

Anaheim Housing Authority

700 Welfare to Work Vouchers

- Collaborate & Strategize with O.C. SSA & Partners
- Direct Referral from SSA
 - included packets of vital information
 - computer access for income verification
- Determine Eligibility
- Issue Voucher
- Collaborate with Maximus and Curtis & Associates
 - advocate for clients with landlords
 - locate units
 - negotiate with landlords
- Provide deposits on behalf of clients for:
 - apartment deposits
 - utility deposits
- Purchase refrigerators for clients
- Client leased and assisted in unit

Anaheim Housing Authority Curtis & Associates Partner

- Organized planning and implementation meetings
- Coordinated marketing activities for voucher utilization
 - “Getting the Word Out”
- Networking with property managers, landlords and owners to identify and develop housing opportunities for potential voucher holders
- Support Services
 - credit checks
 - deposits
 - household appliances
 - required documentation for eligibility
 - moving & storage costs
 - transitional housing for families while waiting for Housing approval

Anaheim Housing Authority

Maximus Partner

- Coordinated Marketing and Advertising for Information Forums
- Hosted Participant and Landlord Forums
- Application Disbursement
- Housing Training for Maximus Workers for Initial Housing Application Preparation
- Individual Client Assistance and Advocacy
- Provide Emergency Rental Assistance
 - First Month's Rent
 - Deposit
- Developed a Transitional Housing Program in Partnership with Community Based Organizations to Provide 30/90 Day Assistance for Families to Transition into Stable Permanent Housing.

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Stumbling Blocks

- Identifying if Clients were Eligible through CalWORKS
- Managing the Paper Flow
 - Over 4, 000 referrals
- Coordinating the Countywide Effort Between Two Major Agencies
- Issuing Approximately 5+ Vouchers for Every One Leased
- Marketing and Advertising to Clients
 - “Getting the Word Out”
- Landlord Outreach & Advocacy
- Client Eligibility Issues
 - Criminal Record
 - CalWORKS Participation
- Leasing Issues
 - Landlord Participation
 - Client Credit/Evictions
 - Vacancy Rate

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How To Accomplish The Goal

- Partnership with Orange County Social Services
- Partnership with O.C. Social Services Contracted Partners
 - Maximus
 - Curtis & Associates
- O.C. Social Services Made this Program their Own
 - Took Ownership of Success of Program
- Advocacy for Clients
- Landlord Participation