

Attachment 1-1: Examples of Local Performance Measurement Systems*

Austin, Texas – City of Austin: Budget Office

Austin's strong interest in public accountability has led it to create an electronic performance reporting system, operated by the city's Budget Office, that allows agency staff to electronically file information on funds expended and units produced.

Website: <http://www.ci.austin.tx.us/budget/eperf/index.cfm>

Burlington, Vermont: Community Economic Development Office

The City of Burlington's performance measurement efforts include a mix of specific outputs attached to agency activities and community-wide measures of well-being that are not linked to concrete programs.

Related Links: <http://crs.uvm.edu/burlingtonlegacy/index.html>
<http://www.ci.burlington.vt.us/>

Charlotte, North Carolina: City of Charlotte

The City of Charlotte's performance measurement system is a citywide effort to link overall strategic direction imparted by the City Council to the work of the operating divisions within government through a series of performance "scorecards."

Website: <http://www.charmeck.org/Departments/Budget+-+City/+Performance+Reports/Performance+Measures.htm>

King County, Washington – Department of Community and Human Services: Housing and Community Development Division

Performance measurement in King County is noteworthy primarily for efforts to track changes in area-wide outcomes that are not necessarily tied to specific community development programs. The King County Benchmarks Initiative tracks economic development, environmental, affordable housing, land use, and transportation trends within the county as a way to measure progress against goals set under the state's growth management regime.

Website: <http://www.metrokc.gov/auditor/PerformanceMeasures.htm>

Minneapolis, Minnesota – Community Planning and Economic Development Department

Performance measures for the Community Planning and Economic Development (CPED) Department are broken down by "business lines"—such as housing development and workforce development—reported in the agency business plan and tied to the annual budget process.

Website: <http://www.ci.minneapolis.mn.us/results-oriented-minneapolis/>

* These communities were taken from: *Promising Practices in Grantee Performance Measurement*. U.S. Department of Housing and Urban Development Office of Policy Development and Research, April 2005.