



**Division of Provider Services & Quality Assurance**  
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December 31, 2025

Social Security Administration  
Office of Income Security Programs; Keys Section  
2518 Robert M. Ball Building  
6401 Security Boulevard  
Baltimore, Maryland 21235

RE: Keys Amendment, Section 1616(e) of the Social Security Act

Pursuant to Ark. Code Ann. § 20-10-203, the Department of Human Services, Division of Provider Services & Quality Assurance (DPSQA) is the designated agency for identifying, licensing, regulating, and ensuring the enforcement standards of long-term care facilities in Arkansas comply with the appropriate standards. These long-term care facilities are subject to licensure as provided in the respective rules for their facility type.

A significant number of recipients of supplemental security income benefits currently reside in long-term care facilities. Our division consistently makes available a copy of the rules and standards for public review on the website (<https://humanservices.arkansas.gov/u/rules>), which include the procedures to ensure the enforcement of these standards. A list of any waivers and violations of such standards can also be found on the DHS website. These standards govern the needs of recipients and the character of the facilities involved, and govern such matters as admission policies, safety, sanitation, and protection of civil rights. Our division is in full compliance with our responsibilities.

If you have any questions, please contact me at (501) 320-3944 or [Linda.White@dhs.arkansas.gov](mailto:Linda.White@dhs.arkansas.gov).

Sincerely,

A handwritten signature in black ink that reads "Linda White, RN".

Linda White  
DPSQA Deputy Director

cc: Martina Smith, DPSQA Director  
Brett Hays, Chief of Security and Compliance

