

U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

FIELD COORDINATION

TRANSMITTAL

2100.5

August 31, 1978

1. This Transmits:

Handbook 2100.5, Field Issue Resolution System.

2. Explanation of Material:

- a. This Handbook further implements a system to assure timely responses by Headquarters on issues raised by the Field.
- b. Because of the urgency for implementation, the Handbook and system have been approved by the Under Secretary without any review by Departmental organizations. Approval of this Handbook is considered tentative pending suggestions for system improvements. It will be revised as necessary based on initial operational experience. Any comments or improvement suggestions concerning the system should be directed to the Office of the Deputy Under Secretary for Field Coordination. If no reasonable suggestions have been received by September 30, 1978 final approval will be considered to have been given.

3. Filing Instructions:

Insert
Handbook 2100.5,
dated 8-78

HUD-21 (4-74) Previous edition may be used

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FIELD ISSUE RESOLUTION SYSTEM

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HUD STAFF

A HUD HANDBOOK

FIELD COORDINATION

U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

WASHINGTON, D. C. 20410
