

From: Housing.Counseling
Sent: Thursday, January 06, 2011 11:21 AM
To: 'SF-Housing-Counseling-L@hudlist.hud.gov'
Subject: HOPE LoanPort Training-BLAST

HOPE LoanPort Training:

An Effective Web Portal Tool for Housing Counselors

Last year, HOPE NOW announced the launch of a new web portal that allows HUD-approved housing counseling agencies the ability to submit completed Home Affordable Modification (HAMP) applications for borrowers at-risk of foreclosure. Housing counselors assisting troubled homeowners in collecting all the required documents for a loan modification under the Making Home Affordable program now have an effective tool to assist in submitting all the required documentation and data elements needed to consider a borrower for HAMP to their mortgage servicer. This tool is useful in helping to address some of the hurdles borrowers face when seeking a HAMP modification.

HOPE LoanPort™ is a neutral and accessible site that can provide real-time aggregate reporting and status updates for both counselors and servicers regarding HAMP submissions. HUD encourages all HUD-approved housing counseling agencies providing foreclosure prevention services to participate in the HOPE LoanPort™ and utilize this new resource as a means of follow-through within the MHA program, and to ensure that timely and quality efforts are being made to serve at-risk homeowners.

As such, you are invited to attend a **Live Meeting webinar** demonstration of the HOPE LoanPort being presented on **Tuesday, January 18, 2011** from **2:00 to 4:00 p.m. EST**, which will be followed by an interactive question and answer session for all participants.

This new web portal allows counselors to help with the collection of necessary HAMP documents from homeowners, upload the completed package directly to servicers and **track the status** of a borrower's application, offering a new level of accountability and customer service for at-risk homeowners served by HUD-approved housing counselors. We look forward to having you attend.

Directions to Join the Meeting:

1. Click here to join:

<https://www2.gotomeeting.com/pjoin/750917147/105909981>

2. You will be connected to audio using your computer's microphone and speakers (VoIP). A headset is recommended.

Audio PIN: Shown after joining the Webinar

OR, you may select Use Telephone after joining the Webinar.

Dial: +1 (805) 309-0021

Webinar ID: 750-917-147

System Requirements

PC-based attendees.....Required: Windows(R) 7, Vista, XP or 2003 Server

Macintosh(R)-based attendees.....Required: Mac OS(R) X 10.4.11 (Tiger(R)) or newer

Read the Audio Checklist for tips on using your computer's microphone and speakers with GoToWebinar.

<https://www2.gotomeeting.com/default/help/g2w/g2w%5fuser%5fhelp.htm#Webinar%5fPresentation/Audio%5fBest%5fPractices.htm>

Add this to your Outlook calendar by clicking the link below:

<https://www2.gotomeeting.com/synchOutlook?wid=750917147&uid=105909981>

For any questions about HOPE LoanPort, please send e-mail to information@hopeloanportal.org.

This message has gone out to the email addresses provided by all active Counseling agencies in HUD's Housing Counseling Program. Nevertheless, all Parent Agencies should make sure their sub-agencies have received this information. Please direct questions or comments to your respective HUD point of contact or email Housing.Counseling@hud.gov by directly responding to this email addressee.

Sincerely,

Ruth Román

Director, Program Support Division
Office of Single Family Housing
Department of Housing and Urban Development