# Section III Asset Management

# **Chapter 5**

# Section 232 **Risk Mitigation Branch and** Asset Management Tools

#### Introduction

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5.1

The Risk Mitigation Branch is a group of Account Executives (AE) created to service projects 11 that are at risk of default. The AEs within the Risk Mitigation Branch work collaboratively with 12 the AEs in Asset Management to proactively identify issues, and when appropriate, transfer the 13 project to the Risk Mitigation Branch for enhanced servicing. The main focus of the Risk 14 Mitigation Branch is to develop an ongoing communication schedule with all parties in an effort 15 16 to proactively pursue all efforts to avoid a claim to the insurance fund. Sometimes several workout strategies are pursued concurrently. The participation in weekly or bi-weekly status 17 meetings by all parties (Mortgagee/Servicer, Borrower, and Operator) to the FHA insured loan is 18 required, when a project is assigned to Risk Mitigation Branch. 19 20 Events that would trigger the re-an Asset Management assignment to the Risk Mitigation 21 Branch, if deemed appropriate by AE and Risk Mitigation Branch, would include: 22 23 24 1. Default of the Mortgage Payment 25 2. Special Focus Designation 26 3. Ban on Admissions 4. A serious decline in Survey or Financial Performance 27 5. Any other situation where all attempts to cure has been unsuccessful by the AE and more 28 specialized and concentrated focus is needed by the Risk Mitigation team. 29 30 31 Upon assignment to the Risk Mitigation team, the AE will review all efforts to date and engage 32 all participants to develop a plan to cure the default. 33 34 When the loan is assigned to the Risk Mitigation Branch, the Account Executive will initiate the reoccurring meeting with all parties and require the submission of monthly financial reports. 35

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40	The agenda will include the following:						
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42	1. In collaboration with the AE, the Mortgagee/Servicer, Borrower, and Operator, must						
43	develop a plan to cure the default event and avoid an FHA insurance claim						
44	2. Review and Discuss the Monthly Submission of Financials						
45	3. Review and Discuss the current and historical Physical Condition of the Project						
46	4. Review and Discuss the current and historical Survey Inspection Results						
47							
48	All meetings, action plans, and participants to the calls will be documented in iREMS by the						
49	Risk Mitigation Branch AE. Other participants (e.g. Program Management, ORM, and OGC)						
50	may be invited to participate in some of these calls depending on the severity of the situation and						
51	likelihood of a claim.						
52							
53	The items that will be discussed when developing the action plan will include, but are not limited						
54	to, the following:						
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56	1. Whether the project is currently listed or may be listed for Sale						
57	2. Use of a consultant (when appropriate)						
58	3. Change of Participant (CHOP):						
59	a. Change of Ownership,						
60	a. <u>b.</u> Change of Operator- <u>,</u>						
61	c. <u>TransferChange</u> of Assets (TPA) or Management Agent,						
62	b.d. Assumption of existing FHA insured loan						
63							
64	This chapter discusses the various risk mitigation tools and processes that may be used on						
65	existing FHA Insured Loans. These include Loan Modifications, Operating Loss Loans, and as a						
66	last resort, Partial Payment of Claim. This chapter also discusses Mortgagee/Servicer						
67	workouts/claim procedures and HUD-Held servicing and note sales on projects where an						
68	assignment has occurred.						
69							
70	In the event that a viable workout <u>could not</u> be achieved, a claim may be unavoidable. If						
71	this is to occur, it is the Mortgagee/Servicer's responsibility to ensure all assets and collateral for						
72	the FHA insured loan remain with the project (e.g. the inventory from the UCC Agreements						
73	and/or PCNA) and the Borrower/Operator understands they may not liquidate the project, and						
74	are to ensure the project and collateral remain secure. Even after the claim, ORCF will attempt						
75	to recover <u>achieve</u> the highest recovery and require <u>that</u> the full assets of the <u>insuringHUD-held</u>						
76	loan remain intact.						
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# **Loan Modifications**

A loan modification is a change to the note and/or the mortgage. The modification permanently
changes the terms of the mortgage and/or note secured by the project, and as such it may need to
be recorded in accordance with state and local law. The modification recasts the principal
balance of the mortgage note and establishes a new amortization schedule.

- HUD distinguishes between two different types of Loan Modifications Interest Rate Reduction
  Only and Default.
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**Loan Modification - Interest Rate Reduction Only**. In this type of Loan Modification, the existing insured loan is current. The only change made to the mortgage note is to reduce the interest rate and subsequently change the required principal and interest payment on the mortgage note. The term (duration) of the mortgage note must not be revised – it must equal the remaining term of the mortgage note at the time of the Loan Modification. At the time of the Loan Modification, the loan must not be subject to a prepayment lock-out and any prepayment penalty required by the mortgage note must be satisfied.

- 94 penalty required by the mortgage note must be satisfied.
- 95

96 **Default Loan Modification**. In this type of Loan Modification, the existing insured loan is not 97 current. Upon HUD's approval, the term (duration) of the mortgage note may be extended. As 98 in the case of the Loan Modification – Interest Rate Reduction Only, the interest rate and the 99 required principal and interest payment on the mortgage note will be decreased. Moreover, in 100 accordance with procedures outlined in Section 5.5 below, an override of a prepayment lock-out 101 and/or prepayment penalty may be approved by HUD

- and/or prepayment penalty may be approved by HUD.
- 102

#### 103 **Requirements for Review of Loan Modifications**

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A. Loan Modification Applications. Loan Modification applications must be assembled, 105 reviewed for completeness, accuracy and eligibility, and submitted by the 106 Mortgagee/Servicer to ORCF with a recommendation for approval. A checklist of the 107 required application exhibits as well as the instructions for submitting the application is 108 posted on the Section 232 Program website. Prior to submitting a Default Loan Modification 109 110 application, the Mortgagee/Servicer must discuss the proposal specifics and any further required exhibits (not on the posted checklist) with the Risk Mitigation Branch AE assigned 111 to the project. 112 113

B. Interest Rate (Trade) Premium. The following costs cannot be paid from trade premium:
 borrower counsel, organizational costs and third party reports costs (e.g-, PCNA). Any
 portion of the interest rate (trade) premium that is not retained by the Mortgagee/Servicer or
 applied to Mortgagee/Servicer costs (such as Mortgagee/Servicer's Counsel fees and

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118	Government National Mortgage Association (GNMA) commitment fee) may be used to						
119	defray the prepayment <u>premiumpenalty</u> on the existing GNMA Securities, with the balance,						
120	if any, remaining to be contributed to the project's Reserve for Replacement (R4R) account.						
121	Note: On Loan Modifications, ORCF will not object to all or a portion of title and recording						
122	costs being covered by trade premium.						
123							
124	C. Prepayment Lockout Periods and Penalties.						
125							
126	1. Mortgagee Letter 87-9 (Mortgage Prepayment Provisions for FHA-Insured and						
127	Coinsured Multifamily Projects) establishes Program Obligations that						
128	Mortgagee/Servicers must follow when issuing Municipal or GNMA bonds for the						
129	purpose of financing an FHA-insured loan.						
130							
131	2. Mortgagee Letter 87-9 clarifies HUD's position with respect to the inclusion of						
132	provisions prohibiting partial or full prepayments ("lock-outs") and prepayment						
133	penalties in fully-insured and coinsured project mortgages, including all Healthcare						
134	Facility insured mortgages.						
135							
136	3. In order to include lock-outs and/or prepayment penalties in the terms of the						
137	mortgage note, the Mortgagee/Servicers must include in the mortgage note certain						
138	language prescribed in Mortgagee Letter 87-9 that specifies conditions upon which						
139	HUD may override the lock-out and/or prepayment penalty provision in the event of a						
140	default, in order to thus facilitate a refinancing or partial prepayment of the mortgage						
141	in an attempt to avoid an insurance claim.						
142							
143	4. Mortgagee Letter 87-9 stipulates that HUD may override the lock-out and/or						
144	prepayment penalty provision, in general, if HUD determines that prepayment will						
145	avoid a mortgage insurance claim and is therefore in the best interest of the Federal						
146	Government. Particular conditions governing the override of a prepayment lock-out						
147	and/or penalty provision are:						
148	a. The project Borrower has defaulted and HUD has received notice of such						
149	default, as required by 24 CFR Part-207-256 (full Insurance cases) or Part24						
150	CFR 251.810 or Part24 CFR 255.808 (coinsurance cases);						
151	b. HUD determines that the project has been experiencing a net income						
152	deficiency, which has not been caused solely by management inadequacy or						
153	lack of Borrower interest, and which is of such a magnitude that the Borrower						
154	is currently unable to make required debt service payments, pay all project						
155	operating expenses and fund all required HUD reserves;						
156	c. HUD finds there is a reasonable likelihood that the Borrower can arrange to						
157	refinance the defaulted loan at a lower interest rate or otherwise reduce the						
158	debt service payments through partial prepayment; and						

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# prepayment is necessary to restore the project to a financially viable condition and to avoid an insurance claim.

d. HUD determines that refinancing the defaulted loan at a lower rate or partial

- 5. Section 18-3(b) of the GNMA Mortgage-Backed Securities (MBS) Guide 5500.3 Rev. 1 ("GNMA Guide") provides the Mortgagee/Servicer authority, as the GNMA Issuer, to buy out of the MBS a loan that is ninety (90) days or more delinquent. The GNMA Guide also provides permission to re-securitize the defaulted loan into new securitizations, subject to a HUD-\_approved modification.
  - Section 223(d) Operating Loss Loans (OLL)

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Section 223(d) Operating Loss Loans (OLL) provide Borrowers of FHA-insured loans a vehicle 171 for recouping their out-of-pocket expenditures to fund unforeseen operating deficits on projects 172 during the early years of the project's operation. HUD's authority to approve a Section 223(d) 173 Operating Loss Loan is set forth in Section 223(d) of the National Housing Act (NHA), which 174 was later amended by Section 427 of the Housing and Community Development Act of 1987. 175 Section 223(d) authorizes two types of OLL, both of which are available to FHA-insured Section 176 232 new construction and substantial rehabilitation health care projects managed by ORCF. 177 178 Section 232/223(f) projects are ineligible for the OLL. For further details, please see Production, 179 Chapter 2.11. 180 Promulgation of Section 223(d) of the NHA is an indication of HUD's awareness that a project 181 may struggle in the early years of operations due to cash flow demands and unforeseen expenses; 182 183 and that HUD is concerned about these debt service problems and net operating losses. To 184 preserve projects and to encourage Borrowers to provide working capital to fund early financial shortfalls and avert mortgage defaults, the OLL permits Borrowers to recover their unplanned 185 contributed equity more quickly than surplus cash notes and surplus cash distributions would 186 otherwise allow. Thus, the OLL serves as a valuable incentive for encouraging Borrowers to 187 remain financially committed to their projects. 188 189 OLL applications must be assembled, reviewed for completeness, accuracy and eligibility, and 190 191 submitted by the Lender to ORCF with a recommendation for approval. A checklist of the required application exhibits as well as the instructions for submitting the application will be posted on the 192 Section 232 Program website. Prior to submitting an OLL application, the Lender must discuss 193 194 the proposal specifics and any further required exhibits (not on the posted checklist) with the Risk 195 Mitigation Branch AE assigned to the project. 196 197 A. General Requirements. To be eligible for an operating loss loan, the following conditions 198 apply:

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<ol> <li>The existing project mortgage must be insured by the Secretary under Section 232 New Construction/Substantial Rehabilitation of the National Housing Act and must include at least 20 beds (skilled nursing home or intermediate care facility); or 5 bedroom accommodations (board and care facilities).</li> <li>An allowable loss has been experienced. The loss loan must not exceed the amount of the operating loss.</li> <li>The operating loss must have occurred during a specific period of time.</li> <li>The Borrower entity must have owned the project during the loss period.</li> <li>All funds in the Initial Operating Deficit, if applicable, have been disbursed.</li> <li>All cost certification requirements have been satisfied.</li> <li>The Borrower, Operator, and Management Agent, as applicable, meet ORCF standards for project management.</li> </ol>
<ul> <li>include at least 20 beds (skilled nursing home or intermediate care facility); or 5 bedroom accommodations (board and care facilities).</li> <li>2. An allowable loss has been experienced. The loss loan must not exceed the amount of the operating loss.</li> <li>3. The operating loss must have occurred during a specific period of time.</li> <li>4. The Borrower entity must have owned the project during the loss period.</li> <li>5. All funds in the Initial Operating Deficit, if applicable, have been disbursed.</li> <li>6. All cost certification requirements have been satisfied.</li> <li>7. The Borrower, Operator, and Management Agent, as applicable, meet ORCF</li> </ul>
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<ul> <li>5. All funds in the Initial Operating Deficit, if applicable, have been disbursed.</li> <li>6. All cost certification requirements have been satisfied.</li> <li>7. The Borrower, Operator, and Management Agent, as applicable, meet ORCF</li> </ul>
<ul> <li>5. All funds in the Initial Operating Deficit, if applicable, have been disbursed.</li> <li>6. All cost certification requirements have been satisfied.</li> <li>7. The Borrower, Operator, and Management Agent, as applicable, meet ORCF</li> </ul>
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7. The Borrower, Operator, and Management Agent, as applicable, meet ORCF
7. The Borrower, Operator, and Management Agent, as applicable, meet ORCF
standards for project management.
9. The London on the first montages must concert in writing to the OLL
8. The Lender on the first mortgage must consent in writing to the OLL.
9. The mortgage term must not exceed the unexpired term of the original mortgage.
10. Section 223(d) requires that the OLL must be made to, and represent an operating
loss by, the Borrower entity.
B. Financial Viability. Implicit with the concept of an OLL, is that this supplemental loan is
intended for those projects that survive early financial struggles and finally attain a self-
sustaining operational state. The OLL proposal must demonstrate that the project is
financially viable, i.e., that it has sufficient net operating income to meet the increased debt
service obligations that come with the OLL. Self-sustaining operations is defined as follows:
1. The project must have achieved stabilized occupancy, and,
2. After achieving a stabilized occupancy, the project is solvent, i.e., revenues exceed
expenses and current assets exceed current liabilities with all mortgage obligations
met in a timely manner after the OLL is in place.
In certain instances, an OLL may be proposed as an essential element of a work-out strategy
designed to rescue a "troubled" project and avert an FHA claim. In those infrequent
instances, an OLL may be approved based on <i>projected</i> sustaining occupancy and debt
instances, an OLD may be approved based on <i>projected</i> sustaining occupancy and debt

- service coverage. However, only actual losses (confirmed by audit) may be funded, and
   there must be strong indications that a self-sustaining operational state will be reached within
   a reasonable period of time. Refer to Production, Chapter 2 for further discussion regarding
   stabilized occupancy and debt service coverage requirements.
- With regard only to an OLL proposed as part of a workout to avert FHA claims, the proceeds
  of the loan may be required to cure financial deficits. If the loan proceeds are needed to
  cover mortgage deficits, all or part of the loan proceeds shall be held in escrow by the Lender
  until the project has become self sustaining. The funds escrowed for these purposes shall be
  released only with prior approval from ORCF. The requirements for the escrow will be
  defined as a Special Condition in the Firm Commitment.
- 253 C. Definition of an Operating Loss. Certain project related costs are disallowed in calculating 254 the operating loss for an OLL. An operating loss is defined as the amount by which the sum 255 of the taxes, interest on the mortgage debt, mortgage insurance premiums, hazard insurance 256 premiums, and operating expenses exceed project income. The following disbursements 257 must not be included: payment to mortgage principal, depreciation, payments to the R4R 258 account, payments to the sinking fund, Lender fees, officers' salaries, bad debts 259 (rents/revenue that is deemed uncollectible) and charges incurred in connection with the 260 application for the OLL.
- 261 262 D. Section of the Act and Determination of the "Loss Period." The original form of OLL, 263 Section 223(d)(2), allows for Borrower recovery of defined operating losses incurred during 264 the first two years of operation after the cost cutoff date. The later variation of OLL, Section 265 223(d)(3), permits a loan for operating losses during any period of consecutive months (but 266 not exceeding 24 months) during the first ten years following the date of completion of the 267 project as determined by the Commissioner. There may be two OLLs (one under Section 223(d)(2) and one under Section 223(d)(3)) for any individual project but no more than one 268 269 per subsection. However, the OLLs must not be for the same 24 month time period.
- The selected 24-month period is referred to as the "loss period" and losses claimed during
  that time frame must be evidenced by audited financial statements.

273 274 E. Calculating the Potential Loan Amount. Adhering to the definitions of allowable costs 275 above, the determination of the maximum insurable OLL amount is made using one or more 276 of the criteria of the Maximum Insurable Loan Calculation (Form HUD-92264A-ORCF). 277 The operating loss loan is limited to both 100% of the operating loss and the amount 278 supported by the debt service limitation. Note that ORCF current guidelines require a minimum combined Debt Service Coverage Ratio (DSCR) of 1.45. Additionally, for 279 280 operating loss loans pursuant to Section 223(d)(3), a further limitation on the loan amount is 281 imposed, namely 80% of the unreimbursed cash contributions. Further guidance on 282 calculating the OLL amount is provided in Production, Chapter 3.

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284		The HUD underwriter may request an appraisal consulting assignment by an ORCF
285		appraiser, and the resulting recommendations may include the requirement for an
286		independent appraisal, market study and/or other independent consultation.
287		
288	<del>F.</del>	Application Fees and MIP. Application fees are required for all Section 223(d) Operating
289		Loss Loans. Fee rates are published in the Federal Register. Since OLL's are considered
290		higher risk loans, the MIP is set higher than for lower risk loans. Rates are published in the
291		Federal Register annually. See Production, Chapter 1 for further guidance.
292		
293	<del>G.</del>	Processing Procedures for OLL's. Underwriting guidance can be found in Production,
294		Chapter 2 and on the Section 232 Program website.
295		
296	H.	Preliminary Discussions. At the request of the Borrower, or the Lender, the AE (and/or
297		other ORCF representatives) will conduct informal, preliminary discussions with the
298		Borrower and/or Lender. These preliminary discussions will define the objectives that would
299		be addressed by the OLL, and will seek to ensure that the Borrower is acquainted with ORCF
300		guidelines relative to OLL's.
301		

5.4

### **Partial Payment of Claim (PPC)**

- This section provides guidance regarding Partial Payment of Claim (PPC) specifically applicableto the Section 232 Program.
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307 When a Mortgagee/Servicer of a loan on a Section 232 project becomes eligible to file an 308 insurance claim and to assign the mortgage to the Federal Housing Administration (FHA)

Commissioner ("the Commissioner") pursuant to 24 CFR Part 207.258, the Commissioner may

request the Mortgagee/Servicer, in lieu of <u>a full</u> assignment, to accept a partial payment of the

311 claim under the mortgage insurance contract and to recast the mortgage, under such terms and

312 conditions as the Commissioner may determine. The Commissioner may request the

Mortgagee/Servicer to participate in a Partial Payment of Claim ("PPC") in lieu of <u>a full</u>

assignment only after a determination that partial payment would be less costly to the Federal

315 government than other reasonable alternatives for maintaining the project. This determination is

based upon the findings of criteria indicated in this chapter and such other findings as the

- 317 Commissioner deems appropriate.
- 318

319 In order to avoid a full insurance claim and assignment of the entire mortgage to FHA, FHA pays

- 320 the Mortgagee/Servicer a portion of the principal balance and overdue accrued interest, and
- 321 recasts the remaining principal balance of the mortgage under terms and conditions determined
- 322 by HUD, through a PPC. Prior to processing of the PPC proposal, the Mortgagee/Servicer must

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voluntarily agree to accept a partial payment of the insurance claim in accordance with the terms 323

- 324 detailed in this chapter. If applicable, the Mortgagee/Servicer must also waive any prepayment
- 325 and lockout provisions in the mortgage. AsIf the Mortgagee accepts the Commissioner's offer of
- 326 a **PPC** is completed, in order to avoid a full insurance claim and assignment of the entire mortgage to FHA, FHA will pay the Mortgagee/Servicer a portion of the principal balance and 327
- overdue accrued interest (partial claim), and recast the remaining principal balance of the 328
- 329 mortgage under terms and conditions determined by the Commissioner. As required by the PPC
- 330 statute at Section 541 of the National Housing Act, as amended, (codified at 12 U.S.C. Section
- 1735f-19), the Borrower enterswill also enter into a second HUD mortgage, the "PPC/Second 331
- 332 Mortgage Note," in the amount of the PPC partial claim plus overdue interest on the and secured
- by a second HUD mortgage, obligating the. The Borrower to pay 50 is required to make 333
- payments equal to 75% of the project's annual future surplus cash flow astoward repayment on of 334
- the PPC Note if it is a for-profit entities. Onentity. For Borrowers that are non-profit entities, 335
- 336 the future surplus cash/residual receipts repayment is 75 to 100% of surplus cash or residual 337 receipts.
- 338

339 The process for requesting, reviewing, approving and closing PPCs is similar to other loan modification transactions except for parts of the closing activity. Borrowers of projects in 340

- danger of defaulting must be in discussions with their project's or projects' AE(s) early on, and 341
- 342 must provide monthly financial statements well in advance of a request- for consideration.
- 343 However, the formal process begins when the Borrower submits a request and proposed plan,
- signed by its legally authorized agent, to the Mortgagee/Servicer, who then submits a complete 344 345 application proposal to HUD. Once ORCF obtains a complete PPC Proposal Package and
- 346 undertakes a brief threshold review-described in Section 5.19 below, then ORCF's Risk
- Mitigation Branch completes a detailed analysis, and presents to ORCF's Loan Committee a 347
- 348 recommendation to approve or reject the proposal. The Loan Committee then presents its
- recommendation to the Associate Deputy Assistant Secretary (ADAS), OHP. 349
- 350

A. Background on Partial Payment of Claim. Guidance on PPCs with respect to other FHA 351 programs has historically been contained in 24 CFR 207.258b and HUD Housing Handbook 352 4350.1, REV-2 Chapter 14. While 24 CFR Part 232.251 and Housing Handbook 4350.1 353 REV-12, Chapter 14 both specify that the current multifamily guidance for PPCs are not 354 applicable to Section 232 projects are not eligible for PPCs (paragraph 14-2), in 1997, 12 355 U.S.C. Section 1735f-19 was amended to encompass mortgages on healthcare facilities and 356 permit PPCs on Section 232 projects. 357

- 358 359 Mortgagee Letter 2011-15 and 24 CFR Part 232.882 implement 256 implements policies with 360 respect to PPCs for the Section 232 Program, but dodoes not address notes for which 361 assignment to the Secretary has already been completed and which are thus HUD-held. 362 Mortgagee Letter 2011-15 also complements Mortgagee Letter 87-9 which 87-9 allows for the waiver of prepayment penalties and lockout provisions in mortgages to avoid a mortgage 363 insurance claim. Projects approved for a PPC are deemed to have complied with all terms of
- 364

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365 Mortgagee Letter 87-9.

- B. Applicable Policies. Mortgagee Letter 2011-15 as well as CFR This section and 24 CFR Part 232.256 set forth the minimum conditions that must be met for a Section 232 mortgage to be eligible for a PPC. These minimum conditions are subject to the inclusion of additional conditions and/or more stringent consideration, based upon the individual circumstances of each proposed PPC, as the Commissioner deems appropriate. The minimum conditions are: 1. The Mortgagee/Servicer is entitled, after a default as defined in 24 CFR Part 207.255, to assign the mortgage in exchange for the payment of insurance benefits. 2. The relief resulting from partial payment when considered with other resources available to the project must be sufficient to restore the financial viability of the project. In evaluating financial viability, the Department will evaluate the adequacy of the debt service coverage ratio, which would generally be expected to be at or above 1.20, after allowing for the mortgage insurance payment. The Department will also consider the size of the requested PPC as a percentage of the current outstanding mortgage, keeping the PPC no larger than essential and not exceeding 50 percent. 3. The project is or can (at reasonable cost) be made physically sound. 4. The current or proposed Operator of the project is satisfactory to the Commissioner, as demonstrated by past experience in operating similar type health care projects and by state regulatory performance.
  - 5. The default under the insured mortgage was beyond the control of the Borrower and/or Operator, or in the case of a <u>TransferChange</u> of <u>Physical Assets</u> (<u>TPAParticipant (CHOP</u>), the proposed Borrower or Operator, unless ORCF determines that any Borrower/Operator deficiencies giving rise to the default have clearly been addressed.
    - 6. The project is serving as, or potentially could serve as, a needed nursing home, intermediate care facility, or board and care home, or assisted living facility.
      - 7. The property covered by the mortgage is free and clear of all liens other than the insured first mortgage.
  - 8. The Mortgagee/Servicer has voluntarily agreed to accept a PPC under the mortgage insurance contract and to recast the remaining mortgage amount under terms and conditions prescribed by the Commissioner.

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9. The Borrower has agreed to repay to the Commissioner an amount equal to the partial 407 payment, with the obligation secured by a second mortgage on the project containing 408 terms and conditions prescribed by the Commissioner. The terms of the second 409 mortgage will be determined on a case-by-case basis to ensure that the estimated 410 project income will be sufficient to cover estimated operating expenses and debt 411 service on the recast FHA-insured mortgage. 412 413 414 10. For a partial payment of claim, the Borrower (or Identity-of-Interest Operator) has made a net capital *contribution* (not a loan) equal to 5% or more of the original 415 mortgage to fund operating shortfalls since final closing (for a non-profit, including 416 its in-kind services acceptable to ORCF). The consecutive timeframe for this 417 determination commences at final closing, and then continues up to the date of initial 418 default. This calculation period can be adjusted at HUD's sole discretion. If a 419 420 TPAChange of Participant CHOP will be involved, then contributions to be brought to the project at closing by the acquiring Borrower can be included in this 421 determination. 422 423 11. The Borrower has remitted all net cash (i.e., the cash remaining after the project has 424 paid all of its operating expenses) to the Mortgagee/Servicer between the date of 425 426 default and the date of closing on the PPC. If the Operator is a different entity than the Borrower, then this requirement is expanded, and the Operator must also submit 427 to the Borrower all net cash derived from the operation between the date of default 428 and closing of the PPC. 429 430 C. PPC Submission Package. The Mortgagee/Servicer's formal proposal is to be submitted to 431 432 the AE servicing the particular mortgage loan. If a TransferChange of Physical Assets (TPAParticipant (CHOP) is anticipated, then a TPACHOP application in accordance with 433 ORCF requirements must be concurrently submitted. The PPC proposal must be assembled, 434 reviewed for completeness, accuracy and eligibility, and submitted by the 435 Mortgagee/Servicer to ORCF with a recommendation for approval. A checklist of the 436 required proposal exhibits as well as the instructions for submitting the proposal will be 437 posted on the Section 232 Program website. Prior to submission, the Mortgagee/Servicer 438 439 must discuss the proposal specifics and any further required exhibits (not on the posted checklist) with the Risk Mitigation Branch AE assigned to the project, and must demonstrate 440 that all of the requirements set forth above are met. 441 442 443 D. Recast First Mortgage Terms. The First Mortgage Note will be modified to reflect: 444 1. A reduced principal mortgage (as a result of the PPC); 445 446 447 2. AnAs of the date that HUD issues a PPC approval letter, an interest rate not to exceed 125 basis points over the 10-year Treasury rate on the day a terms letter or such higher 448 Section 232 Handbook, PartSection III, Asset Management, Chapter 5 Page 11 This is a DRAFT document for posting on the Drafting Table to collect voluntary industry feedback.

449 450	rate as the lender has then established to HUD's satisfaction is offeredessential to obtain Ginnie Mae securitization;						
451 452	3. The maturity date, which is the original maturity date unless an extended date within						
453	statutory authority has been agreed upon; and						
454							
455	4. Modified monthly payments of principal and interest as re-amortized based on the						
456 457	reduced principal, new interest rate and, if applicable, new term.						
457 458	If requested by the Mortgagee/Servicer, the First Mortgage Note may include a restriction on						
459	prepayment for the purpose of enhancing the marketability of the new GNMA Mortgage-						
460	Backed Security (MBS). Any prepayment restriction must be in accordance with Mortgagee						
461	Letter 87-9.						
462							
463							
464	E. PPC/Second Mortgage Note Terms. The PPC/Second Mortgage Note, created to						
465	compensate FHA for its insurance claim loss when the first mortgage is recast in a lesser						
466	amount, has a principal amount equal to the amount of the reduction in the FHA-insured first						
467	mortgage principal plus overdue interest, (partial claim). Subject to any requirements for						
468	1 5 ,						
469							
470							
471	any other costs to close cannot be included in the transaction or paid by the with project funds						
472	in the future. The terms of the PPC/Second Mortgage Note will be as follows:						
473 474	1. An interest rate equal to the applicable Federal Rate for the month of closing. This						
474 475	rate can be located at: <u>http://www.irs.gov</u> .						
476	Tate can be located at. <u>http://www.ins.gov</u> .						
477 478	2. Maturity date coterminous with the First Mortgage Note.						
479	3. A "due-on-sale, refinance, or termination" provision.						
480							
481	4. As long as the Second Mortgage Note is held by HUD, a service charge, calculated at						
482	0.50 percent annually based on the unpaid principal balance of the Second Mortgage						
483	Note, must be paid to HUD monthly.						
484							
485	5. The minimum annual payment on the <u>PPC/Second Mortgage Note will be 75 percent</u>						
486	of annual surplus cash on for-profit entities and 100% of residual receipts/surplus						
487	cash (this percent can be negotiated by ORCF when the PPC is contemporaneous						
488	with a change in ownership and control of the mortgaged asset) as for nonprofits. The						
489	<u>determination of whether a project is subject to</u> surplus cash or residual receipts are						
490	will be specified in the Regulatory Agreement between the Secretary of Housing and						
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491 492 493 494 495 496 497 498 499 500 501 502 503 504 505	<ul> <li>Urban Development and the project Borrower, togetherin accordance with the applicable HUD Regulations and administrative requirements. TheThis payment of surplus cash or residual receipts to be applied to the second mortgage note payment is due within 10 days of the required filing of the Annual Financial Statement. Borrower's share shall be determined under the circumstances above. The minimum annual payment will be applied towards interest first and then principal.</li> <li>6. Consistent with the PPC/Second Mortgage Note, in the event, and when, the project is operated by an entity that is legally distinct from but has an identity of interest with the Borrower, the <i>minimum</i> annual payment on the PPC/Second Mortgage Note will be 100 percent of annual surplus cash or residual receipts as defined in the Borrower Regulatory Agreement. Additionally, in that event, the Borrower must collect from the Operator a lease payment equaling or exceeding all payments required of the PurchaserBorrower for payment of all principal, interest, escrow and fees on any amortizing notes, <i>plus</i> any surplus cash or residual receipts Working Capital (Defined)</li> </ul>
506	in the Operator Regulatory Agreement) as agreed to in negotiations for the PPC.
507	Before calculating that rentlease payment, no payments to the Operator or any related
508	party, beyond 4% (four percent) of gross revenue (as a management fee) will be
509	deducted. The Borrower must accomplish any amendment to the lease necessary to
510	effectuate this rental calculation prior to the completion of the PPC transaction.
511	
512	7. Language prohibiting successors and assigns of the beneficiary of the <u>PPC/</u> Second
513	Mortgage Note from imposing property insurance requirements that exceed the
514	original principal balance contained in the First Mortgage Note or are in addition to
515	those required by the First Mortgage Note Holder so long as the First Mortgage Note
516	is insured or held by the Secretary of Housing and Urban Development.
517	NOTE: UUD has the right to gell the DDC/Gaser d Martages Note. If UUD calls the
518 519	[NOTE: HUD has the right to sell the <u>PPC/</u> Second Mortgage Note. If HUD sells the <u>PPC/Second Mortgage Note</u> , the Borrower and Operator are required to submit annual
519	financial statements to the <u>PPC</u> /Second Mortgage Note Holder in the same form as submitted
520	to HUD or other format acceptable to the note holder.]
522	to HOD of other format acceptable to the note holder.]
523	F. Other Terms and Conditions of the PPC Transaction.
524	
525	1. If Identity-of-Interest expenditures have been included as a Borrower's
526	Contribution contribution in calculating eligibility for a PPC, then a requirementit is
527	required that those expenditures cannot be taken or must be re-deposited for any year
528	in which surplus cash is negative (not to exceed the amount of the negative surplus
529	cash). The redeposit or accrual can only be repaid from the Borrower's share of
530	surplus cash in future years.
531	

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532 533 534 535 536	2.	The monthly deposit to the R4R Account will resume with the first payment of the recast First Mortgage Note. Previous deposits that were not made in the past will not be required to be addressed, unless the reserve balance has been determined to be inadequate.
537 538 539	3.	All escrows, such as tax, hazard insurance and mortgage insurance premium (MIP) shall be fully funded at closing.
540 541 542 543	4.	If the insured First Mortgage Note is repaid, the Borrower must establish and maintain continued funding of all escrows required by the First Mortgage Note until the <u>PPC/</u> Second Mortgage Note is repaid in full.
543 545 546 547 548 549	5.	Project operating income must not be used to pay financing fees, attorney fees, consultant fees, other professional fees, or any other costs of the restructuring transaction. The Borrower's share of future surplus cash may be used for these purposes only if available for distribution in accordance with <u>the applicable HUD</u> regulatory requirements and <u>applicable policy guidelines.administrative requirements.</u>
550 551 552 553 554	6.	Cash held in suspense by the Mortgagee/Servicer will be allowed by HUD to be used at closing to pay reasonable closing attorney fees, title and recording fees, escrow shortages and interest for the remainder of the closing month. The PPC will not be increased if project cash is insufficient to cover these costs.
555 556 557	7.	HUD will include in the <u>PPC/Second Mortgage Note</u> the amount of interest computed since the date of delinquency based on the actual number of days in a 365- or 366-day year. The Mortgagee/Servicer cannot collect more interest from the project than paid
558 559		by HUD.
560	8.	The Sources and Uses of Funds Statement for the refinancing must not show
561 562 563		disbursements of funds to the Borrowers as funds are prohibited from being disbursed to the Borrowers in a PPC transaction.
564 565 566 567 568 569 570 571 572	9.	No funds will be paid to identity-of-interest persons or entities. The Sources and Uses of Funds Statement must also be signed by the Borrower or <u>its</u> representative below the following statement: "Warning: <u>It is a crime to Anyone who</u> knowingly <u>makesubmits a</u> false <u>statements to claim or makes</u> a <u>Federal Agency</u> . <u>Penalties upon conviction can include a finefalse statement is subject to criminal and imprisonment</u> . For details, See Title <u>18</u> ,/or civil penalties, including confinement for up to 5 years, <u>fines</u> , and civil and administrative penalties. ( <u>18</u> U.S <u>CodeC</u> . <u>§§</u> 287, 1001-and, 1010- <u>", 1012; 31 U.S.C. §3729, 3802)."</u>

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573	10. The first mortgage First Mortgage insurance documents in a PPC shall provide that the
574	Borrower and the Mortgagee/Servicer of the first mortgageFirst Mortgage loan must
575	provide notices and documentation to the second note holderSecond Note Holder
576	upon the occurrence of events that could affect the value and position of the second
577	mortgageSecond Mortgage Mortgagee/Servicer such as: full or partial payment on the
578	first mortgageFirst Mortgage loan, eventsEvents of defaultDefault on the first
579	mortgageFirst Mortgage loan, declaration of bankruptcy by the Borrower, and any
580	documentation related to a bankruptcy or any foreclosure action.
581	documentation related to a baint aprey of any reference action.
582	11. In the event the First Mortgage Note is prepaid and there is no additional FHA-
583	insured <u>or HUD-held</u> debt on the project, the Borrower will furnish HUD and the
584	Second Mortgage Note Holder audited annual financial statements until the
585	PPC/Second Mortgage Note is satisfied.
586	<u>Trop</u> second Moltgage Note is satisfied.
587	12. The Borrower must not incur additional collateralized debt without the prior written
1	-
588	consent of HUD, <u>PPC/</u> Second Mortgage Note Holder and any separate or additional note holder.
589	note notder.
590	12. The DDC/Casend Martanes Note Helder (while the tights of the first
591	13. The <u>PPC</u> /Second Mortgage Note Holder (subject to the rights of the first
592	mortgage First Mortgage Lender) has the right to foreclose on the security interest in the net each flaw perfected by filing of a LICC 1 Financing Statement, in the event of
593	the net cash flow perfected by filing of a UCC-1 Financing Statement, in the event of
594	a default on the <u>PPC/Second Mortgage Note</u> .
595	
596	14. After the closing of the PPC transaction, the Borrower and Operator shall each be
597	required to file annual financial statements (and more frequent financial statements
598	when requested) consistent with their amended first mortgage regulatory agreements,
599	new second mortgage regulatory agreements, and riders thereto that will be required
600	and executed as part of the PPC transaction.
601	
602	G. Closing Documents. The required closing documents are listed on the <u>ClosingPartial</u>
603	Payment of Claim Document Checklist posted on the Section 232 Program website.
604	
605	Upon receipt of HUD's Preliminary Approval Letter, the Borrower and Mortgagee/Servicer
606	must notify ORCF's Closing Coordinator (Closer) of the targeted closing date and the
607	closing date must occur within 60 days from the date of notification of ORCF's approval.
608	The Mortgagee/Servicer's requested date will be accommodated to the extent possible but the
609	Closer, in cooperation with the OGC Reviewer, has the final authority to set the closing date.
610	
611	Upon receipt of the Borrower's acceptance and notification of the target closing date, the
612	Closer will coordinate with OGC Counsel in Headquarters and with Multifamily Claims
613	Branch and Multifamily Note Servicing to confirm the projected closing date or suggest
614	alternative dates if the Borrower's dates cannot be accommodated. Delays due to
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- Borrower's, Mortgagee/Servicer's or other party's action or inaction will be deemed the
  Borrower's responsibility. The Borrower is strongly encouraged to meet the targeted closing
  dates, as delays may be costly. Once the amount of the PPC Second Mortgage Note is
  determined, any increase in the funds required to close (e.g., interest) must be funded by the
  Borrower at closing, unless other disposition is approved by ORCF.
- H. Claims Branch Process. Upon receipt of the Borrower's acceptance letter, the Closer will
   contact the Mortgagee/Servicer, Mortgagee/Servicer's Counsel, Borrower and Borrower's
   Counsel, and representatives of Multifamily Claims Branch and OGC to schedule a closing
   coordination call. The closing coordination call allows the parties to discuss closing
   requirements, timing, issues and logistics. It also allows OGC to coordinate submission of
   draft closing package with the Mortgagee/Servicer's Counsel.

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645

- The Closer will also contact the AE to obtain copies of the documents needed for inclusion inthe Multifamily Claims Branch Package for PPCs.
- The total amount of a PPC will be determined by the certification of mortgage balance
  (Certification) from the Mortgagee/Servicer after the application of remaining net cash
  proceeds and all unapplied funds. The Certification will include all escrow balances and
  must be signed by the Mortgagee/Servicer and the Borrower.
- Working with ORCF, the Claims Branch will verify the current first mortgage's unpaid
  principal balance (UPB) and calculate the mortgage interest owing, from the date of the last
  payment up to, but not including, the date of closing.
- 639
  640 The Claims Branch's calculations are based on a 365 or 366 (leap year) day year, which may
  641 cause disparities in interest calculations between HUD and the Borrower or
  642 Mortgagee/Servicer. Prior to closing, ORCF will provide to the Claims Branch a Closing
  643 Memorandum detailing the application of the <u>partial</u> claim payment to interest and principal.
  644 As part of the Closing Memorandum, a Sources and Uses Statement will be attached.
- I. Closing Process. Upon receipt of all documents for Claims, the Closer will prepare a memorandum for Claims. This will serve as the cover letter for the submission of all the documents referenced as claims documents above. The Closer will confirm with OGC that all comments regarding the legal documents have been addressed and the transaction is ready to close.
- 651
  652 Upon receiving notification that the transaction is ready to close the Mortgagee/Servicer's
  653 Counsel will prepare the final loan closing documents and obtain signatures. The Borrower's
- 653 Counsel will prepare the final loan closing documents and obtain signatures. The Borrower's 654 signature must be affixed to the documents before they are submitted to ORCF for signature.
- 655 If ORCF is expected to forward the documents to a title company or other party for closing,

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656		proper mailing media (i.e., an overnight service envelope with an addressed bill of lading)
657		must be included with the documents submitted for signature.
658		must be meraded whit the documents submitted for signature.
659		On the day of closing, the Multifamily Claims Branch will not trigger the wire transfer to pay
660		the <u>partial</u> claim before all approved documents modifying the First <u>Deed of TrustMortgage</u>
661		and all approved documents establishing the Second Deed of TrustMortgage have been
662		executed and recorded in an agreed upon order. Additionally, the Multifamily Claims
663		Branch will not trigger the wire transfer to pay the claim before a title policy has been issued
664		which confirms the continuing first lien priority of the First <u>Deed of TrustMortgage</u> and the
665		second lien priority of the Second Deed of Trust Mortgage.
666		
667		All parties must be made aware that there is no guarantee that the PPC payment will be
668		received in escrow the day the claim is triggered. Closing parties should make their plans
669		accordingly. The Mortgagee/Servicer's attorney shall forward scans by email of final,
670		executed, and, if applicable, recorded documents to ORCF on the day of closing.
671		
672	J.	Post-Closing. After closing, the Mortgagee/Servicer's attorney shall submit hard and
673		electronic copies of all closing and supporting documents, including certified copies of all
674		recorded documents, along with a copy of the final title policy to ORCF and OGC.
675		
676		As long as the PPC-second mortgage note/Second Mortgage Note is owned by HUD,
677		ORCF's Risk Management Mitigation Branch will compare the Annual Financial Statement
678		submitted by the Borrower to the final HUD-approved base linebaseline and 20-year
679		projections. Significant deviations will be investigated to ensure all income and expenses,
680		reserves and accounts payable are properly accounted for and that surplus cash or residual
681		receipts are accurate. Expenses will also be closely examined to ensure no expenses have
682		been incurred related to the PPC as these are disallowed, except as surplus cash or residual
683		receipts distributions per the terms and conditions of the PPC transaction. All accounting,
684		legal, and consultant fees must be paid for by the Borrower and not out of project accounts.
685		
686		After completion of the financial statement analysis, the AE is required to summarize the
687		analysis in the Integrated Real Estate Management System (iREMS). This must be
688		completed annually as long as HUD is the holder of the PPC/Second Mortgage Note.
689		
690		The AE will follow established protocol to ensure filing of accurate financial statements and
691		that required payments are made on the PPC/Second Mortgage Note.
692		
693		
694		
695		
696		
697		

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	5.5 Mortgagee/Servicer Workouts/Claim	
	Procedures and Requirements	
698	Procedures and Requirements	
698 699	A. Alternative election by Lender.	
700	in internative election by Elender.	
701 702 703 704 705 706 707 708 709 710 711	<ol> <li>Except to the extent that HUD has approved an extension of a period for an election to assign a mortgage (requests for which are required in circumstances set forth in this Section 4.105.5 and in 24 CFR 207.258), when the Lender becomes eligible to receive mortgage insurance benefits pursuant to 24 CFR § 207.255(a)(3) or (b)(3), the Lender must, within 45 calendar days after the date of eligibility (such period is referred to as the "Eligibility Notice Period" for purposes of this section), give the Commissioner notice of its intention to file an insurance claim and of its election either to assign the mortgage to the Commissioner, as provided in paragraph-24 CFR 207.258(b) of this section,), or to acquire and convey title to the Commissioner, as provided in paragraph-24 CFR 207.258(c) of this section.). Notice of this election must be provided to the Commissioner in the manner prescribed in 24 CFR part 200, enhant P. HUD may extend the Eligibility Notice Period et the request of the Lender to and results.</li> </ol>	
712	subpart B. HUD may extend the Eligibility Notice Period at the request of the Lender	
713	under the following conditions:	
714	a. The request must be made to and approved by HUD prior to the 45th day after	
715	the date of eligibility; and	
716	b. The approval of an extension shall in no way prejudice the Lender's right to	
717	file its notice of its intention to file an insurance claim and of its election	
718	either to assign the mortgage to the Commissioner or to acquire and convey	
719	title to the Commissioner within the 45-day period or any extension	
720	prescribed by the Commissioner.	
721	2. For any more tages in an day Section 222 of the Ast the London must prior to the	
722	2. For any mortgage insured under Section 232 of the Act, the Lender must, prior to the deadline for filing its notice of intent to file an insurance claim:	
723		
724 725	a. Request up to a 90-day extension of the deadline for filing the notice of the Lender's intention to file an insurance claim and the Lender's election to	
725		
720	assign the mortgage or acquire and convey title in accordance with the Lender certificate, which HUD may further extend at the written request of the	
	·	
728	Lender; b Assist the Perrower in erronging refinencing to ours the default and evert an	
729	b. Assist the Borrower in arranging refinancing to cure the default and avert an insurance claim, if the Commissioner grants the requested (or a shorter)	
730 721	insurance claim, if the Commissioner grants the requested (or a shorter) extension of notice filing deadline;	
731 732	c. Report to the Commissioner at least monthly on any progress in arranging	
733 724	refinancing;	
734 735	d. Cooperate with the Commissioner in taking reasonable steps in accordance with prudent business practices to avoid an insurance claim;	

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736 737	e. Require successors or assigns to certify in writing that they agree to be bound by these conditions for the remainder of the term of the prepayment lock-out
738	or prepayment premium; and
739	f. After commencement of amortization of the refinanced mortgage, notify HUD
740	of a delinquency when a payment is not received by the 10th day after the date
741	the payment is due.
742	
743	3. Acknowledgment of election. For mortgages insured pursuant to Section 232 of the
744	Act, if the Servicer provides notice to the Commissioner of its election either to
745	assign the mortgage to the Commissioner or to acquire and convey title to the
746	Commissioner, the Commissioner shall, not later than 90 calendar days after the
747	expiration of the Eligibility Notice Period, as defined in paragraph 24 CFR
748	207.258(a)(1) of this section,), as the same may have been extended, acknowledge
749	and accept, or reject for cause, pursuant to program requirements, the Servicer's
750	election, provided that the Commissioner may, in the Commissioner's discretion,
751	extend such 90-day period by no more than an additional 90 calendar days if the
752	Commissioner determines that such an extension is in HUD's interest.
753	
754	B. Assignment of mortgage to Commissioner.
755	
756	1. Timeframe; request for extension.
757	a. If the Lender elects to assign the mortgage to the Commissioner, the Lender
758	shall, at any time within 30 calendar days after the date HUD acknowledges
759	the notice of election, file its application for insurance benefits and assign to
760	the Commissioner, in such manner as the Commissioner may require, any
761	applicable credit instrument and the realty and chattel security instruments.
762	b. The Commissioner may extend this 30-day period by written notice that a
763	partial payment of insurance claim under § 207.258b is being considered. A
764	Lender may consider failure to receive a notice of an extension approval by
765	the end of the 30-day time period a denial of the request for an extension.
766	c. The extension shall be for such term, not to exceed 60 days, as the
767	Commissioner prescribes; however, the Commissioner's consideration of a
768	partial payment of claim, or the Commissioner's request that a Lender accept
769	partial payment of a claim in accordance with § 207.258b, shall in no way
770	prejudice the Lender's right to file its application for full insurance benefits
771	within either the 30-day period or any extension prescribed by the
772	Commissioner.
773	d. The requirements of paragraphs B.2 and B.3 of this section shall also be met
774	by the Lender.
775	
776	2. Notice of assignment. On the date the assignment of the mortgage is filed for record,
777	the Lender must notify the Commissioner, in the manner prescribed in 24 CFR part
1	

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200, subpart B, of such assignment, and must also notify the FHA Comptroller by telegram of such recordation of such recordation. Notably, although the regulation mentions "telegram", a modern notification method (i.e., via email) is used as of this Handbook publication date.

3. The <u>Mortgagee/Servicer must also proceed consistentlycomply</u> with all other applicable <u>provisionsrequirements</u> set forth in the federal regulation 24 CFR 207.258, <u>the Legal Instructions Concerning Applications for Full Insurance Benefits – Assignment of Multifamily and Healthcare Mortgages to the Secretary, and the Fiscal Instructions for Filing for Multifamily Insurance Benefits.</u>

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#### Default Dates and Related Deadlines

Unpaid	Must be	Lender	Notify	Make
Installment	Paid By:	Eligible for	HUD by	Election to
Due On:		Insurance On:	C.O.B.:	Assign
				Mortgage:
Jan 1	Jan 31	Feb –1	Mar –2	Mar 17
Feb 1	Mar –3	Mar –4	Apr –2	Apr 17
Mar 1	Mar 31	Apr –1	Apr 30	May 15
Apr 1	May -1	May –2	May 31	June 15
May 1	May 31	June 1	June 30	July 15
June1June 1	July 1	July 2	July 31	Aug 15
July1July 1	July 31	Aug –1	Aug 30	Sept 14
Aug 1	Aug 31	Sept 1	Sept 30	Oct 15
Sept1Sept 1	Oct 1	Oct –2	Oct 31	Nov 15
Oct 1	Oct 31	Nov –1	Nov 30	Dec 15
Nov 1	Dec 1	Dec –2	Dec 31	Jan 15
Dec 1	Dec 31	Jan –1	Jan 30	Feb 14

1. These dates assume 28 days in February; adjust for leap years.

2. For deadlines falling on Sat., Sun., or federal holiday, use next business day.

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#### **HUD-Held Servicing and Note Sales**

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Upon assignment of a Section 232 Program mortgage under the provisions of the National
Housing Act, as amended, the note is deemed a HUD-held note which simply means that HUD
paid a claim on the note, now ownsthe former lender assigned the note to HUD, in exchange for
payment of an insurance claim, so HUD is now the lender and is responsible for servicing the
note completely. loan.

804 A. HUD-Held Servicing. Consistent with HUD's policies of providing access to affordable 805 residential healthcare facilities as well as limiting losses to the Federal Housing Administration ("FHA') insurance fund, one of ORCF's goals is the prevention of mortgage 806 assignments. Cooperation among ORCF, Mortgagee/Servicers and Borrowers is of 807 paramount importance in accomplishing this goal. However, when an assignment takes 808 place, ORCF Risk Mitigation staff will have already been involved with the project and have 809 a plan on the most appropriate course of action to work with the project as well as determine 810 811 the ultimate settlement disposition of the project or note for HUD. ORCF's options after

### assignment generally include holding the mortgage in default to tryattempting to resolve the

delinquency, placing the mortgage under a workout agreement to bring the project back into

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- 814 a financially viable status, placing the mortgage with the Property Disposition  $((PD^{2}))$ 815 Center for a foreclosure action, or selling the note in a note sale through the FHAHUD Office of Asset Sales (OAS) at HUD. The ultimate decision as to which of these routes to pursue 816 will depend upon the unique circumstances of each such Project. 817 818 Once a note is assigned, a claim is filed with the subsequent claim settlement on that note 819 administered by the Multifamily Claims Branch. Note servicing-related activities are no 820 longer performed by the Mortgagee/Servicer but are instead overseen by HUD's Multifamily 821 Notes Servicing Branch, which currently contracts out these administrative functions to a 822 third party provider for Section 232 Program notes. These administrative functions include 823 preparation of monthly billing statements and the application of collected payments; 824 overseeing deposits to and withdraws from escrow accounts maintained for taxes, insurance 825 and R4R; investing reserve funds, as applicable; and filing UCCs, as applicable. 826 827 828 It should be noted that The Borrower/Operator must continue to maintain the reserve accounts continue to need to be maintained in accordance with its Regulatory Agreement and other 829 830 HUD-related mortgage insurance documents and project. Project funds must not be used to pay legal or consulting fees related to foreclosure or bankruptcy-related actions. 831 Additionally, Monthly The Borrower/Operator is still required to submit monthly Accounting 832 Reports and Annual Audited Financial Statements continue to need to be submitted to HUD 833 834 as required. 835 ORCF's Risk Mitigation Branch administers HUD-held notes and manages the day-to-day 836 issues as they arise with the Borrower and with the Operator if the Project is still in 837 operation. The same levels of care and service provided to residents prior to the assignment 838 839 are expected to be continued to be provided after the assignment. The Risk ManagementMitigation Branch will continue to explore practical options that preserve the 840 value of the collateral securing the note to allow for maximizing the recovery on the claim 841 paid from the FHA insurance fund. 842 843 844 B. Note Sales. Sales of Section 232 Program notes are managed by ORCF with the Office of Asset Sales (OAS<sub>5</sub>), which coordinate coordinates the disposition of FHAHUD-held single 845 846 family, multifamily and healthcare mortgage notes. The OAS Loan Sale program is intended to minimize claim costs and maximize recoveries to the FHA insurance fund on 847 performing and non-performing notes that were assigned to HUD under provisions of the 848 National Housing Act. Notes sales are completed in compliance with the Debt Collection 849 Improvement Act of 1996 which requires credit agencies with over \$100 million in loan 850
- assets to sell delinquent loan assets that meet certain criteria and with OMB Circular Number
   A-11, Part 5, Section 185. It is noted that the mortgage note on the project is offered for sale,
- and it is not the project itself that is being offered for sale.
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OAS contracts with a third party to oversee certain administrative functions and a 855 Transaction Specialist to administer bidding-related aspects of note sales. The mortgage 856 notes are secured by first liens on the project and are sold servicing-released and without 857 858 FHA insurance. The second lien mortgage note (e.g., PPC/Second Mortgage Note) may be sold along with the first lien mortgage note on the project. The sales of Section 232 notes 859 may take place in conjunction with the sale of other multifamily notes, or as a stand-alone 860 sale of multiple healthcare notes. Details of upcoming of sales are announced in a Sales 861 Announcement which can be viewed at the Asset Sales section of the Section 232 Program 862 website. Information on upcoming note sales is also published in the Federal Register and 863 via a print advertising campaign. The notes are offered individually and in pools, by 864 collateral type, loan type, and geography. The notes are typically sold in a sealed-bid auction 865 format-periodically. However, notes have also been offered via online bidding conducted in 866 real-time as an "English", or "Outcry," auction by OAS as an alternative sales process. 867

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Parties interested in becoming a bidder must submit a Confidentiality Agreement and 869 Qualification Statement which are provided by the Transaction Specialist. Among other 870 things, it is noted that to become a Qualified Bidder, a party must not be in default on any 871 FHA-insured or HUD-held loans and must not be in violation of any regulatory or business 872 agreements on any projects insured by HUD. Borrowers with a performing loan(s) may bid 873 on other loan(s) provided they are a Qualified Bidder but they cannot bid on their own loans 874 in a sale. Qualified Bidders have access to a Bidder Information Package which has 875 information about the loans, including Payment Histories, Asset Summary Reports, and 876 Selected Attributes Loan Data. Qualified Bidders are eligible to submit questions in writing 877 during a designated due diligence period. HUD will make every attempt to answer such 878 879 questions within forty eight hours whenever possible.in a timely manner. OAS periodically 880 informs the ORCF Risk Management Branch of Section 232 Program notes that have been assigned and whose related FHA claims have gone through full settlement and are thus 881 eligible for a note sale. Notes that have been assigned, but whose claim has not yet been 882 settled are not eligible for sale. ORCF's Risk Management Branch will review the notes, 883 and, after factoring in market conditions, timing, project-specific issues, feedback from OAS 884 staff, and other qualitative factors, will then make a determination as to whether or not to 885 886 include eligible notes on a case--by--case basis. In the pursuit of continuous improvement, 887 ORCF statistically analyzes historical recovery rates of the notes sales under various parameters. In order to help further limit losses to the FHA insurance fund, historical 888 recovery rates are factored into ORCF's decision-making process when assessing the most 889 appropriate course of action on a HUD-held note. Once ORCF's Risk Management Branch 890 has selected specific notes for an upcoming note sale, it is actively involved in assisting OAS 891 in preparation for such sales. ORCF's involvement includes compiling project-specific legal 892 893 documents from the loan files, databases and other information to be used in the sales process by Qualified Bidders, participation in weekly OAS sale-specific working group meetings, 894 and answering questions received from Qualified Bidders during the due diligence period. 895 896

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- The Borrower is also notified of the upcoming note sale and is reminded of its Regulatory Agreement compliance requirements and its payment obligations to HUD until notified that the note has been sold and closed. The Borrower may also be required to provide access to the project securing the loan for purposes of an environmental assessment, physical needs/site inspection, and/or market rent study. Additional documents that may be requested include recent rent rolls, financial statements, and copies of applicable licenses and certifications.
- Notices are also sent to the Unit of Local Government (ULG) where the project is located to
  advise that HUD has acquired the mortgage for a healthcare development in their jurisdiction
  and is requesting input on disposition strategies which could benefit the city and its citizens.
  The ULG is also notified that as part of the disposition process, HUD has the statutory
  authority to allow a ULG to purchase the mortgage note outside of the auction process.

- 910 The marketing and due diligence period typically begins four weeks prior to when bids are 911 due. Winning bids are then awarded and closings are scheduled to take place shortly 912 thereafter. HUD does not provide any financing for these sales and purchasers must provide 913 the full purchase price in cash. In some situations, upon review of the bids received and the 914 level of bidder interest generated, a note may be removed from the auction and not sold if 915 916 ORCF determines that a recovery may be greater if the note is instead offered at a subsequent note sale or if a new avenue of disposition is identified that would allow for a larger 917 recovery. The decision to transfer funds from any reserve escrows to the winning bidder, or 918 919 to apply those funds to enhance the recovery on the claim paid is assessed on a case--by--case basis by ORCF. 920 921
- Additional information regarding current offerings and prior HUD note sales (including
  brochures, advertisements, results reports and successful bidder contact information) is
  available at the HUD OAS on the Section 232 Program website and via email at
  assetsales@hud.gov.

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