

**US Department of Housing and Urban Development**  
***Office of Public and Indian Housing***  
***PIH Information Center (PIC)***



**FRS 4.0 User Guide**  
**Chapter 6 Understand And Retrieve Error**  
**Information**

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## I. Introduction

The process by which you retrieve error files from MTCS depends on the method of data transmission you use. This chapter outlines methods to retrieve error files from both the Internet and Sprintmail.

## II. Retrieve Error Files from the Internet

1. If you submit data to MTCS via the Internet, you retrieve error files directly from the Internet.

- Select  from the Main Menu bar

**OR**

- Click on  from the **Main Menu** window.

2. FRS 4.0 initiates an Internet session.
3. Go to the FRS Website, (<http://www.hud.gov/offices/pih/systems/pic/50058/frs/frsusr/>), for more information.

\* for more information on how to retrieve error information, see the Web Reports Guide at <http://www.hud.gov/utilities/intercept.cfm?chap6.pdf>