

Housing Counseling Frequently Asked Questions - General

Q. Who should a housing counseling agency contact for more information about HUD's program?

A: Local Housing Counseling Agencies (LHCAs) and State Housing Finance Agencies (SFHAs) can find HOC locations and phone numbers at:

<http://www.hud.gov/offices/hsg/sfh/hoc/hsghocscfm>

or refer to the latest Housing Counseling Notice of Funding Availability (NOFA).

Intermediaries should contact HUD Headquarters at (202) 708-0317. Additional contact information is available at the bottom of this document.

Q. Is there a mailing list? If so, how do I get on it?

A: All HUD-approved agencies and affiliates / branch offices of intermediaries and state housing finance agencies are automatically placed on HUD's housing counseling mailing list. Approved agencies that don't appear on the list, or wish to request changes to their contact information, should contact their HOC, or in the case of an intermediary, Headquarters.

You may also want to join HUD Housing's email list, which has important industry announcements about developments such as new mortgagee letters, handbooks, and FHA mortgage limit increases, as well events and training opportunities. To sign up, follow this link: <http://www.hud.gov/offices/hsg/sfh/ref/hsgregstcfm>

Q: Is training available for housing counseling agencies?

A: HUD awards grants to intermediaries to provide training and training scholarships to counselors. Currently, training opportunities exist through NeighborWorks Center for Homeownership Education and Counseling (NCHEC). Scholarships are available. Visit www.nw.org for more details. In addition, HUD's [National Servicing Center](#) offers Loss Mitigation Training on a regular basis and each of HUD's Single Family [Homeownership Centers](#) periodically offer training for housing counselors. HUD's training and event schedule is located [online](#).

HUD also archives previous satellite training or announcements. Information on how to access these archived webcasts is located [online](#). For more information about training opportunities in your area, contact your HOC or SHFA.

Contact Information:

Regional and National Intermediaries can contact.

Director, Program Support Division

Office of Single Family Housing

HUD Headquarters, Room 9166

451 Seventh Street, S.W.

Washington, D.C. 20410

Technical assistance contact: Program Support Division (202) 708-0317

Local Agencies and State Finance Agencies should contact the HOC for your state as listed below.

Connecticut, Delaware, District of Columbia, Maine, Maryland, Massachusetts, Michigan, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, Virginia, and West Virginia

U.S. Department of Housing and Urban Development

Philadelphia Homeownership Center

ATTN: Director, Program Support Division

The Wanamaker Building, 100 Penn Square

East Philadelphia, PA 19107-3380

Technical assistance contact: Program Support Division (215) 861-7268

Alabama, Puerto Rico, Florida, Georgia, Illinois, Indiana, Kentucky, Mississippi, North Carolina, South Carolina, and Tennessee

U.S. Department of Housing and Urban Development

Atlanta Homeownership Center

ATTN: Director, Program Support Division

40 Marietta Street, 8th Floor

Atlanta, GA 30303-2806

Technical assistance contact: Program Support Division (404) 331-5001 x 2696

Arkansas, Colorado, Iowa, Kansas, Louisiana, Minnesota, Missouri, Montana, Nebraska, New Mexico, North Dakota, Oklahoma, South Dakota, Texas, Utah, Wisconsin, and Wyoming

U.S. Department of Housing and Urban Development

Denver Homeownership Center

ATTN: Director, Program Support Division

633 17th Street

Denver, CO 80202-3607

Technical assistance contact: Program Support Division (303) 675-1640

Alaska, Arizona, California, Hawaii, Oregon, Idaho, Nevada, and Washington

U.S. Department of Housing and Urban Development

Santa Ana Homeownership Center

ATTN: Director, Program Support Division

1600 North Broadway, Suite 100

Santa Ana, CA 92706-3927

Technical assistance contact: Program Support Division (714) 796-1200 x 3235