
CHAPTER 7. PHACA PROGRAM RESOURCE CENTER

- 7-1 PURPOSE. HUD has contracted with the PHACA Program Resource Center to provide information, training and technical assistance to the Public Housing Agencies (PHAs) on all matters relating to a PHA's participation in the PHACA program. The Center provides copies of PHACA materials (upon request), newsletters and general information to PHAs that are not full participants in the PHACA Program. In addition to these services, the Center provides specific technical assistance and training to PHAs that become full Program participants.
- 7-2 PHACA PROGRAM RESOURCE CENTER FUNCTIONS. The primary function of the PHACA Program Resource Center is to provide technical assistance and formal training to PHAs that become full participants in the PHACA program and undertake a Title VI Self-Assessment effort. The Center offers:
- A. Formal training conferences or workshops, focusing on instructions for using the Self-Assessment instrument, including the use of PHACA Software.
 - B. One-on-one technical assistance to each PHA that signs a PHACA Voluntary Agreement with the intention of submitting a Title VI Self-Assessment to HUD.
 - C. Support, tailored to meet specific questions that may arise about, e.g., the Self-Assessment instrument or process, PHACA Self-Assessment Software, applicable laws, regulations, judicial decisions, collection and interpretation of data relating to past practices that bear on segregated housing patterns including the collection and evaluation of general population and demographic data.
 - D. Assistance that covers specific questions that may arise about, e.g., the Self-Assessment instrument or process, PHACA Self-Assessment Software, applicable laws, regulations, judicial decisions, collections and interpretation of data relating to past practices that bear on segregated housing patterns including the collection and evaluation of general population and demographic data.
 - E. Periodic PHACA Newsletters and Bulletins in order to:
 - 1. Provide information on the PHACA Program;
 - 2. Share PHA experiences in conducting Title VI self-assessments;
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3. Share successes and new approaches in carrying out affirmative actions.
 4. Keep Public Housing Agencies (PHAs) and interested groups apprised of significant and relevant current developments.
- F. A library containing applicable laws, regulations, guidelines, judicial decisions, consent agreements, publications and other materials on civil rights and housing that relate to the public housing program.
- G. Evaluations of the experiences PHAs have in conducting Self-Assessments and the results of Affirmative Compliance Options PHAs implement to promote Title VI objectives.
- 7-3 REFERRAL TO THE RESOURCE CENTER. HUD Regional and Field Office Fair Housing and Equal Opportunity (FHEO) and Public Housing (PIH) staff are familiar with the PHACA Program, and will assist PHAs that may contact their office for information about PHACA. Staff will also ascertain whether the PHA is interested in receiving a copy of the Self-Assessment package. If so, the PHA will be referred to the PHACA Program Resource Center.