

U.S. Department of Housing and Urban Development

Community Planning and Development

Special Attention of: Transmittal Handbook No.: 5552.0 REV-2

Primary Staff Issued: December 2, 1988

1. This transmits:

Handbook 5552.0 REV-2, CPD Complaints Handbook.

2. Explanation of Material Transmitted

a. This publication replaces Handbook 5552.0 REV-1 (May 31, 1983) Community Planning and Development (CPD) Complaints Handbook.

b. No substantive changes in the procedures for handling CPD complaints have been made. References to Area Offices have been changed to Field Offices. Applicability of the procedures to the Emergency Shelter Grants and Rental Rehabilitation programs, which were not in existence when the previous edition was issued, has been specified.

Filing Instructions:

Remove:

Handbook 5552.0 REV-1,
dated 5/83.

Insert:

Handbook 5552.0 REV-2
dated 12/88.
