

PHA Annual Plan	U.S. Department of Housing and Urban Development Office of Public and Indian Housing	OMB No. 2577-0226 Expires 4/30/2011
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1.0	PHA Information PHA Name: <u>Housing Authority of the City of Arlington</u> PHA Type: <input type="checkbox"/> Small <input checked="" type="checkbox"/> High Performing <input type="checkbox"/> Standard <input checked="" type="checkbox"/> HCV (Section 8) PHA Fiscal Year Beginning: (MM/YYYY): <u>10/01/2011</u> PHA Code: <u>TX433</u>				
2.0	Inventory (based on ACC units at time of FY beginning in 1.0 above) Number of PH units: <u>0</u> Number of HCV units: <u>3,646</u>				
3.0	Submission Type <input type="checkbox"/> 5-Year and Annual Plan <input checked="" type="checkbox"/> Annual Plan Only <input type="checkbox"/> 5-Year Plan Only				
4.0	PHA Consortia <input type="checkbox"/> PHA Consortia: (Check box if submitting a joint Plan and complete table below.)				
	Participating PHAs	PHA Code	Program(s) Included in the Consortia	Programs Not in the Consortia	No. of Units in Each Program
					PH HCV
	PHA 1:				
	PHA 2:				
	PHA 3:				
5.0	5-Year Plan. Complete items 5.1 and 5.2 only at 5-Year Plan update.				
5.1	Mission. State the PHA's Mission for serving the needs of low-income, very low-income, and extremely low income families in the PHA's jurisdiction for the next year: <i>NOT APPLICABLE</i>				
5.2	Goals and Objectives. Identify the PHA's quantifiable goals and objectives that will enable the PHA to serve the needs of low-income and very low-income, and extremely low-income families for the next five years. Include a report on the progress the PHA has made in meeting the goals and objectives described in the previous 5-Year Plan. <i>NOT APPLICABLE</i>				
6.0	PHA Plan Update (a) Identify all PHA Plan elements that have been revised by the PHA since its last Annual Plan submission: <ul style="list-style-type: none"> • Waiting List – The AHA closed its waiting list for all eligible citizens except persons affected by Hurricanes Katrina and Rita on June 16, 2010. The AHA closed its waiting list to all applicants on November 2, 2010. • Housing Choice Voucher Interim Change Policy – Effective July 1, 2011, interim changes submitted to the AHA indicating that the household income has increased will be processed and resulting changes in tenant rent will be effective on the first day of the following month. • Portability Policy - Effective September 29, 2010, the AHA will no longer accept Requests for Tenancy Approvals from participants or applicants who prefer to lease in Irving, TX. Clients who prefer to lease up in Irving will be required to utilize their voucher's portability feature. (b) Identify the specific location(s) where the public may obtain copies of the 5-Year and Annual PHA Plan. For a complete list of PHA Plan elements, see Section 6.0 of the instructions. <i>The Annual PHA Plan is posted at: the main administrative office of the PHA located at 501 W. Sanford Street, Suite 20, Arlington, TX, 76011; the main administrative office of the local government; Arlington public libraries; and the PHA website at www.arlingtonhousing.us</i>				
7.0	Hope VI, Mixed Finance Modernization or Development, Demolition and/or Disposition, Conversion of Public Housing, Homeownership Programs, and Project-based Vouchers. Include statements related to these programs as applicable. <i>NOT APPLICABLE</i>				
8.0	Capital Improvements. Please complete Parts 8.1 through 8.3, as applicable. <i>NOT APPLICABLE</i>				
8.1	Capital Fund Program Annual Statement/Performance and Evaluation Report. As part of the PHA 5-Year and Annual Plan, annually complete and submit the <i>Capital Fund Program Annual Statement/Performance and Evaluation Report</i> , form HUD-50075.1, for each current and open CFP grant and CFFP financing. <i>NOT APPLICABLE</i>				
8.2	Capital Fund Program Five-Year Action Plan. As part of the submission of the Annual Plan, PHAs must complete and submit the <i>Capital Fund Program Five-Year Action Plan</i> , form HUD-50075.2, and subsequent annual updates (on a rolling basis, e.g., drop current year, and add latest year for a five year period). Large capital items must be included in the Five-Year Action Plan. <i>NOT APPLICABLE</i>				
8.3	Capital Fund Financing Program (CFFP). <input type="checkbox"/> Check if the PHA proposes to use any portion of its Capital Fund Program (CFP)/Replacement Housing Factor (RHF) to repay debt incurred to finance capital improvements. <i>NOT APPLICABLE</i>				

9.0	<p>Housing Needs. Based on information provided by the applicable Consolidated Plan, information provided by HUD, and other generally available data, make a reasonable effort to identify the housing needs of the low-income, very low-income, and extremely low-income families who reside in the jurisdiction served by the PHA, including elderly families, families with disabilities, and households of various races and ethnic groups, and other families who are on the public housing and Section 8 tenant-based assistance waiting lists. The identification of housing needs must address issues of affordability, supply, quality, accessibility, size of units, and location.</p> <p><i>NOT APPLICABLE</i></p>
9.1	<p>Strategy for Addressing Housing Needs. Provide a brief description of the PHA’s strategy for addressing the housing needs of families in the jurisdiction and on the waiting list in the upcoming year. Note: Small, Section 8 only, and High Performing PHAs complete only for Annual Plan submission with the 5-Year Plan.</p> <p><i>NOT APPLICABLE</i></p>
10.0	<p>Additional Information. Describe the following, as well as any additional information HUD has requested.</p> <p>(a) Progress in Meeting Mission and Goals. Provide a brief statement of the PHA’s progress in meeting the mission and goals described in the 5-Year Plan.</p> <p>(b) Significant Amendment and Substantial Deviation/Modification. Provide the PHA’s definition of “significant amendment” and “substantial deviation/modification”. A significant amendment or substantial deviation/modification is defined as one which would prevent the AHA from achieving one of its stated goal or adding a goal or program outside of the established goals and objectives.</p> <p><i>NOT APPLICABLE</i></p>
11.0	<p>Required Submission for HUD Field Office Review. In addition to the PHA Plan template (HUD-50075), PHAs must submit the following documents. Items (a) through (g) may be submitted with signature by mail or electronically with scanned signatures, but electronic submission is encouraged. Items (h) through (i) must be attached electronically with the PHA Plan. Note: Faxed copies of these documents will not be accepted by the Field Office.</p> <p>(a) Form HUD-50077, <i>PHA Certifications of Compliance with the PHA Plans and Related Regulations</i> (which includes all certifications relating to Civil Rights)</p> <p>(b) Form HUD-50070, <i>Certification for a Drug-Free Workplace</i> (PHAs receiving CFP grants only)</p> <p>(c) Form HUD-50071, <i>Certification of Payments to Influence Federal Transactions</i> (PHAs receiving CFP grants only)</p> <p>(d) Form SF-LLL, <i>Disclosure of Lobbying Activities</i> (PHAs receiving CFP grants only)</p> <p>(e) Form SF-LLL-A, <i>Disclosure of Lobbying Activities Continuation Sheet</i> (PHAs receiving CFP grants only)</p> <p>(f) Resident Advisory Board (RAB) comments. Comments received from the RAB must be submitted by the PHA as an attachment to the PHA Plan. PHAs must also include a narrative describing their analysis of the recommendations and the decisions made on these recommendations.</p> <p>(g) Challenged Elements</p> <p>(h) Form HUD-50075.1, <i>Capital Fund Program Annual Statement/Performance and Evaluation Report</i> (PHAs receiving CFP grants only)</p> <p>(i) Form HUD-50075.2, <i>Capital Fund Program Five-Year Action Plan</i> (PHAs receiving CFP grants only)</p>

PLAN ELEMENTS

1. **ELIGIBILITY, SELECTION, AND ADMISSION POLICIES, INCLUDING DECONCENTRATION AND WAIT LIST PROCEDURES.**
 - a. Eligibility requirements are found in Chapter 2 “Eligibility for Admission” of the Administrative Plan of the Housing Authority of the City of Arlington. The Administrative Plan is attached for reference.
 - b. Selection criteria are described in Chapter 3 “Applying for Admission” and Chapter 4 “Establishing Preferences and Maintaining the Waiting List” in the AHA’s Administrative Plan.
 - c. Deconcentration is addressed in Chapter 1 “Statement of Objectives and Policies”.
 - d. Waiting list procedures are also addressed in Chapter 4 “Establishing Preferences and Maintaining the Waiting List”.
2. **FINANCIAL RESOURCES** – Arlington Housing Authority financial resources include HUD contributions and income from interest on reserves. The Arlington Housing Authority operating budget is available for review upon request.
3. **RENT DETERMINATION** - Policies governing rents charged for housing choice voucher dwelling units is contained in the Administrative Plan. The Administrative Plan is posted on the Arlington Housing Authority web site and is also available for review at the Arlington Housing Authority offices.
4. **OPERATION AND MANAGEMENT** - Not applicable.
5. **GRIEVANCE PROCEDURES** – Informal hearing and informal review procedures are contained in the Administrative Plan. The Administrative Plan is posted on the Arlington Housing Authority’s web site and available at the Arlington Housing Authority office for review.
6. **DESIGNATED HOUSING FOR ELDERLY AND DISABLED FAMILIES** – Not applicable.
7. **COMMUNITY SERVICES AND SELF-SUFFICIENCY** - The Arlington Housing Authority operates a Family-Self-Sufficiency (FSS) Program. Program description and policies related to the FSS program are outlined in the Administrative Plan, Appendix 8 “FSS Action Plan, Operations and Escrow”.
8. **SAFETY AND CRIME PREVENTION** – Not applicable.
9. **PETS** – Not applicable.
10. **CIVIL RIGHTS CERTIFICATION** - The Arlington Housing Authority certifies that it examines its programs to identify any impediments to fair housing choice; addresses any impediments in a reasonable fashion in view of the resources available; works with the local jurisdiction to implement any of the jurisdiction’s initiatives to affirmatively further fair housing; and assures that the annual plan is consistent with the applicable Consolidated Plan for its jurisdiction.
11. **FISCAL YEAR AUDIT** – The Arlington Housing Authority Annual audit performed by an independent public auditor is available for review upon request.
12. **ASSET MANAGEMENT** – Not applicable.
13. **VIOLENCE AGAINST WOMEN ACT (VAWA)** - Specific information related to VAWA is contained in the Administrative Plan. The Administrative Plan is posted on the AHA web site and available for review at the Arlington Housing Authority office for review.

PHA Annual Plan FY2011 Attachments

- 11.0 (a) See attached (*form HUD-50077, PHA Cert of Compliance with the PHA Plans and Related Regulations*)
- 11.0 (b) Not applicable
- 11.0 (c) Not applicable
- 11.0 (d) Not applicable
- 11.0 (e) Not applicable
- 11.0 (f) See attached (*Resident Advisory Board comments*)
- 11.0 (g) No challenged elements
- 11.0 (h) Not applicable
- 11.0 (i) Not applicable

Also attached:

Copy of signed resolution 11-11; A Resolution Approving the Housing Authority of the City of Arlington's Annual Plan for FY2011

Copy of public hearing agenda for hearing held 6/15/11. No comments were received.

**PHA Certifications of Compliance with the PHA Plans and Related Regulations:
Board Resolution to Accompany the PHA 5-Year and Annual PHA Plan**

Acting on behalf of the Board of Commissioners of the Public Housing Agency (PHA) listed below, as its Chairman or other authorized PHA official if there is no Board of Commissioners, I approve the submission of the ___ 5-Year and/or X Annual PHA Plan for the PHA fiscal year beginning 10/01/2011, hereinafter referred to as "the Plan", of which this document is a part and make the following certifications and agreements with the Department of Housing and Urban Development (HUD) in connection with the submission of the Plan and implementation thereof:

1. The Plan is consistent with the applicable comprehensive housing affordability strategy (or any plan incorporating such strategy) for the jurisdiction in which the PHA is located.
2. The Plan contains a certification by the appropriate State or local officials that the Plan is consistent with the applicable Consolidated Plan, which includes a certification that requires the preparation of an Analysis of Impediments to Fair Housing Choice, for the PHA's jurisdiction and a description of the manner in which the PHA Plan is consistent with the applicable Consolidated Plan.
3. The PHA certifies that there has been no change, significant or otherwise, to the Capital Fund Program (and Capital Fund Program/Replacement Housing Factor) Annual Statement(s), since submission of its last approved Annual Plan. The Capital Fund Program Annual Statement/Annual Statement/Performance and Evaluation Report must be submitted annually even if there is no change.
4. The PHA has established a Resident Advisory Board or Boards, the membership of which represents the residents assisted by the PHA, consulted with this Board or Boards in developing the Plan, and considered the recommendations of the Board or Boards (24 CFR 903.13). The PHA has included in the Plan submission a copy of the recommendations made by the Resident Advisory Board or Boards and a description of the manner in which the Plan addresses these recommendations.
5. The PHA made the proposed Plan and all information relevant to the public hearing available for public inspection at least 45 days before the hearing, published a notice that a hearing would be held and conducted a hearing to discuss the Plan and invited public comment.
6. The PHA certifies that it will carry out the Plan in conformity with Title VI of the Civil Rights Act of 1964, the Fair Housing Act, section 504 of the Rehabilitation Act of 1973, and title II of the Americans with Disabilities Act of 1990.
7. The PHA will affirmatively further fair housing by examining their programs or proposed programs, identify any impediments to fair housing choice within those programs, address those impediments in a reasonable fashion in view of the resources available and work with local jurisdictions to implement any of the jurisdiction's initiatives to affirmatively further fair housing that require the PHA's involvement and maintain records reflecting these analyses and actions.
8. For PHA Plan that includes a policy for site based waiting lists:
 - The PHA regularly submits required data to HUD's 50058 PIC/IMS Module in an accurate, complete and timely manner (as specified in PIH Notice 2006-24);
 - The system of site-based waiting lists provides for full disclosure to each applicant in the selection of the development in which to reside, including basic information about available sites; and an estimate of the period of time the applicant would likely have to wait to be admitted to units of different sizes and types at each site;
 - Adoption of site-based waiting list would not violate any court order or settlement agreement or be inconsistent with a pending complaint brought by HUD;
 - The PHA shall take reasonable measures to assure that such waiting list is consistent with affirmatively furthering fair housing;
 - The PHA provides for review of its site-based waiting list policy to determine if it is consistent with civil rights laws and certifications, as specified in 24 CFR part 903.7(c)(1).
9. The PHA will comply with the prohibitions against discrimination on the basis of age pursuant to the Age Discrimination Act of 1975.
10. The PHA will comply with the Architectural Barriers Act of 1968 and 24 CFR Part 41, Policies and Procedures for the Enforcement of Standards and Requirements for Accessibility by the Physically Handicapped.
11. The PHA will comply with the requirements of section 3 of the Housing and Urban Development Act of 1968, Employment Opportunities for Low-or Very-Low Income Persons, and with its implementing regulation at 24 CFR Part 135.

12. The PHA will comply with acquisition and relocation requirements of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970 and implementing regulations at 49 CFR Part 24 as applicable.
13. The PHA will take appropriate affirmative action to award contracts to minority and women's business enterprises under 24 CFR 5.105(a).
14. The PHA will provide the responsible entity or HUD any documentation that the responsible entity or HUD needs to carry out its review under the National Environmental Policy Act and other related authorities in accordance with 24 CFR Part 58 or Part 50, respectively.
15. With respect to public housing the PHA will comply with Davis-Bacon or HUD determined wage rate requirements under Section 12 of the United States Housing Act of 1937 and the Contract Work Hours and Safety Standards Act.
16. The PHA will keep records in accordance with 24 CFR 85.20 and facilitate an effective audit to determine compliance with program requirements.
17. The PHA will comply with the Lead-Based Paint Poisoning Prevention Act, the Residential Lead-Based Paint Hazard Reduction Act of 1992, and 24 CFR Part 35.
18. The PHA will comply with the policies, guidelines, and requirements of OMB Circular No. A-87 (Cost Principles for State, Local and Indian Tribal Governments), 2 CFR Part 225, and 24 CFR Part 85 (Administrative Requirements for Grants and Cooperative Agreements to State, Local and Federally Recognized Indian Tribal Governments).
19. The PHA will undertake only activities and programs covered by the Plan in a manner consistent with its Plan and will utilize covered grant funds only for activities that are approvable under the regulations and included in its Plan.
20. All attachments to the Plan have been and will continue to be available at all times and all locations that the PHA Plan is available for public inspection. All required supporting documents have been made available for public inspection along with the Plan and additional requirements at the primary business office of the PHA and at all other times and locations identified by the PHA in its PHA Plan and will continue to be made available at least at the primary business office of the PHA.
21. The PHA provides assurance as part of this certification that:
 - (i) The Resident Advisory Board had an opportunity to review and comment on the changes to the policies and programs before implementation by the PHA;
 - (ii) The changes were duly approved by the PHA Board of Directors (or similar governing body); and
 - (iii) The revised policies and programs are available for review and inspection, at the principal office of the PHA during normal business hours.
22. The PHA certifies that it is in compliance with all applicable Federal statutory and regulatory requirements.

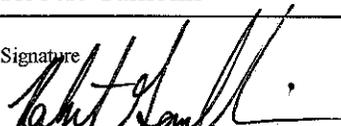
Housing Authority of the City of Arlington
PHA Name

TX433
PHA Number/HA Code

N/A 5-Year PHA Plan

X Annual PHA Plan for Fiscal Year 2011-2012

I hereby certify that all the information stated herein, as well as any information provided in the accompaniment herewith, is true and accurate. **Warning:** HUD will prosecute false claims and statements. Conviction may result in criminal and/or civil penalties. (18 U.S.C. 1001, 1010, 1012; 31 U.S.C. 3729, 3802)

Name of Authorized Official	Title
Robert Gamblin	Vice-Chairman
Signature 	Date 6/22/11



Arlington Housing Authority
501 West Sanford Street, Suite 20
Arlington, Texas 76011

April 21, 2011

Mr. David Zappasodi
 Executive Director
 Arlington Housing Authority
 501 W. Sanford St, Suite 20
 Arlington, Texas 76011

Dear Mr. Zappasodi,

The Resident Advisory Board has met with representatives of the Arlington Housing Authority on April 21, 2011, to discuss the Arlington Housing Authority's Annual Plan for FY 2011. At this meeting, we received a comprehensive overview of the Plans, the schedule for implementation, and a copy of the Plans. The Resident Advisory Board is fully engaged in this process and has contributed input to the development of the Plans.

The Resident Advisory Board is consulted by the Arlington Housing Authority to provide input and advice during the planning process for policies present to the Board of Commissioners that pertain to participants.

We are in full support of the Arlington Housing Authority's goals and objectives identified in the Plans.

We appreciate the opportunity to be a part of this planning process and to work with the dedicated Housing Authority staff in helping the citizens of Arlington access affordable housing. Through these collaborative efforts, program participants are able to access a full range of opportunities and solutions to help them reach their highest potential.

Sincerely,
 Resident Advisory Board

Michelle Fernandes

Jerletha Smith

Angela Hill

Jennifer Lewandowski

Lola Gwinyai

Laura McElroy



RESOLUTION 11-11

**A RESOLUTION APPROVING THE HOUSING AUTHORITY
OF THE CITY OF ARLINGTON'S ANNUAL PLAN FOR FY2011**

WHEREAS, in accordance with the Quality Housing and Work Responsibility Act of 1998, public housing agencies are responsible to prepare and submit an Annual and Five-Year Plan to the U.S. Department of Housing and Urban Development (HUD); and

WHEREAS, public housing agencies must annually update their Annual Plan and submit their updated Agency Plan to HUD; and

WHEREAS, the Housing Authority of the City of Arlington submitted its Agency Plan as required in the past; and

WHEREAS, the Housing Authority of the City of Arlington has prepared its Annual Plan for FY2011, and provided an opportunity for public review and public comment as required by HUD. The Board of Commissioners has conducted a public hearing in accordance with HUD regulations, and the Housing Authority of the City of Arlington's Agency Plan is submitted to the Board of Commissioners for final approval.

NOW THEREFORE,

**BE IT RESOLVED BY THE BOARD OF COMMISSIONERS OF THE HOUSING
AUTHORITY OF THE CITY OF ARLINGTON, TEXAS:**

THAT the Board of Commissioners hereby approves the Annual Plan for FY2011, identified herein as Attachment A, and authorizes the Executive Director to submit this Agency Plan to HUD as required.

PRESENTED AND PASSED on this the 22 day of June, 2011, by a vote of 3 ayes and 0 nays at a regular meeting of the Board of Commissioners of the Housing Authority of the City of Arlington, Texas.



Robert Gamblin, Vice-Chairman

ATTEST:

SEAL:



David Zappasodi, Executive Director/Secretary

PUBLIC NOTICES

Bids & Proposals

spondence. The City of Arlington reserves the right to reject any or all bids and waive any and all informalities.
 s/s Dr. Robert Cluck
 Mayor
 s/s Mary Supino
 City Secretary

NOTICE TO BIDDERS
 Sealed bids received by the City of Arlington at the Office of the Purchasing Manager, 101 S. Mesquite, Suite 800, Arlington, Texas, 76010 until 2:00 p.m. on the 28th of April, 2011 for:
BID NUMBER: 11-0086
 Annual Requirements Contract for Two Year Towing and Wrecker Services of City Owned Vehicles of both Light and Heavy Equipment

Official bid or proposal document(s) are available to any supplier fully registered to the City of Arlington Supplier Portal at www.ArlingtonTX.gov/finance/purchasing (fee required), or by contacting the office of the Purchasing Manager, Municipal Office Tower, 101 S. Mesquite Street, 8th Floor, Suite 800, P.O. Box 90231, Arlington, Texas 76004-3231. The City of Arlington reserves the right to reject any or all bids and waive any and all informalities.
 s/s Dr. Robert Cluck
 Mayor
 s/s Mary Supino
 City Secretary

NOTICE TO BIDDERS
 Beginning Monday, April 18, 2011 at 10:00 a.m., bids will be received by Rene Bates Auctioneers, for the City of Arlington at www.renebates.com until 10:00 a.m. on Monday, April 25, 2011

for:
MISCELLANEOUS INTERNET AUCTION
FOR THE CITY OF ARLINGTON
 Office furniture, office equipment, lawn equipment, exercise equipment, AV equipment, car stereo speakers, ice maker, safe, Blackberry 8820, and other various office supplies.
 Condition of items distressed, disabled or unknown
 Condition of all items: As Is/Where Is
 A detailed listing of items is available by visiting www.renebates.com. For additional information regarding this auction, contact Debra Twinam,

Legal Notices **Legal Notices** **Legal Notices**

CIUDADANOS Y ORGANIZACIONES INTERESADAS EN LA CIUDAD DE ARLINGTON, TEXAS

FECHA DE AUDIENCIA PÚBLICA ANUAL PROGRAMADA

La fecha para la audiencia pública anual con la Junta de Comisionados de la Autoridad de Vivienda de la Ciudad de Arlington, Texas (AHA) en relación con su Agencia Plan ha sido programado para el 15 de junio 2010.

La audiencia se llevara a cabo a las 5:30 horas, en la Junta de Comisionados de la AHA despacho en la planta segunda del sudeste del Condado de Tarrant Edificio de Servicios Humanos, ubicado en 501 W. Sanford Street, Suite 20, de Arlington, Texas, 76011.

Todos los ciudadanos interesados están invitados a revisar el Plan de la Agencia, los comentarios problema y asistir a la audiencia pública. La propuesta de Plan de la Agencia y todos los documentos están disponibles para consulta pública en la oficina central de la AHA en 501 W. Sanford St., Suite 20, de Arlington, Texas, 76011, y en la dirección AHA en www.arlingtonhousing.us. La propuesta de Plan de la Agencia también está disponible para su consulta pública en las bibliotecas locales.

Para preguntas sobre el Plan de la Agencia o para hacer los arreglos para la interpretación bilingüe u otra asistencia especial, por favor llame al 817-276-6790.



Legal Notices **Legal Notices** **Legal Notices**

INTERESTED CITIZENS AND ORGANIZATIONS IN THE CITY OF ARLINGTON, TEXAS

ANNUAL PUBLIC HEARING DATE SCHEDULED

The date for the annual public hearing with the Board of Commissioners of the Housing Authority of the City of Arlington, Texas (AHA) with regard to its Agency Plan has been scheduled for June 15, 2010.

The hearing will be held at 5:30 p.m. in the AHA Board of Commissioners Chambers on the 2nd floor of the South East Tarrant County Human Services Building, located at 501 W. Sanford St, Suite 20, Arlington, Texas 76011.

All interested citizens are invited to review the Agency Plan, issue comments and attend the public hearing. The proposed Agency Plan and all supporting documents are available for public viewing at the AHA's central office at 501 W. Sanford St, Suite 20, Arlington, Texas, 76011, and on AHA's website at www.arlingtonhousing.us. The proposed Agency Plan is also available for public viewing at local libraries.

For questions about the Agency Plan or to make arrangements for bilingual interpretation or other special assistance, please call 817-276-6790.

