

Chat
Special NOFO Training
Session 5 – Coordinated Entry
November 1, 2023

from Terri Drexler to everyone: 1:54 PM

Can you please provide the link to the webinar slides?

from Ebony Rankin to everyone: 1:55 PM

@Terri, they are posted here:

https://www.hud.gov/program_offices/comm_planning/coc/specialCoCNOFO. When today's recording is ready, it will also be posted on that website.

from Cristina Benitez to everyone: 2:03 PM

Housing-BOS COC COordinator-AZ 500

from Cristina Benitez to everyone: 2:03 PM

My apologies Crisitna Benitez BOS COC Coordinator- AZ 500

from LM Wolfe Hoadley to everyone: 2:04 PM

Trainings to date have emphasized that participants cannot be required to participate in services to receive housing assistance, and it has been suggested that we are required to offer monthly meetings for Rapid Re-housing participants once placed in housing but cannot require their participation in these meetings to continue receiving support and services. However, this contradicts 24 CFR 578.37(a)(1)(ii)(F) (cited below). Which will stand for Special NOFO compliance and monitoring? Will participants served through the Special NOFO be exempt from this requirement?

from Alisa Barton to everyone: 2:05 PM

Are we allowed to make utility payments directly to the utility companies on behalf of the client?

from Connie Howell to everyone: 2:06 PM

Good morning! Connie Howell Arizona Dept of Housing Balance of State Contract Specialist. Excited for our last session together!

from Ebony Rankin to everyone: 2:06 PM

National Coalition for the Homeless Live Experience Training Academy;
<https://nationalhomeless.org/leta/>

from Brett Esders she/her to everyone: 2:07 PM

@Alisa - in general yes. But it depends on how you're paying for them. If you have the agreement with the utility company and are responsible for them with your operating funds, it's no problem. You pay the bill when it comes in. If the program participant is responsible for paying utilities and is receiving a utility allowance, you can pay utilities to the utility company, but you have to follow the requirements in this Notice: <https://www.hudexchange.info/resource/5630/notice-cpd-17-11-determining-program-participant-rent-contribution-in-the-coc-program/>

from Ebony Rankin to everyone: 2:07 PM

MN DHS and Lived Expertise Training not counted as income;
https://www.dhs.state.mn.us/main/idcplg?IdcService=GET_DYNAMIC_CONVERSION&RevisionSelectionMethod=LatestReleased&dDocName=CCAP_0606

from Ebony Rankin to everyone: 2:08 PM

My Name is not those people Julia Dinsmore; <https://blogs.elca.org/advocacy/my-name-is-not-those-people/>

from LM Wolfe Hoadley to everyone: 2:11 PM

So we won't be requiring the client to meet?

from Ebony Rankin to everyone: 2:13 PM

CoC Interim Rule: <https://www.hudexchange.info/resource/2033/hearth-coc-program-interim-rule/>
ESG Interim Rule: <https://www.hudexchange.info/resource/1927/hearth-esg-program-and-consolidated-plan-conforming-amendments/>

from Ebony Rankin to everyone: 2:13 PM

Coordinated Entry Policy Brief: <https://www.hudexchange.info/resource/5208/notice-establishing-additional-requirements-for-a-continuum-of-care-centralized-or-coordinated-assessment-system/>

from Chelsea Brown to everyone: 2:16 PM

Were the slides for today's webinar already sent?

from Brett Esders she/her to everyone: 2:17 PM

@Chelsea - unfortunately we were not able to provide the slides for today ahead of time. When they are available they will be posted at:
https://www.hud.gov/program_offices/comm_planning/coc/specialCoCNOFO

from Sharon Price Singer--HUD/SNAPS to everyone: 2:21 PM

Progressive engagement is the term I couldn't come up with related to this work

from Ebony Rankin to everyone: 2:25 PM

PSH Prioritization: <https://www.hudexchange.info/resource/5108/notice-cpd-16-11-prioritizing-persons-experiencing-chronic-homelessness-and-other-vulnerable-homeless-persons-in-psh/>

from Ebony Rankin to everyone: 2:34 PM

Coordinated Entry Core Elements: <https://files.hudexchange.info/resources/documents/Coordinated-Entry-Core-Elements.pdf>

Coordinated Entry as a Tool for Equity: <https://www.hudexchange.info/news/coordinated-entry-as-a-tool-for-equity-training-on-fair-housing-and-coordinated-entry/>

Coordinated Entry as a Tool for Equity Resources:

<https://www.hudexchange.info/resource/6950/coordinated-entry-as-a-tool-for-equity/>

Coordinated Entry Community Samples Catalogue:

<https://www.hudexchange.info/programs/coc/toolkit/responsibilities-and-duties/coordinated-entry-community-samples-catalogue/>

Coordinated Entry and COVID-19: <https://www.hudexchange.info/search/?dsp=COVID-19&ct=&collection=&q=coordinated+entry>

Racial Equity - HUD Exchange: <https://www.hudexchange.info/homelessness-assistance/racial-equity/#coordinated-entry-equity-initiative>

Coordinated Entry Equity Demonstration Project:

<https://files.hudexchange.info/resources/documents/SNAPS-Coordinated-Entry-Equity-Demonstration-Cohort-1-Imp>

from Susan to everyone: 2:34 PM

When will this information be uploaded?

from Ebony Rankin to everyone: 2:35 PM

The Last link was cut off. It is: Coordinated Entry Equity Demonstration Project:

<https://files.hudexchange.info/resources/documents/SNAPS-Coordinated-Entry-Equity-Demonstration-Cohort-1-Impact-Evaluation-Report.pdf>

from Brett Esders she/her to everyone: 2:35 PM

@Susan - the slides will hopefully be up later today or first thing tomorrow. The rest of the information except for the recording will be up early next week mostly likely. And the recordings take a little bit longer, but they'll be up eventually

from Susan to everyone: 2:36 PM

can you provide the link? thank you

from Brett Esders she/her to everyone: 2:37 PM

@Susan - everything will be posted at this link:

https://www.hud.gov/program_offices/comm_planning/coc/specialCoCNOFO

from Duane Bussue-Herbert to everyone: 2:38 PM

Where can the slides and recording be found for the previous sessions

from Susan Kirchoff to everyone: 2:38 PM

Will the be NOFO Guidelines created with all of these requirements for reference?

from Tamara Tregoning to everyone: 2:39 PM

Is there a checklist for all requirements for this funding?

from Rachael Sample to everyone: 2:39 PM

Is there a plan to request renewal for these grants from Congress? Our projects are PSH and we're wondering how to work them into our annual funding after 2026. This may directly impact who from our definition for "severe service needs" would be housed through the program since there would potentially be a time-limitation on their PSH assistance.

from Jim Ward to everyone: 2:40 PM

Is there a process for a CoC to change the Plan?

from Rachael Sample to everyone: 2:40 PM

For the purposes of the grant/CE, can a client choose to move to a non-rural community/county and receive SNOFO assistance?

from Rosemary Lockett to everyone: 2:40 PM

Would the grant agreement state whether the project was awarded points for serving a structurally disadvantaged area?

from Jim Ward to everyone: 2:41 PM

@Rosemary, I think it was in the esnaps project application.

from Sharon Price Singer--HUD/SNAPS to everyone: 2:44 PM

@Rachael, are you asking if people would be eligible for CoC or SNOFO resources if they move? CoCs sometimes put limitations on who is eligible for shelter and/or housing based on where they had lived, so the answer is, it depends. If they are unsheltered, then they could be eligible depending on the prioritization of that new CoC.

from Brett Esders she/her to everyone: 2:45 PM

@Rosemary - no, to my knowledge, the grant agreement does not state if the project was awarded points for serving a "structurally disadvantaged area." if you're not sure, you can submit a question to SpecialCoCNOFO@hud.gov and we can let you know

from Elaine MacPherson to everyone: 2:47 PM

Incredible news about the affinity group! Our Lived Experience Council will be launched by then so that's very exciting. \

from Brett Esders she/her to everyone: 2:47 PM

@Tamara - the CPD Monitoring handbooks for the CoC Program provide a pretty nice checklist of the CoC Program requirements, but they do not contain the NOFO specific requirements. We can add this to our list of products we can provide that would be helpful. In the meantime, you can find the CPD Monitoring handbook here:

https://www.hud.gov/program_offices/administration/hudclips/handbooks/cpd/6509.2

from Rozann Downing to everyone: 2:48 PM

Please have the T/A providers share their schedule meetings....some have already overlapped

from Michele Williams to everyone: 2:48 PM

@Rozann - We will get dates out to you by end of this week.

from Susan Kirchoff to everyone: 2:48 PM

I am unsure how my TA is? I am still working to get my award corrected in ESnapS. Is my HUD representative my contact?

from Ebony Rankin to everyone: 2:48 PM

Rural Special NOFO Community Calls Registration: https://csh-org.zoom.us/meeting/register/tZ0rdumtqj0vEtIjKI43VL_NFyQS3pGA9O3

Rural Webinar Series Registration: <https://csh-org.zoom.us/meeting/register/tZclduqsqDooH9UffYtw55Pm8W7cfiywv7Dd>

from Rozann Downing to everyone: 2:50 PM

There have already been several different T/A meetings and some have overlapped with each other.

from Helen Renfrew to everyone: 2:50 PM

Could you please put in the chat the link to where we can find recordings of all of these sessions?

from Brett Esders she/her to everyone: 2:50 PM

@Susan - regarding TA, send us an email to SpecialCoCNOFO@hud.gov and we can let you know who your TA provider is. As for your grant in e-snaps - yes, you will reach out to your CPD Rep in the HUD Field Office to work on executing the grant agreement and resolving the issues and conditions

from Helen Renfrew to everyone: 2:51 PM

nevermind! just found it...

from Brett Esders she/her to everyone: 2:52 PM

@Helen - great! For others, though, all of the presentations from the last 5 weeks will be hosted at: https://www.hud.gov/program_offices/comm_planning/coc/specialCoCNOFO

from Michele Williams to everyone: 2:57 PM

Unsheltered TA Co-leads - Unshelteredta@gmail.com

from Marlisa Grogan she/her to everyone: 2:57 PM

Questions about Special NOFO Technical Assistance: unshelteredta@gmail.com

from Ted Barzev to everyone: 2:59 PM

Do SNOFO project have to participate in a CoC's annual evaluation process and ranking given that the grant doesn't need to be renewed each year?

from Rachael Sample to everyone: 3:00 PM

That answers my question

from Rachael Sample to everyone: 3:00 PM

Thank you!

from Ted Barzev to everyone: 3:01 PM

That answers my question; thank you.

from Colleen Budenholzer to everyone: 3:01 PM

1) Is HUD asking or requiring that people living in unsheltered settings are prioritized for all CoC or CES resources? Or only specific resources (such as PH SNOFO resources)? 2) Is HUD asking or requiring that communities focus on encampments (especially larger encampments) specifically or people living in all unsheltered settings?

from LM Wolfe Hoadley to everyone: 3:02 PM

Similar to the requirement for participation in monthly meetings for RRH, as far as annual assessments for clients, will the CFR requirement stand or will there be specific guidance concerning exemptions for clients being served through Special NOFO funding given the limit to participation requirements for those clients?

from Debbie Culpepper to everyone: 3:03 PM

For purposes of APR reporting: We have an executed contract that was effective 10-1-2023, however it appears that our project will not actually become active until sometime in 2024. How will that affect the APR reporting?

from William Snow to everyone: 3:05 PM

@Debbie - we are not going to require anyone to start their reporting until the beginning of January (for all activity through Dec 31, 2023). If you have not incurred costs before then then you won't need to report. When you incur a cost it will trigger the requirement to start your reporting. We will do a

separate reporting webinar in the coming weeks to provide more clarity around timelines and what exactly will be reported. Stay tuned!

from Debbie Culpepper to everyone: 3:05 PM

Thank you very much!

from Jennifer Layton to everyone: 3:08 PM

What is the estimated timeframe to hear back from emailing the snofo team with questions?

from Tracy Samuel to everyone: 3:09 PM

What happens when those that were sheltered for the winter and become unsheltered when it warms up.

from Khalia Parish to everyone: 3:10 PM

Given what Norm said re setting aside resources for encampments, how would those both be "prioritiz[ed] through CES" while not waiting for everyone's name to come up on the CES list?

from Tracy Samuel to everyone: 3:10 PM

How are they counted

from Jane Folts to everyone: 3:11 PM

But what if they do not participate and refuse to meet for annual assessment. and you have done everything possible to engage during the year. Also, what if participants refuse to allow entry for annual inspection.

from LM Wolfe Hoadley to everyone: 3:12 PM

@Brett, to clarify: we are not attempting to absolve our organization from annual assessments. However, our local field office advised that annual assessments are meant to be conducted at the individual client level. Can we require client participation in this assessment?

from Dennys Galvez to everyone: 3:12 PM

What happens when you have more than 50% of your participants not participating in goals/referral follow up/home visits and you have been documenting all your efforts after they have received

from Dennys Galvez to everyone: 3:13 PM

the maximum assistance.

from Michele Williams to everyone: 3:13 PM

TA can help with training for staff to improve engagement

from Brett Esders she/her to everyone: 3:14 PM

@LM - Annual assessments generally are done at the individual client level. I would say do whatever you can to engage people and make it easy for them to provide information about their service needs. This could happen in a case management meeting, but it's also something that you could try through a survey or other means. If someone refuses to participate, then I would document your efforts and try again the following year.

from Sarah Frye to everyone: 3:17 PM

If program participants disappear... move out of the house or disappear b4 they are housed. Would we terminate or just leave them open? How long are we expected to look/wait for them?

from Mary Juarez-Fitzgerald to everyone: 3:18 PM

This may have been discussed; but how can we access SNOFO HUD TA?

from Norm Suchar HUD to everyone: 3:18 PM

Michele and Brett have given some great suggestions, and I would add that having peer staff can be incredibly helpful in engaging people.

from Michele Williams to everyone: 3:18 PM

@Mary You can contact us at Unshelteredta@gmail.com

from Jane Folts to everyone: 3:20 PM

What would HUD consider a reasonable amount of time for a vacated unit?

from Hannah Roberts to everyone: 3:20 PM

I would add that if folks are not engaging in services, this would be a great place to engage people with lived experience and expertise to understand why folks aren't participating in supports and services and what may need to be changed in the design of those services. TA can also support your communities or projects with this, too.

from Jeff Chambers to everyone: 3:23 PM

Thank you.

from hanna to everyone: 3:23 PM

Thank you!