

**HIFMIP Performance Plan
(Attachment 8)**

8/22/2006

Performance Requirement	Performance Element	Performance Indicator	Performance Measurements
Project Work Plan (PWP) and updates Work Breakdown Structure and updates Project Status Reports Earned Value Management Reports Integrated Baseline Reviews Minutes for each Review Session	Verify deliverables have met task requirements and follow approved quality checks.	The quality standards established in the Quality Assurance Plan will be used by HUD to measure product quality. The contractor shall ensure all deliverables are technically, procedurally and grammatically correct. All deliverables shall be provided to the GTM according to the deliverable milestone schedule in the PWP.	All deliverables shall be provided to the GTM according to the deliverable milestone schedule in the PWP. The GTM will review the deliverables to ensure the task requirements have been met as set forth in the contract.
Change Control Records	Verify the correct deliverables are in the HIFMIP Project Library	The contractor shall submit the Change Control Version List that correctly identifies all the deliverable versions that are in the Project Library.	The GTM will review the list against the Contract Schedule of Deliverables, their status, and their timely inclusion in the HIFMIP Project Library. The GTM will verify that the list correctly notes the versions, titles, and dates delivered.

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Performance Requirement	Performance Element	Performance Indicator	Performance Measurements
OCFO Design Specification OCFO Program Specifications OCFO Unit and Systems Test Plan OCFO Unit and System Test Analysis Report OCFO Training Plans and updates OCFO Training Materials OCFO User's, Operation, & Maintenance Manuals OCFO Installation and Conversion Plans OCFO Computer Programs including Interface Programs Documentation OCFO IV&V Test Result Evaluation & Error Correction Report System Security Plan System Decision Paper	Verify deliverables have met SDM requirements and approved quality checks.	The quality standards established in the Quality Assurance Plan will be used by HUD to measure product quality. The contractor shall ensure all deliverables are technically, procedurally and grammatically correct and have included all comments made on working drafts. Documents requiring Working Group review will be reviewed for their comments also.	All deliverables shall be provided to the GTM according to the deliverable milestone schedule in the PWP. Twenty-day review period will be in effect for the GTR.
FHA Design Specification FHA Program Specifications FHA Unit and Systems Test Plan FHA Unit and System Test Analysis Report FHA Training Plans and updates FHA Training Materials FHA User's, Operation, & Maintenance Manuals FHA Installation and Conversion Plans FHA Computer Programs including Interface Programs Documentation FHA IV&V Test Result Evaluation & Error Correction Report	Verify deliverables have met SDM requirements and approved quality checks.	The quality standards established in the Quality Assurance Plan will be used by HUD to measure product quality. The contractor shall ensure all deliverables are technically, procedurally and grammatically correct and have included all comments made on working drafts. Documents requiring Working Group review will be reviewed for their comments also.	All deliverables shall be provided to the GTM according to the deliverable milestone schedule in the PWP. Twenty-day review period will be in effect for the GTR.

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Performance Requirement	Performance Element	Performance Indicator	Performance Measurements
<p>Ginnie Mae Design Specification Ginnie Mae Program Specifications Ginnie Mae Unit and Systems Test Plan Ginnie Mae Unit and System Test Analysis Report Ginnie Mae Training Plans and updates Ginnie Mae Training Materials Ginnie Mae User's, Operation, & Maintenance Manuals Ginnie Mae Installation and Conversion Plans Ginnie Mae Computer Programs including Interface Programs Documentation Ginnie Mae IV&V Test Result Evaluation &Error Correction Report</p>	<p>Verify deliverables have met SDM requirements and approved quality checks.</p>	<p>The quality standards established in the Quality Assurance Plan will be used by HUD to measure product quality. The contractor shall ensure all deliverables are technically, procedurally and grammatically correct and have included all comments made on working drafts. Documents requiring Working Group review will be reviewed for their comments also.</p>	<p>All deliverables shall be provided to the GTM according to the deliverable milestone schedule in the PWP.</p> <p>Twenty-day review period will be in effect for the GTR.</p>
<p>OFHEO Design Specification OFHEO Program Specifications OFHEO Unit and Systems Test Plan OFHEO Unit and System Test Analysis Report OFHEO Training Plans and updates OFHEO Training Materials OFHEO User's, Operation, & Maintenance Manuals OFHEO Installation and Conversion Plans OFHEO Computer Programs including Interface Programs Documentation OFHEO IV&V Test Result Evaluation &Error Correction Report</p>	<p>Verify deliverables have met SDM requirements and approved quality checks.</p>	<p>The quality standards established in the Quality Assurance Plan will be used by HUD to measure product quality. The contractor shall ensure all deliverables are technically, procedurally and grammatically correct and have included all comments made on working drafts. Documents requiring Working Group review will be reviewed for their comments also.</p>	<p>All deliverables shall be provided to the GTM according to the deliverable milestone schedule in the PWP.</p> <p>Twenty-day review period will be in effect for the GTR.</p>

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Service Level Agreement (SLA) and updates Quality Assurance Plan	Verify deliverables have met task requirement and follow approved quality checks.	The quality standards established in the Quality Assurance Plan will be used by HUD to measure product quality. The contractor shall ensure all deliverables are technically, procedurally and grammatically correct. All deliverables shall be provided to the GTM according to the deliverable milestone schedule in the PWP.	All deliverables shall be provided to the GTM according to the deliverable milestone schedule in the PWP. The GTM will review the deliverables to ensure the task requirements have been met as set forth in the contract.
Operational Performance Reports System Recovery Performance Reports	Verify deliverables have met SLA requirements and approved quality checks.	The performance standards established in the SLA will be used by HUD to measure performance quality. The contractor shall ensure all deliverables are technically and procedurally accurate and have included all comments made on prior assessments.	All deliverables shall be provided to the GTM according to the deliverable milestone schedule in the PWP. Twenty-day review period will be in effect for the GTR.

Explanation of columns:

- Performance Requirement A specific task to be completed, or deliverable to be furnished.
- Performance Element The empirical baseline against which the quality and timeliness of the contractor's performance shall be measured, expressed as the minimum objective that shall be achieved for performance to satisfy the requirements of the contract.
- Performance Indicator The indicator determines completeness, reliability, accuracy, timeliness and quality.
- Performance Measurement Criteria by which contractor's work output is measured against the requirements of the contract