

**US Department of Housing and Urban Development**  
***Office of Public and Indian Housing***  
***PIH Information Center (PIC)***



**FRS 4.0 User Guide**  
**Chapter 3-B Troubleshooting FRS 4.0**  
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## I. Introduction

This chapter explains various problems you may encounter while you use FRS 4.0.

## II. Troubleshoot FRS 4.0

During installation, FRS 4.0 creates two additional icons:



If FRS 4.0 shuts down unexpectedly, in a power failure for example, your FRS 4.0 database can be damaged. To use FRS 4.0 again, you must repair the database.

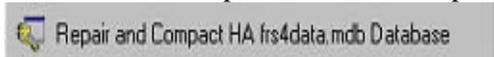
**NOTE:** If you were editing data when FRS 4.0 closed unexpectedly, your last change to data may be lost after you repair the database, even if you saved the changes. When you try to open FRS 4.0 with a damaged database, unpredictable behavior may occur. You may receive an error message when you login to FRS 4.0.

### 2.1 Corrupted database

1. To repair a corrupted database, double click on both icons. If you use Windows 95, the options appear with the FRS 4.0 program group.



2. For the repair function to restore full functionality to FRS 4.0, you must click on the  icon first. The compact function always runs after the repair function (see below for information about the compact function).
3. When the repair and compact function completes, click on the



### 2.2 Fragmented Data

1. When you make changes to FRS 4.0 data, such as adding and deleting objects, the data can become fragmented and use disk space in a manner that is less than optimal. Periodically, you should compact your database in order to optimize the file. The compacted database file usually becomes smaller. You must close FRS 4.0 before compacting it.
2. To compact your database, double click on both icons. The repair function always runs before the compact function.