

CHAPTER 6. REFERRAL OF COMPLAINTS TO THE OFFICE OF INSPECTOR  
GENERAL (OIG).

6-1. Introduction. Complaints containing allegations of criminal wrongdoing or violations of HUD standards of conduct must be referred to the Office of Inspector General in accordance with HUD Handbook 2000.3A, Audit and Investigation Activities, Office of the Inspector General

6-2. Method of Handling OIG complaints.

a. Complaints received in Headquarters pertaining to criminal wrongdoing or standards of conduct should be directed to the Assistant Inspector General for Investigation. Those received in the Field should be directed to the Regional Inspector General for Investigation.

b. The complainant should be advised in writing that the matter has been referred to the Office of Inspector General for consideration; the complainant should not be promised that an investigation will be made. Copies of this acknowledgement should accompany the copy of the complaint forwarded to the Office of Inspector General (see HUD Handbook 2000.3A, Audit and Investigation Activities, Office of Inspector General, Chapter 3).

c. Acknowledging a complaint and referring it to the Office of Inspector General does not relinquish the program area's responsibility for providing assistance to the OIG, if requested, in any subsequent audit, investigation, or other review of the matter reported. Ultimate responsibility for affecting corrective action rests with the program office. This would normally be Community Planning and Development in the case of community development programs.