

# Senior Agency Official For Privacy (SAOP)

2024

FISMA Annual

Department of Housing and Urban Development

Section 1: General Privacy Program Requirements

OMB collects the annual Senior Agency Official for Privacy (SAOP) FISMA Metrics pursuant to the authority in the Federal Information Security Modernization Act of 2014,[1] the Privacy Act of 1974,[2] the Paperwork Reduction Act of 1995,[3] the E-Government Act of 2002,[4] Executive Order 13719,[5] OMB Circular No. A-130,[6] OMB Circular No. A-108,[7] and other laws, regulations, and policies. Each year, OMB issues guidance instructing each SAOP to review the administration of the agency’s privacy program and report compliance data to OMB.

- 1a

Has the head of the agency designated a Senior Agency Official for Privacy (SAOP), as required by Executive Order 13719 and OMB guidance?[8]

Yes
- 1b

Has the agency reported the name, title, and contact information of the current SAOP to OMB on the Connect.gov (formerly MAX.gov) website of the Federal Privacy Council?[9] (Indicate “N/A” if the head of the agency has not designated an SAOP. Only indicate “N/A” if the answer to question 1a is “No.”)

Yes
- 1c

Does the SAOP have the necessary position, expertise, and authority to serve in the role of SAOP?[10] (Select all that apply or indicate “N/A” if the head of the agency has not designated an SAOP. Only indicate “N/A” if the answer to question 1a is “No.”)

• Position

• Expertise

• Authority
- 1d

Does the SAOP have the necessary role and responsibilities within the agency for each of the following?[11] (Select all that apply or indicate “N/A” if the head of the agency has not designated an SAOP. Only indicate “N/A” if the answer to question 1a is “No.”)

• Policy making

• Compliance

• Risk management activities
- 1e

Has the agency developed and maintained a privacy program plan?[5] (Reminder: OMB M-24-04 requires submission of the agency’s privacy program plan through CyberScope. )

Yes
- 1f

Does the agency’s privacy program plan include a description of each of the following?[12] (Select all that apply or indicate “N/A” if the agency has not developed and maintained a privacy program plan. Only indicate “N/A” if the answer to question 1e is “No.”)

- Structure of the privacy program
- Resources dedicated to the privacy program
- Role of the SAOP and other privacy officials and staff
- Strategic goals and objectives of the privacy program
- Program management and common controls in place or planned for meeting applicable privacy requirements and management privacy risks

Note:

If "No" is selected for metric 1a, then metrics 1b, 1c, 1d, and 14k will be set to "N/A".

If "No" is selected for metric 1e, then metric 1f and metric 8a will be set to "N/A".

[1] 44 U.S.C. Chapter 35.

[2] 5 U.S.C. § 552a.

[3] 44 U.S.C. Chapter 35 et seq.

[4] 44 U.S.C. § 3501 note.

[5] See Executive Order 13719, § 3; see also OMB M-16-24, Role and Designation of Senior Agency Officials for Privacy (Sept. 15, 2016).

[6] OMB Circular No. A-130, Managing Information as a Strategic Resource (July 28, 2016).

[7] OMB Circular No. A-108, Federal Agency Responsibilities for Review, Reporting, and Publication under the Privacy Act (Dec. 2016).

[8] See Executive Order 13719, § 3; see also OMB M-16-24, Role and Designation of Senior Agency Officials for Privacy (Sept. 15, 2016).

[9] See OMB M-16-24, at 4.

[10] The role and requirements for the SAOP are described in OMB guidance. See OMB M-16-24.

[11] See id. at 3-4.

[12] See OMB Circular No. A-130, app. I § 4(c)(2).

Section 2A: Information Systems

2a Does the agency maintain an inventory of the agency's information systems[13] that create, collect, use, process, store, maintain, disseminate, disclose, or dispose of personally identifiable information (PII)?[14]

Yes

Note:

If "No" is selected for metric 2a, then metric 6b will be set to "N/A"

[13] The term “information system” means a discrete set of information resources organized for the collection, processing, maintenance, use, sharing, dissemination, or disposition of information. 44 U.S.C. § 3502(8). The term “information resources” means information and related resources, such as personnel, equipment, funds, and information technology. Id. § 3502(6). The term “Federal information system” means an information system used or operated by an agency or by a contractor of an agency or by another organization on behalf of an agency. OMB Circular A-130, § 10(a)(23).

[14] See OMB Circular No. A-130 § 5(a)(1)(a)(ii), 5(f)(1)(e). The term “personally identifiable information” means information that can be used to distinguish or trace an individual's identity, either alone or when combined with other information that is linked or linkable to a specific individual. § 10(a)(57).

Section 2B: Information Systems

|                  |                     | 2b. Number of information systems reported in response to question 1.1 of the FY 2024 Chief Information Officer FISMA Metrics that are used to create, collect, use, process, store, maintain, disseminate, disclose, or dispose of PII. |                    |               | 2c. Number of information systems reported in question 2b that the agency authorized or reauthorized to operate during the reporting period.[15] |                    |               | 2d. Number of information systems reported in question 2c where the SAOP reviewed and approved the categorization of the information system in accordance with OMB guidance, as well as NIST FIPS Publication 199 and NIST Special Publication 800-60.[16] |                    |               | 2e. Number of information systems reported in question 2c where the SAOP reviewed and approved a system privacy plan for the information system prior to the information system's authorization or reauthorization.[17] |                    |               | 2f. Number of information systems reported in question 2c where the SAOP conducted and documented the results of privacy control assessments to verify the continued effectiveness of all privacy controls selected and implemented for the information system prior to the information system's authorization or reauthorization.[18] |                    |               | 2g. Number of information systems reported in question 2c where the SAOP reviewed the information system's authorization package to ensure compliance with applicable privacy requirements and manage privacy risks, prior to the authorizing official making a risk determination and acceptance decision.[19] |                    |               |
|------------------|---------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|---------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|---------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|---------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|---------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|---------------|
| Bureau/Component | Submission Status   | Agency Systems                                                                                                                                                                                                                           | Contractor Systems | Total Systems | Agency Systems                                                                                                                                   | Contractor Systems | Total Systems | Agency Systems                                                                                                                                                                                                                                             | Contractor Systems | Total Systems | Agency Systems                                                                                                                                                                                                          | Contractor Systems | Total Systems | Agency Systems                                                                                                                                                                                                                                                                                                                         | Contractor Systems | Total Systems | Agency Systems                                                                                                                                                                                                                                                                                                  | Contractor Systems | Total Systems |
| ADMIN            | Submitted to Agency | 5                                                                                                                                                                                                                                        | 5                  | 10            | 1                                                                                                                                                | 2                  | 3             | 1                                                                                                                                                                                                                                                          | 2                  | 3             | 1                                                                                                                                                                                                                       | 2                  | 3             | 1                                                                                                                                                                                                                                                                                                                                      | 2                  | 3             | 1                                                                                                                                                                                                                                                                                                               | 2                  | 3             |
| CFO              | Submitted to Agency | 5                                                                                                                                                                                                                                        | 2                  | 7             | 5                                                                                                                                                | 0                  | 5             | 5                                                                                                                                                                                                                                                          | 0                  | 5             | 5                                                                                                                                                                                                                       | 0                  | 5             | 5                                                                                                                                                                                                                                                                                                                                      | 0                  | 5             | 5                                                                                                                                                                                                                                                                                                               | 0                  | 5             |
| CPD              | Submitted to Agency | 3                                                                                                                                                                                                                                        | 2                  | 5             | 0                                                                                                                                                | 0                  | 0             | 0                                                                                                                                                                                                                                                          | 0                  | 0             | 0                                                                                                                                                                                                                       | 0                  | 0             | 0                                                                                                                                                                                                                                                                                                                                      | 0                  | 0             | 0                                                                                                                                                                                                                                                                                                               | 0                  | 0             |
| FHEO             | Submitted to Agency | 1                                                                                                                                                                                                                                        | 0                  | 1             | 0                                                                                                                                                | 0                  | 0             | 0                                                                                                                                                                                                                                                          | 0                  | 0             | 0                                                                                                                                                                                                                       | 0                  | 0             | 0                                                                                                                                                                                                                                                                                                                                      | 0                  | 0             | 0                                                                                                                                                                                                                                                                                                               | 0                  | 0             |
| GNMA             | Submitted to Agency | 0                                                                                                                                                                                                                                        | 3                  | 3             | 0                                                                                                                                                | 0                  | 0             | 0                                                                                                                                                                                                                                                          | 0                  | 0             | 0                                                                                                                                                                                                                       | 0                  | 0             | 0                                                                                                                                                                                                                                                                                                                                      | 0                  | 0             | 0                                                                                                                                                                                                                                                                                                               | 0                  | 0             |
| HSG              | Submitted to Agency | 19                                                                                                                                                                                                                                       | 11                 | 30            | 8                                                                                                                                                | 2                  | 10            | 8                                                                                                                                                                                                                                                          | 2                  | 10            | 8                                                                                                                                                                                                                       | 2                  | 10            | 8                                                                                                                                                                                                                                                                                                                                      | 2                  | 10            | 8                                                                                                                                                                                                                                                                                                               | 2                  | 10            |
| OCIO             | Submitted to Agency | 8                                                                                                                                                                                                                                        | 16                 | 24            | 0                                                                                                                                                | 7                  | 7             | 0                                                                                                                                                                                                                                                          | 7                  | 7             | 0                                                                                                                                                                                                                       | 7                  | 7             | 0                                                                                                                                                                                                                                                                                                                                      | 7                  | 7             | 0                                                                                                                                                                                                                                                                                                               | 7                  | 7             |
| OGC              | Submitted to Agency | 1                                                                                                                                                                                                                                        | 1                  | 2             | 0                                                                                                                                                | 0                  | 0             | 0                                                                                                                                                                                                                                                          | 0                  | 0             | 0                                                                                                                                                                                                                       | 0                  | 0             | 0                                                                                                                                                                                                                                                                                                                                      | 0                  | 0             | 0                                                                                                                                                                                                                                                                                                               | 0                  | 0             |
| OIG              | Submitted to Agency | 0                                                                                                                                                                                                                                        | 1                  | 1             | 0                                                                                                                                                | 0                  | 0             | 0                                                                                                                                                                                                                                                          | 0                  | 0             | 0                                                                                                                                                                                                                       | 0                  | 0             | 0                                                                                                                                                                                                                                                                                                                                      | 0                  | 0             | 0                                                                                                                                                                                                                                                                                                               | 0                  | 0             |
| PDR              | Submitted to Agency | 2                                                                                                                                                                                                                                        | 0                  | 2             | 0                                                                                                                                                | 0                  | 0             | 0                                                                                                                                                                                                                                                          | 0                  | 0             | 0                                                                                                                                                                                                                       | 0                  | 0             | 0                                                                                                                                                                                                                                                                                                                                      | 0                  | 0             | 0                                                                                                                                                                                                                                                                                                               | 0                  | 0             |
| PIH              | Submitted to Agency | 15                                                                                                                                                                                                                                       | 4                  | 19            | 5                                                                                                                                                | 0                  | 5             | 5                                                                                                                                                                                                                                                          | 0                  | 5             | 5                                                                                                                                                                                                                       | 0                  | 5             | 5                                                                                                                                                                                                                                                                                                                                      | 0                  | 5             | 5                                                                                                                                                                                                                                                                                                               | 0                  | 5             |

|               |                     |    |    |     |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|---------------|---------------------|----|----|-----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| FPM           | Submitted to Agency | 1  | 1  | 2   | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  |
| ODEEO         | Submitted to Agency | 0  | 1  | 1   | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  |
| OPA           | Submitted to Agency | 0  | 0  | 0   | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  |
| Agency Totals |                     | 60 | 47 | 107 | 19 | 11 | 30 | 19 | 11 | 30 | 19 | 11 | 30 | 19 | 11 | 30 | 19 | 11 |

Note:

[15] “Authorization to operate” is the official management decision given by a senior Federal official or officials to authorize operation of an information system and to explicitly accept the risk to agency operations (including mission, functions, image, or reputation), agency assets, individuals, other organizations, and the Nation based on the implementation of an agreed-upon set of security and privacy controls.

Id. app. I § 4(d).

[16] See id. app. I § 4(a)(2), 4(e)(7).

[17] Agencies shall develop and maintain a privacy plan that details the privacy controls selected for an information system that are in place or planned for meeting applicable privacy requirements and managing privacy risks, details how the controls have been implemented, and describes the methodologies and metrics that will be used to assess the controls. See OMB Circular No. A-130, app. I § 4(c)(9), (e)(8).

[18] See id. app. I § 4(e)(3).

[19] See id. app. I § 4(e)(9).

Section 3A: Information Technology Systems and Privacy Impact Assessments

3a Does the agency maintain an inventory of the agency's information technology[20] (IT) systems that create, collect, use, process, store, maintain, disseminate, disclose, or dispose of PII?  
Yes

Note:

[20] The term “information technology” means any services or equipment, or interconnected system(s) or subsystem(s) of equipment, that are used in the automatic acquisition, storage, analysis, evaluation, manipulation, management, movement, control, display, switching, interchange, transmission, or reception of data or information by the agency. See id. § 10(a)(45).

Section 3B: Information Technology Systems and Privacy Impact Assessments

|                  |                     | 3b. Number of IT systems maintained, operated, or used by the agency (or by another entity on behalf of the agency) during the reporting period for which the agency is required to conduct a privacy impact assessment (PIA) under the E-Government Act of 2002. |                    |               | 3c. Number of IT systems reported in question 3b that are covered by an up-to-date PIA. |                    |               |
|------------------|---------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|---------------|-----------------------------------------------------------------------------------------|--------------------|---------------|
| Bureau/Component | Submission Status   | Agency Systems                                                                                                                                                                                                                                                    | Contractor Systems | Total Systems | Agency Systems                                                                          | Contractor Systems | Total Systems |
| ADMIN            | Submitted to Agency | 1                                                                                                                                                                                                                                                                 | 4                  | 5             | 1                                                                                       | 4                  | 5             |
| CFO              | Submitted to Agency | 5                                                                                                                                                                                                                                                                 | 2                  | 7             | 5                                                                                       | 2                  | 7             |
| CPD              | Submitted to Agency | 3                                                                                                                                                                                                                                                                 | 2                  | 5             | 3                                                                                       | 2                  | 5             |
| FHEO             | Submitted to Agency | 1                                                                                                                                                                                                                                                                 | 0                  | 1             | 1                                                                                       | 0                  | 1             |
| GNMA             | Submitted to Agency | 0                                                                                                                                                                                                                                                                 | 0                  | 0             | 0                                                                                       | 0                  | 0             |
| HSG              | Submitted to Agency | 14                                                                                                                                                                                                                                                                | 9                  | 23            | 14                                                                                      | 9                  | 23            |
| OCIO             | Submitted to Agency | 3                                                                                                                                                                                                                                                                 | 10                 | 13            | 3                                                                                       | 10                 | 13            |
| OGC              | Submitted to Agency | 0                                                                                                                                                                                                                                                                 | 0                  | 0             | 0                                                                                       | 0                  | 0             |
| OIG              | Submitted to Agency | 0                                                                                                                                                                                                                                                                 | 1                  | 1             | 0                                                                                       | 1                  | 1             |
| PDR              | Submitted to Agency | 1                                                                                                                                                                                                                                                                 | 0                  | 1             | 1                                                                                       | 0                  | 1             |
| PIH              | Submitted to Agency | 15                                                                                                                                                                                                                                                                | 4                  | 19            | 15                                                                                      | 4                  | 19            |
| FPM              | Submitted to Agency | 0                                                                                                                                                                                                                                                                 | 0                  | 0             | 0                                                                                       | 0                  | 0             |
| ODEEO            | Submitted to Agency | 0                                                                                                                                                                                                                                                                 | 0                  | 0             | 0                                                                                       | 0                  | 0             |
| OPA              | Submitted to Agency | 0                                                                                                                                                                                                                                                                 | 0                  | 0             | 0                                                                                       | 0                  | 0             |
| Agency Totals    |                     | 43                                                                                                                                                                                                                                                                | 32                 | 75            | 43                                                                                      | 32                 | 75            |

Note:  
[21] Each agency is required to update PIAs whenever changes to the information technology, changes to the agency’s practices, or other factors alter the privacy risks associated with the use of such information technology. For the purposes of this question, an up-to-date PIA is a PIA that reflects any

changes to the information technology, changes to the agency's practices, or other factors that altered the privacy risks associated with the use of such information technology. See id. app. II § 5(e).

Section 3C: Information Technology Systems and Privacy Impact Assessments

- 3d
- Does the agency have a written policy for PIAs that includes each of the following? (Select all that apply or indicate "N/A" if the agency does not have a written policy for PIAs.)
- A requirement for PIAs to be conducted and approved prior to the development, procurement, or use of an IT system that requires a PIA[22]

• A requirement that system owners, privacy officials, and IT experts participate in conducting PIAs[23]

• A requirement for PIAs to be updated whenever a change to an IT system, a change in agency practices, or another factor alters the privacy risks associated with the use of a particular IT system[24]
- 3e
- Does the agency have a process or procedure for each of the following? (Select all that apply.)
- Assessing the quality and thoroughness of each PIA

• Performing reviews to ensure that appropriate standards for PIAs are maintained[25]

• Monitoring the agency's IT systems and practices to determine when and how PIAs should be updated[26]

• Ensuring that PIAs are updated whenever a change to an IT system, a change in agency practices, or another factor alters the privacy risks[27]

Section 4: Systems of Records

- 4a
- Number of Privacy Act systems of records[28] maintained by the agency during the reporting period (including those operated by a service provider or a contractor on behalf of the agency).
- 78
- 4b
- Number of Privacy Act systems of records reported in question 4a for which an up-to- date system of records notice (SORN) has been published in the Federal Register.[29]
- 61
- 4c
- Does the agency have a process for determining whether a new or revised SORN is required when the agency collects or maintains information about individuals?[30]
- Yes
- 4d
- Does the agency have a process for each of the following? (Select all that apply.)
- Ensuring that information collections include a Privacy Act Statement, if required[31]

• Receiving, processing, and responding to individuals' requests for access to and amendment of records in a system of records[32]
- 4e
- Has the agency selected, implemented, assessed, and monitored privacy controls for information systems that contain information maintained in a system of records in order to ensure the following? (Select all that apply or indicate "N/A" if the agency does not maintain any Privacy Act systems of records)

N/A

Note:  
[22] see id.  
[23] See id.  
[24] See id.  
[25] See id.  
[26] See id.  
[27] See id.  
[28] The term “system of records” means a group of any records under the control of any agency from which information is retrieved by the name of the individual or by some identifying number, symbol, or other identifying particular assigned to the individual. \_\_ 5 U.S.C. § 552a(5).  
[29] Agencies are required to publish a SORN in the Federal Register when establishing a new system of records and must also publish notice in the Federal Register when making significant changes to an existing system of records. For the purposes of this question, an up-to-date SORN is a published SORN that reflects any significant changes that have been made to the system of records. \_\_ OMB Circular No. A-108, § 6(a).  
[30] See 5 U.S.C. § 552a(e)(4).  
[31] See id. § 552a(e)(3).  
[32] See id. § 552a(d).  
[33] See id. § 552a(e)(1); OMB Circular No. A-108, § 12(a).  
[34] See 5 U.S.C. § 552a(e)(4); OMB Circular No. A-108, § 12(b).  
[35] See OMB Circular No. A-108, § 12(b).  
[36] See id.  
[37] See 5 U.S.C. § 552a(r); OMB Circular No. A-108, § 12(b).  
[38] See OMB Circular No. A-108, § 12(c).  
[39] See id. § 12(d).  
[40] See id. § 12(e).  
[41] See id. § 12(f).

Section 5: Considerations for Managing PII

- 5aTo what extent does the agency ensure that PII created, collected, used, processed, stored, maintained, disseminated, disclosed, or disposed of is accurate, relevant, timely, and complete?[42] (Select one of the following.)  
Processes are fully documented and implemented and cover all relevant aspects, and reviews are regularly conducted to assess the effectiveness of the processes and to ensure that documented policies remain current
- 5bTo what extent does the agency limit the creation, collection, use, processing, storage, maintenance, dissemination, and disclosure of PII to that which is legally authorized, relevant, and reasonably deemed necessary for the proper performance of agency functions?[43] (Select one of the following.)  
Processes are fully documented and implemented and cover all relevant aspects, and reviews are regularly conducted to assess the effectiveness of the processes and to ensure that documented policies remain current

Note:  
[42] See OMB Circular No. A-130, § 5(f)(1)(e).  
[43] See id § 5(f)(1)(d).

Section 6: Social Security Numbers

- 6a

Does the agency have an inventory of the agency's collection and use of Social Security numbers (SSNs)?[44] (Indicate "N/A" if the agency does not collect, maintain, or use SSNs.)

Yes
- 6b

Does the agency maintain the inventory of SSNs as part of the agency’s inventory of information systems referred to in question 2a? (Indicate “N/A” if the agency does not collect, maintain, or use SSNs; does not have an inventory of its collection, maintenance and use of SSNs; or does not maintain an inventory of information systems as described in question 2a. Only indicate “N/A” if the answer to question 6a is “N/A” or “No,” and/or if the answer to question 2a is “No.”)

Yes
- 6c

Has the agency developed and implemented a written policy to help ensure that any new collection or use of SSNs is necessary? (Reminder: M-24-04 requires submission through CyberScope of the agency’s written policy to ensure that any new collection or use of SSNs is necessary.)

Yes
- 6d

Does the written policy referred to in question 6c provide specific criteria to use when determining whether the collection or use of SSNs is necessary? (Indicate “N/A” if the agency does not have a written policy as described in question 6c. Only indicate “N/A” if the answer to question 6c is “No.”)

Yes
- 6e

Does the written policy referred to in question 6c establish a process to ensure that any collection or use of SSNs determined to be necessary remains necessary over time? (Indicate “N/A” if the agency does not have a written policy as described in question 6c. Only indicate “N/A” if the answer to question 6c is “No.”)

Yes
- 6f

Has the agency taken steps during the reporting period to eliminate the unnecessary collection, maintenance, and use of SSNs?[45] (Indicate “N/A” if the agency does not collect, maintain, or use SSNs. If indicating “N/A” because the agency does not collect, maintain, or use SSNs, ensure that the answer to question 6a also is “N/A.” Also indicate “N/A” if the agency does collect, maintain, or use SSNs but had already eliminated all unnecessary collection, maintenance, and use of SSNs by the agency before the reporting period.)

Yes

Note:

If "No" is selected for metric 2a, then metric 6b will be set to "N/A".  
If "No" is selected for metric 6c, then metrics 6d and 6e will be set to "N/A".

[44] Agencies are not required to have an inventory of collection and use of SSNs. However, agencies need to have a sufficient evidentiary basis to determine whether they have met the requirement to eliminate unnecessary collection

and use of SSNs. See No. § 5(f)(1)(f).  
[45] Agencies are required to take steps to eliminate unnecessary collection, maintenance, and use of SSNs, and explore alternatives to the use of SSNs as a personal identifier. Id. § 5(f)(1)(f).

Section 7: Digital Services

- 7a

Does the agency maintain an inventory of the following? (Select all that apply or indicate "N/A" if the agency does not maintained an inventory of any digital services.)

• The agency’s public websites

• The agency’s public applications (g., mobile applications, web applications)

• The agency’s public social media accounts

• Other public-facing digital services used by the agency
- 7b

In accordance with the E-Government Act of 2002 and OMB guidance,[46] does the agency maintain and post privacy policies on the following? (Select all that apply or indicate "N/A" if the agency does not maintain any of the following)

• The agency’s public websites

• The agency’s public applications (g., mobile applications, web applications)

• The agency’s public social media pages and profiles

• Other public-facing digital services used by the agency
- 7c

Does the agency have a process to regularly review and update the privacy policies for each of the following? (Select all that apply or indicate "N/A" if the agency does not maintained any of the following.)

• The agency’s public websites

• The agency’s public applications (g., mobile applications, web applications)

• Other public-facing digital services used by the agency
- 7d

Has the agency developed and implemented a written policy for the agency’s use of social media? (Indicate "N/A" if the agency does not use social media.)

Yes
- 7e

During the reporting period, did the agency use web management and customization technologies on any website or mobile application?[47]

Yes
- 7f

During the reporting period, did the agency review the use of web management and customization technologies to ensure compliance with all laws, regulations, and OMB guidance?[48] (Indicate “N/A” if the agency does not use web management and customization technologies on any website or mobile applications. Only indicate “N/A” if the answer to question 7e is “No.”)

N/A

Note:

If "No" is selected for metric 7e, then metric 7f will be set to "N/A".

[46] See Id. § 5(f)(1)(j).  
[47] See OMB M-10-22, Guidance for Online Use of Web Measurement and Customization Technologies (June 25, 2010).  
[48] See id.

Section 8: Budget and Acquisition

- 8a

Does the agency identify and plan for the resources needed to implement the agency’s privacy program?[49]

Yes
- 8b

Does the agency have a policy that includes explicit criteria for analyzing privacy risks when considering IT investments?[50]

No
- 8c

During the reporting period, did the agency review IT capital investment plans and budgetary requests to ensure that privacy requirements (and associated privacy controls), as well as any associated costs, were explicitly identified and included, with respect to any IT resources that will be used to create, collect, use, process, store, maintain, disseminate, disclose, or dispose of PII?[51]

No
- 8d

To what extent does the agency plan and budget to upgrade, replace, or retire any information systems that maintain PII for which protections commensurate with risk cannot be effectively implemented?[52] (Select one of the following.)

Processes are fully documented and implemented and cover all relevant aspects
- 8e

Does the agency ensure that, in a timely manner, the SAOP is made aware when information systems and components that create, collect, use, process, store, maintain, disseminate, disclose, or dispose of PII cannot be appropriately protected or secured?[53]

Yes
- 8f

Number of information systems and components used during the reporting period to create, collect, use, process, store, maintain, disseminate, disclose, or dispose of PII that were reported to the SAOP because they cannot be appropriately protected or secured. (Indicate “N/A” if the agency does not ensure that, in a timely manner, the SAOP is made aware when information systems and components that create, collect, use, process, store, maintain, disseminate, disclose, or dispose of PII cannot be appropriately protected or secured. Only indicate “N/A” if the answer to question 8e is “No.”)

1

Note:

If "No" is selected for metric 1e, then metric 8a will be set to "N/A".

If "No" is selected for metric 8e, then metric 8f will be set to "N/A".

[49] See OMB Circular No. A-130, app. I § 4(b)(1).

[50] See id. § 5(d)(3).

[51] See id. § 5(a)(3)(e)(ii).

[52] See id. app. I § 4(b)(3).

[53] See id. app. I § 3(b)(10).

Section 9: Contractors and Third Parties

- 9a

To what extent does the agency ensure that terms and conditions in contracts and other agreements involving the creation, collection, use, processing, storage, maintenance, dissemination, disclosure, and disposal of Federal information incorporate privacy requirements and are sufficient to enable agencies to meet Federal and agency-specific requirements pertaining to the protection of Federal information?[54] (Select one of the following.)

Processes are fully documented and implemented and cover all relevant aspects, and reviews are regularly conducted to assess the effectiveness of the processes and to ensure that documented policies remain current
- 9b

To what extent does the agency, consistent with the agency's authority, ensure that the requirements of the Privacy Act apply to a Privacy Act system of records when a contractor operates the system of records on behalf of the agency to accomplish an agency function?[55] (Select one of the following.)

Processes are fully documented and implemented and cover all relevant aspects, and reviews are regularly conducted to assess the effectiveness of the processes and to ensure that documented policies remain current
- 9c

To what extent does the agency ensure appropriate vetting and access control processes for contractors and others with access to information systems containing Federal information?[56]

Processes are fully documented and implemented and cover all relevant aspects, and reviews are regularly conducted to assess the effectiveness of the processes and to ensure that documented policies remain current
- 9d

Does the agency maintain a mandatory agency-wide privacy awareness and training program for all contractors?[57]

Yes
- 9e

Has the agency established rules of behavior, including consequences for violating rules of behavior, for contractors that have access to Federal information or information systems, including those that create, collect, use, process, store, maintain, disseminate, disclose, or dispose of PII?[58]

Yes
- 9f

Does the agency ensure that contractors have read and agreed to abide by the rules of behavior for the Federal information and information systems for which they require access prior to being granted access[59] (Indicate "N/A" if the agency does not have established rules of behavior as described in question 9e. Only indicate "N/A" if the answer to question 9e is "No.")

Yes

Note:

If "No is selected for metric 9e, then metric 9f will be set to "N/A".

[54] See id. § 5(a)(1)(b)(ii); id. app. I § 4(j)(1).  
[55] See id. app. I § 4(j)(3).  
[56] See id. app. I § 4(j)(2)(a).  
[57] See id. app. I § 4(h)(1), (4)-(5).  
[58] See id. app. I § 4(h)(6).  
[59] See id. app. I § 4(h)(7).

Section 10: Workforce Management

- 10a

Does the agency ensure that the agency's privacy workforce has the appropriate knowledge and skill?

Yes
- 10b

Has the agency assessed its hiring, training, and professional development needs with respect to privacy during the reporting period?[60]

Yes
- 10c

Has the agency developed a workforce planning process to ensure that it accounts for privacy workforce needs?[61]

Yes
- 10d

Has the agency developed a set of competency requirements for privacy staff, including program managers and privacy leadership positions?[62]

Yes

Note:

If "No" is selected for metric 1a, then metrics 10b, 10c, 10d will be set to "N/A".

[60] See id. § 5(c)(6).  
[61] See id. § 5(c)(1).  
[62] See id.

Section 11: Training and Accountability

- 11a

Does the agency provide foundational privacy training to its Federal employees (including managers and senior executives)?[63]

Yes
- 11b

What percentage of the agency's Federal employees (including managers and senior executives) received foundational privacy training during the reporting period?[64] (Indicate "N/A" if the agency does not provide foundational privacy training as described in question 11a. Only indicate "N/A" if the answer to question 11a is "No.")

100%
- 11c

Does the agency provide role-based privacy training to Federal employees with assigned privacy roles and responsibilities, including managers, before authorizing their access to Federal information or information systems?[65]

No
- 11d

What percentage of the agency's Federal employees with assigned privacy roles received role-based training before being authorized to access Federal information or information systems? (Indicate "N/A" if the agency does not provide role-based privacy training as described in question 11c. Only indicate "N/A" if the answer to question 11c is "No.")

N/A
- 11e

Has the agency ensured that measures are in place to test the knowledge level of information system users in conjunction with privacy training?[66]

Yes
- 11f

To what extent does the agency ensure that all personnel are held accountable for complying with agency-wide privacy requirements and policies?[67] (Select one of the following.)

• Processes are fully documented and implemented and cover all relevant aspects, and reviews are regularly conducted to assess the effectiveness of the processes and to ensure that documented policies remain current
- 11g

Has the agency established rules of behavior, including consequences for violating rules of behavior, for Federal employees that have access to Federal information or information systems, including those that create, collect, use, process, store, maintain, disseminate, disclose, or dispose of PII?[68]

Yes
- 11h

Does the agency ensure that Federal employees have read and agreed to abide by the rules of behavior for the Federal information and information systems for which they require access prior to being granted access?[69] (Indicate "N/A" if the agency does not have established rules of behavior as described in question 11g. Only indicate "N/A" if the answer to question 11g is "No.")

Yes

Note:

If "No" is selected for metric 11a, then metric 11b will be set to "N/A".

If "No" is selected for metric 11c, then metric 11d will be set to "N/A".  
If "No" is selected for metric 11g, then metric 11h will be set to "N/A".

[63] See id. app. I § 4(h)(4); see also id. app. I § 4(h)(1).  
[64] See id.  
[65] See id. app. I § 4(h)(5); see also id. app. I § 4(h)(1).  
[66] See id. app. I § 4(h)(4).  
[67] See id. app. I § 3(b)(9).  
[68] See id. app. I § 4(h)(6).  
[69] See id. app. I § 4(h)(7).

Section 12: Incident Response

- 12aDoes the agency have a breach response plan[70] that includes the agency's policies and procedures for each of the following? (Select all that apply or "N/A" if the agency does not have a breach response plan. Reminder: OMB M-24-04 requires submission of the agency’s breach response plan through CyberScope.)

• Reporting a breach

• Investigating a breach

• Managing a breach
- 12bDid the SAOP review the agency's breach response plan during the reporting period to ensure that the plan is current, accurate, and reflects any changes in law, guidance, standards, agency policy, procedures, staffing, and/or technology?[71] (Indicate "N/A" if the agency does not have a breach response plan.)

Yes
- 12cDoes the agency have a breach response team composed of agency officials designated by the head of the agency that can be convened to lead the agency's response to a breach?[72]

Yes
- 12dDid the agency's breach response team participate in at least one tabletop exercise during the reporting period?[73] (Indicate "N/A" if the agency does not have a breach response team as described in question 12c. Only indicate "N/A" if the answer to question 12c is "No.")

Yes
- 12eHow many breaches, as OMB M-17-12 defines the term "breach," were reported within the agency during the reporting period?[74]

0
- 12fHow many breaches, as OMB M-17-12 defines the term "breach," did the agency report to the DHS Cybersecurity and Infrastructure Security Agency (CISA) during the reporting period?[75]

0

Note:

If "N/A" is selected for metric 12a, then metric 12b will be set to "N/A".  
If "No" is selected for metric 12c, then metric 12d will be set to "N/A".

[70] See OMB M-17-12, Preparing for and Responding to a Breach of Personally Identifiable Information, §§ VII, XI (Jan. 3, 2017).  
[71] See id. §§ X.B, XI.  
[72] See id. §§ VII.A, XI.  
[73] See id. §§ X.A, XI.  
[74] See id. §§ III.C, XI. As stated in OMB M-17-12, “[e]ach agency shall require all individuals with access to the agency’s Federal information and information systems to report a suspected or confirmed breach to the agency as soon as possible and without unreasonable delay.” Id. § VI.  
[75] See id. at §§ VII.D.1, XI.

Section 13: Risk Management Framework

- 13aHas the agency implemented a risk management framework to guide and inform each of the following? [76] (Select all that apply or indicate "N/A" if the agency has not implemented a risk management framework.)
  - Categorization of Federal information and information systems that process PII
  - Selection, implementation, and assessment of privacy controls
  - Authorization of information systems and common controls
  - Continuous monitoring of information systems that process PII
- 13bHas the agency designated which privacy controls will be treated as program management, common, information system-specific, and hybrid privacy controls?[77]  
Yes
- 13cHas the agency developed and maintained a written privacy continuous monitoring strategy? [78] (Reminder: OMB M-24-04 requires submission of the agency’s privacy continuous monitoring strategy through CyberScope.)  
Yes
- 13dHas the agency established and maintained an agency-wide privacy continuous monitoring program? [79]  
Yes

[76] See OMB Circular No. A-130, app. I § 3(a), (b)(5).  
[77] See id. app. I § 4(e)(5); see also id. § 10(a)(14), (26), (66), (86).  
[78] The SAOP shall develop and maintain a privacy continuous monitoring strategy, a formal document that catalogs the available privacy controls implemented at the agency across the agency risk management tiers and ensures that

the privacy controls are effectively monitored on an ongoing basis by assigning an agency-defined assessment frequency to each control that is sufficient to ensure compliance with applicable privacy requirements and to manage privacy risks. See id. app. I § 4(d)(9), (e)(2).  
[79] The SAOP shall establish and maintain an agency-wide privacy continuous monitoring program that implements the agency's privacy continuous monitoring strategy and maintains ongoing awareness of threats and vulnerabilities that may pose privacy risks; monitors changes to information systems and environments of operation that create, collect, use, process, store, maintain, disseminate, disclose, or dispose of PII; and conducts privacy control assessments to verify the continued effectiveness of all privacy controls selected and implemented at the agency across the agency risk management tiers to ensure continued compliance with applicable privacy requirements and manage privacy risks. See id. app. I § 4(d)(10)-(11), (e)(2).

Section 14: Privacy Program Website

- 14a

Does the agency have a Privacy Program Page located at (or redirected from) [www.\[agency\].gov/privacy?](#)[80] (Reminder: OMB M-24-04 requires submission through CyberScope of the Uniform Resource Locator (URL) for the agency's privacy program page, as well as the URL for any sub-agency-, component-, and/or program-specific privacy program pages.)

Yes
- 14b

Does the agency's Privacy Program Page include a list and provide links to complete, up-to-date versions of all agency SORNs?[81] (Indicate "N/A" if the agency does not maintain any Privacy Act systems of records. Only indicate "N/A" if the answer to question 4a is "Zero.")

Yes
- 14c

Does the agency's Privacy Program Page include a list and provide links to all PIAs?[82] (Indicate "N/A" if the agency does not maintain, operate, or use any IT systems that require a PIA. Only indicate "N/A" if the answer to question 3b is "Zero.")

Yes
- 14d

Does the agency's Privacy Program Page include a list and provide links to up-to-date matching notices and agreements for all active matching programs in which the agency participates?[83] (Indicate "N/A" if the agency does not participate in any matching programs.)

Yes
- 14e

Does the agency's Privacy Program Page include citations and provide links to the final rules published in the Federal Register that promulgate each Privacy Act exemption claimed for their systems of records?[84] (Indicate "N/A" if the agency has not claimed any Privacy Act exemptions for their systems of records.)

Yes
- 14f

Does the agency's Privacy Program Page include a list and provide links to all Privacy Act implementation rules promulgated pursuant to 5 U.S.C. § 552a(f)?[85] (Indicate "N/A" if the agency does not maintain any Privacy Act systems of records. Only indicate "N/A" if the answer to question 4a is "No".)

Yes
- 14g

Does the agency's Privacy Program Page include a list and provide links to all publicly available agency policies on privacy, including any directives, instructions, handbooks, manuals, or other guidance?[86] (Indicate "N/A" if the

agency does not have any publicly available agency policies on privacy.)

No

14h Does the agency's Privacy Program Page include a list and provide links to all publicly available agency reports on privacy?[87] (Indicate “N/A” if the agency does not have any publicly available agency reports on privacy. If indicating "N/A," ensure the answer to question 14g also is "N/A".)

Yes

14i Does the agency's Privacy Program Page include instructions in clear and plain language for individuals who wish to request access to or amendment of their records pursuant to 5 U.S.C. § 552a(d)?[88] (Indicate "N/A" if the agency does not maintain any Privacy Act systems of records. Only indicate "N/A" if the answer to question 4a is "Zero.")

Yes

14j Does the agency's Privacy Program Page include appropriate agency contact information for individuals who wish to submit a privacy-related question or complaint? [89]

Yes

14k Does the agency's Privacy Program Page identify the agency's SAOP and include appropriate contact information for the SAOP's office? [90] (Indicate "N/A" if the head of the agency has not designated an SAOP. Only indicate "N/A" if the answer to question 1a is "No.")

No

Note:

If "No is selected for metric 14a, then metrics 14d, 14e, 14f, 14i, and 14k will be set to "N/A".

If metric 3b total = 0, then metric 14c will be set to N/A.

If "No is selected for metric 14a, then metrics 14g, 14h, and 14j will be set to "No".

If metric 4a=0, then metric 14b will be set to N/A.

[80] See OMB M-23-22, Delivering a Digital-First Public Experience § 6(A)III(A)(9)(a) (Sept. 22, 2023); see also OMB Circular No. A-108, § 15.

[81] See OMB M-23-22, § III(A)(9)(a); see also OMB Circular No. A-108, § 15(a).

[82] See OMB M-23-22, § III(A)(9)(a).

[83] See id.; see also OMB Circular No. A-108, § 15(b).

[84] See OMB M-23-22, § III(A)(9)(a); see also OMB Circular No. A-108, § 15(c).

[85] See OMB M-23-22, § III(A)(9)(a); see also OMB Circular No. A-108, § 15(d).

[86] See OMB M-23-22, § III(A)(9)(a).

[87] See id.

[88] See id.; see also OMB Circular No. A-108, § 15(e).

[89] See OMB M-23-22, § III(A)(9)(a).

[90] See id.

