project Applicant Profile, proceed to the "Submission Summary" screen and select "Complete." When you return to the Project Application, the screen will show the corrected information.*

Access the Project Application through the "Submissions" screen.

**Front Office** Help Logout

Applicant: City and County of San Francisco (155440829)

### Submissions

[Hide Filters] [Clear Filters]

Applicant Project Name: PSH Renewal FY2021  
Date Submitted: On [23]  
Project Status: Open Projects  
Submission Version: Latest Version  
Associate Type: All

Filter

Actions	Project Name Project Number	Funding Opportunity Name Step Name	Start Date	End Date	Associate Type	Version	Date Submitted
	PSH Renewal FY2021 137100	Renewal Project Application FY2021 Renewal Project Application FY2021	Feb 1, 2020	Dec 31, 2021	Primary Applicant	1	

## Steps

1. Select "Submissions" on the left menu bar.
2. The "Submissions" screen will appear.
3. Select the "Folder" icon  to the left of the Project Application Name you established with the Funding Opportunity Name.  
Example: "PSH Renewal FY 2021"
4. The "Before Starting" screen will appear.



Please continue with the resources available on the HUD.gov and e-snaps webpages at:

- [https://www.hud.gov/program\\_offices/comm\\_planning/coc/competition](https://www.hud.gov/program_offices/comm_planning/coc/competition)
- <https://www.hudexchange.info/programs/e-snaps/>