

Date: June 8, 2001

**Subject: Customer Service and Satisfaction Survey Unit Certification Dates**

**FYE 12/31 and 3/31 PHAs**

Due to delays in conducting this year's survey, HUD will extend the Resident Assessment Sub-System (RASS) business calendar for FYE 12/31 and 3/31 PHA Unit Certification of addresses. The RASS will remain open through **Monday, June 11**, for completion of the address update, if needed.

**FYE 6/30 PHAs**

HUD will extend the Resident Assessment Sub-System (RASS) business calendar for FYE 6/30 PHA Unit Certification of addresses. The RASS will remain open through **Thursday, June 14**, for completion of the address update, if needed.

**FYE 9/30 PHAs**

HUD will extend the Resident Assessment Sub-System (RASS) business calendar for FYE 6/30 PHA Unit Certification of addresses. The RASS will remain open through **Thursday, June 21**, for completion of the address update, if needed.

**Questions:**

Please contact the Real Estate Assessment Center Technical Assistance Center (TAC) with questions: 1-888-245-4860. Otherwise, locate information regarding the survey process, including the PHA Executive Letter, at our internet web site: [www.hud.gov/reac](http://www.hud.gov/reac).

Thank you for your cooperation and participation!